

GRUPPO ESLABON

THE STEEL TRIBUNE VOL. 7



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MESSAGE FROM THE GRUPPO ESLABON FOUNDERS



MR. DANTE A. ESLABON
CHAIRMAN & CHIEF EXECUTIVE
OFFICER

The time-tested adage that says “when the going gets tough, the tough gets going”, is so true these days. As one of the leaders of our organization, I need to be more technically, emotionally, and spiritually strong and sharp nowadays, many lives depend on the decisions we make during this extraordinary times.

I am just so thankful that with the grace of God, Gruppo Eslabon has so far surpassed the worst, but is continuously cautious and

mindful that this global pandemic is far from over, and its business impact will linger for years to come.

As soon as the year started, GE was immediately challenged by the Taal Volcano eruption, having several valued clients and security personnel deployed in the area, GE responded immediately and I can say, very well, however, soon after, the natural disaster was immediately followed by the national government’s order to impose the enhanced community quarantine (ECQ) in our country, to address the fast spreading corona virus transmission among our citizenry.

Our business continuity team (GE-BCT) was instantaneously activated and was tasked to formulate and execute action plans to support the needs of our organization, and that of our valued multinational clients.

Contingency operational funds, clothing, water and food packs, security equipment, transport vehicles and support personnel were made available by my office to our field personnel so that no one will feel that they are being left behind. Those GE employees afflicted with the virus were attended to and referred to the appropriate hospitals, assisted by our HR welfare officer until they were back on their feet again.

Gruppo Eslabon, as a premiere security services provider, ensured that the various businesses and establishments that we were tasked to secure were properly and adequately protected during the height of the lockdown, due to the situation, it was anticipated that criminal elements would take advantage and perpetrate various attacks, thru determined vigilance, we can proudly say that no major security breach took place during the critical period, within GE’s area of responsibilities.

As the Chairman, I am proud of the work we do and how we go about doing it. Security, health and safety are at the core of everything we do and remain as our priorities.

Our GE working culture is deeply rooted in our overall business strategy and we are committed to providing the necessary resources, support and trainings towards ensuring each and every GE employee returns home safely at the end of the day.

At this point, I would like to extend my profoundest gratitude to the Gruppo Eslabon frontline and head office personnel, thank you for holding the fort, thank you for your continued loyalty to the mission and selfless service, I assure you that my office will be with you all the way...



MR. FERDINAND A. ESLABON
PRESIDENT & MANAGING DIRECTOR

Crisis leadership is the process by which an organization deals with a major unpredictable event which threatens to cripple the organization, its stakeholders, or the general public.

This is a time like no other in our lives. The COVID-19 pandemic continues to produce uncertainty, stress and trauma in our communities and the business environment. By now, we have all been impacted by this virus, which has been devastating for so many.

Despite the challenges we are all facing every day, this is also a time that is bringing out the best in many people—from the healthcare staff and first responders fighting on the frontlines, to the essential workers providing food, products and critical services, like our deployed security personnel.

No one can deny that the year that was tested everyone to their limits, both organizationally, and individually, but as the iconic Disney movie character Mulan would say, the flower that blooms in adversity is the most rare and beautiful of all. Gruppo Eslabon, the institution, the organization, I can confidently say, blossomed during this very difficult times.

Gruppo Eslabon is now a very cohesive management team, knowing our strengths, and at the same time our weaknesses, we were able to respond to the needs of our valued clients and personnel, when it really mattered the most.

Just like any other company during this ongoing global pandemic, we are compelled to manage our resources properly, to strategize, to prioritize, and we satisfactorily did, having survived the most difficult part, amidst the confusion and chaos, not only by providing the logistical support required, but also the spiritual and moral meaning of what we are doing to our people on the frontlines.

For everyone reading this, this is a personal fight for me, and rest assured, that I won't stop until we are able to provide for what every valued client and personnel under GE responsibility requires, given the circumstances.

We will do our best to continue meeting the expectations of our many stakeholders, growing our businesses in such a way as to simultaneously generate economic, societal and environmental value.

We will overcome...

THE TAAL VOLCANO 2020 ERUPTION

RESPONSE OF GE FOUNDATION

The Taal Volcano eruption on January 12, 2020 spewed heavy volume of volcanic ashes across Metro Manila and the CALABARZON area, this natural disaster resulted to mass evacuations, suspensions of school classes, work schedules and flight cancellations for several weeks.

