C.J. Cline

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I am an experienced customer service professional looking to pivot into frontend development after making the transition onto a design team in collaboration with our technical development team. I am passionate about creating and always learning, having recently completed MOOCs,

PROFESSIONAL EXPERIENCE

WORLD CINEMA INC.,   **Houston, TX**

Creative Assistant   Jun 2020 - July 2022
- Coordinated with hospitality clients to create digital signage and menus that aligned with brand standards.
- Collaborated with cross-functional stakeholders, including software engineers to implement designs from proprietary and public software products.
- Worked with a team of designers to create new designs for customer's digital documentation.
- Integrated customer feedback and design requirements into the creative design solutions for our clients.

Network Analyst   Apr 2013 - May 2020
- Communicated daily with customers to address their needs and ensure our client's pain points in order to maintain a high level of customer service amongst a team of analysts.
- Empathized with customers to document the customer experience and proactively communicate issues to internal technical teams.
- Participated in a rotational on-call support to identify and resolve outstanding customer issues.
- Analyzed and performed troubleshooting on the company's products to find suitable solutions, seeking expert advice where appropriate.

SKILLS

- **Software:** Adobe Suite (Illustrator, Photoshop, Adobe XD), Google Workspace, Microsoft Suite
- **Programming:** HTML/CSS/JavaScript (React), Popular Frameworks & Tools, Bootstrap, SCSS/SASS, Version Control (Git, Github), Frameworks

CONTINUED LEARNING

The Complete 2022 Web Development Bootcamp, Udemy   Mar 2022
- Completed 16 web development projects to learn Javascript, React, and Node.
- Credential ID UC-b5386185-0f7a-42b7-8d44-bd7ac9649ba

React.js Essential Training, Linkedin   Aug 2021
- Learned React best practices, modern syntax, and use of Chrome developer tools.

PROJECTS

FrontEnd Mentor Projects   April 2022- July 2022
- Utilized design documentation & images and converted them into functioning mobile friendly web pages

EDUCATION

Rochester Institute of Technology, Rochester NY   2009-2011
- Relevant Coursework: Advanced 3D Modeling and Techniques

Morton High School, Katy TX   2009