

C.J. Cline

I am an experienced customer service professional looking to pivot into full-stack development after making the transition onto a design team in collaboration with our technical development team. I am passionate about creating and always learning, having recently completed MOOCs I decided to return to college for my Bachelors.

PROFESSIONAL EXPERIENCE

WORLD CINEMA INC.,

Houston, TX

Creative Assistant

Jun 2020 - July 2022

- Coordinated with hospitality clients to create digital signage and menus that aligned with brand standards.
- Collaborated with cross-functional stakeholders, including software engineers to implement designs from proprietary and public software products.
- Worked with a team of designers to create new designs for customer's digital documentation.
- Integrated customer feedback and design requirements into the creative design solutions for our clients.

Network Analyst

Apr 2013 - May 2020

- Communicated daily with customers to address their needs and ensure our client's pain points in order to maintain a high level of customer service amongst a team of analysts.
- Empathize with customers to document the customer experience and proactively communicate issues to internal technical teams.
- Participated in a rotational on-call support to identify and resolve outstanding customer issues.
- Analyzed and performed troubleshooting on the company's products to find suitable solutions, seeking expert advice where appropriate.

SKILLS

- **Software:** Adobe Suite (Illustrator, Photoshop, Adobe XD), Google Workspace, Microsoft Suite
- **Programming:** C++, Java, HTML/CSS/JavaScript, Python
- **Experienced Frameworks & Tools:** React, Bootstrap, SCSS/SASS, Version Control (Git, Github)

CONTINUED LEARNING

The Complete 2022 Web Development Bootcamp, Udemy

Mar 2022

- Completed 16 web development projects to learn Javascript, React, and Node.

React.js Essential Training, LinkedIn

Aug 2021

- Learned React best practices, modern syntax, and use of Chrome developer tools.

PROJECTS

FrontEnd Mentor Projects

April 2022- July 2022

- Utilized design documentation, APIs, & images and converted them into functioning mobile friendly web pages.

EDUCATION

Southern New Hampshire University, Manchester, NH

2022-Curr

- Pursuing Bachelor of Science (BS) in Computer Science

Rochester Institute of Technology, Rochester NY

2009-2011

- Relevant Coursework: Advanced 3D Modeling and Design Techniques