

SIFISO SHAUN MANGANYE

Sthama, Tembisa, 1632 • 072-186-2385/074-655-4276 • manganye193@gmail.com
sifisomanganye1.netlify.app

SUMMARY

A professional with a solid background in retail and private security, transitioning into a dynamic career in software engineering and quality assurance. Equipped with a strong foundation in Python, Java, C#, and web development, with a focus on building reliable and scalable software solutions. Committed to continuous learning and skill development.

EDUCATION

NQF 5 Information Technology (Systems Development) WeThinkCode_	Sep 2023 - Dec 2024
<ul style="list-style-type: none">Specialized in Python, Java, C#, Web Development and Quality Assurance	
National Senior Certificate Eqinisweni Secondary School	Jan 2013 - Dec 2017

SKILLS & LANGUAGES

- Soft Skills:** Teamwork, Work Ethic, Adaptability, Communication, Problem Solving, Time Management.
- Technical Skills:** Programming Basics, Basic Computer Skills, Python, Java, C#, HTML, Web Development Fundamentals, Code Organization and Best Practices.
- Languages:** IsiZulu (Fluent), SiSwati (Proficient), Xitsonga (Proficient), Sepedi (Proficient).

CERTIFICATION/SHORT COURSES

- Psira • Java Basics • Security Grades • Introduction to Java • SkillUp 101 - MS Excel • Business Administration • Alx AI Career Essentials • General Security Practices • Computer Hardware Basics • Firearm Training (Handgun, Shotgun, Rifle)

WORK EXPERIENCE

Controller - Aura Services	Mar 2025 - Present
<ul style="list-style-type: none">Monitoring and Responding to Emergency Alerts: Receiving and analyzing panic alarms from clients to assess the nature of emergencies.Client Communication: Contacting clients immediately upon alarm activation to gather critical information and determine the required assistance.Dispatching Emergency Services: Coordinating and dispatching medical or security teams based on the client's situation and needs.Incident Logging and Reporting: Documenting all alarm activations, responses, and resolutions for accurate records and future analysis.Crisis Management: Maintaining composure and professionalism while handling high-pressure situations to ensure swift and effective emergency response.	

Java Programming Intern - Hex Softwares

Nov 2024 - Dec 2024

- **Code Development:** Completing coding tasks, including implementing new features, fixing bugs, and enhancing existing functionality in Java based applications.
- **Unit Testing:** Writing and executing unit tests using testing frameworks like JUnit to ensure code quality and reliability.
- **Learning Java Development Tools:** Getting familiar with integrated environments (IDEs) like IntelliJ IDEA and a version control like Git.

Security Officer - Zwartkop Golf Estate

Sep 2021 - Oct 2023

- Ensuring the safety and security of premises, staff and visitors.
- Conducted regular patrols to maintain order and deter criminal activity.
- Monitoring access by controlling entry points for vehicles and individuals.
- Utilizing surveillance systems to observe and report suspicious behavior.
- Responding to alarms, emergencies, and security breaches.
- Providing escort services to clients and visitors for their safety.

Security Officer - G4S Secure Services

Dec 2020 - Aug 2021

- Ensuring the safety and security of premises, staff and visitors.
- Monitoring access by controlling entry points for vehicles and individuals.

Security Officer - Invula Quality Protection

Dec 2020 - Dec 2020

- Ensuring the safety and security of premises, staff and visitors.
- Conducted regular patrols to maintain order and deter criminal activity.

Forecourt Attendant - New Africa Petroleum

Jul 2018 - Dec 2019

- Delivered exceptional customer service in a dynamic environment.
- Processed cash and card transactions efficiently.
- Assisted customers with vehicle maintenance tasks.
- Maintained cleanliness and organization of the forecourt

Casual Store Associate - Mr Price Group

May 2018 - Jun 2018

- Assisted customers with enquiries, providing excellent service in a retail environment.
- Organized and restocked items on the sales floor, ensuring efficient stock rotation.
- Maintained stockroom organization and cleanliness to company standards.
- Supported the team with daily operations, contributing to meeting sales targets.

Casual Scullery Worker - LoneCreek Spur

Dec 2017 - Jan 2018

- **Kitchen Hygiene & Sanitation:** Maintained cleanliness and order in the kitchen by washing dishes, utensils, and equipment.
- **Assisting Kitchen & Service Staff:** Supported grillers, bar staff, and waiters with food preparation and kitchen tasks.
- **Equipment & Waste Management:** Ensured proper cleaning of kitchen equipment, managed food waste disposal, and maintained trash area cleanliness.
- **Team Support:** Assisted in maintaining an organized and efficient kitchen environment to support smooth restaurant operations.

REFERENCES

- Available upon request