The calamity also called for the immediate response from the national government and well-meaning non-governmental organizations.

True to its corporate values, among those who immediately sprung to action and organized relief goods distribution was the Gruppo Eslabon (GEF) Foundation.

The GEF Social Action Team (GEF-SAT) made several sorties to the province of Batangas and tied-up with the LGUs to make sure that those who needs immediate assistance would be attended to.



The collection of photos above shows the Gruppo Eslabon Chairman & CEO, Mr. Dante Eslabon personally leading the distribution of relief goods for those affected by the volcanic eruption and were staying at the evacuation centers. Gruppo Eslabon Foundation partnered closely with the LGU to ensure that the assistance packages will be distributed systematically.



The photo above shows the Gruppo Eslabon Foundation Social Action Team, together with PACC Commissioner, Hon. Greco Belgica, posing for posterity after a successful relief goods distribution in Malvar, Batangas.

THE COVID-19 GLOBAL PANDEMIC RESPONSE OF GRUPPO ESLABON

The dramatic spread of the COVID19 virus worldwide has disrupted families, livelihoods, communities and businesses.

For Gruppo Eslabon, considered as a frontline organization, the welfare of its employees and various multinational clients were prioritized despite all the challenges, from closed banking institutions, to very restricted mobility, and of course, the threat of being afflicted by the virus.

Gruppo Eslabon was fortunate that majority of its clients were very cooperative, supportive and went all out in providing the needed assistance of GE security personnel.

From a responsible business citizen perspective, Gruppo Eslabon continues to try its best to make meaningful contribution to the society during this very challenging times, to boost the morale and strengthen the resolve of its employees, and to support the business operations of its valued clients in the fight against the corona virus.

The Gruppo Eslabon senior leadership and its technical team rolled out pragmatic contingency & mitigation plans to ensure the safety and well-being of all its personnel, to reduce the risk of transmission of the deadly virus in the workplace, and to safeguard the organization's ability to continue its operations during pandemic.

The three (3) major components of GE's action plan were, first, achieving effective preparation and response through clarity, process familiarity, and confidence for GE personnel, clients and other stakeholders. Second was the sharing of appropriate information - from official sources - with employees, clients, other associates and business partners in a timely manner. Lastly, the modifying of GE business operations and procedures to protect its employees and various multinational clients.

At the height of the enhanced community quarantine, aside from regular high level visitation, the GE management in partnership with its valued clients, supported its deployed security personnel by regularly rationing food, drinking water, hygiene kits provisions, and the much needed personal protective equipment.

For transparency and alignment, the Gruppo Eslabon's senior leadership diligently communicated to all its valued clients who were off-site, to ensure that their operational security and safety requirements are immediately attended to.

In a gallery of photos following this article, the various Gruppo Eslabon initiatives and courses of action will illustrate the unwavering commitment of the organization to its valued clients and its deployed security personnel.

Yes, as far as Gruppo Eslabon is concerned, we are in this together, and we will all heal as one...



The photos above show one among the several food pack distribution efforts by a valued client, DMCI, supported by Gruppo Eslabon. At the height of the enhanced community quarantine, when there was very limited movement, GE made sure that the basic necessities are provided for its deployed security personnel on the ground, in close coordination with its clients.



The photos above show one among the several patient transport vehicles deployed by Gruppo Eslabon to its valued clients during this pandemic.

Receiving the unit in the above photo are Ms. Sherly Paquit, Complex Property Manager of Grass Residences and BOT President Ms. Cathy Corro. Gruppo Eslabon was represented by OMs Bobby Santos and Alex Dalusong.



The photo above shows one among the several patient transport vehicles deployed by Gruppo Eslabon to its valued clients during this global pandemic. Turning the vehicle over is ESA GM Mr. Nap Liong, being officially received by the Property Manager, Ms. Ruby Policarpio of Lumiere Residences.



The photo above shows one among the several patient transport vehicles deployed by Gruppo Eslabon to its valued clients during this pandemic. This vehicle was assigned for the STMico Electronics in Calamba, Laguna.



The photos above show the customized and highly effective Gruppo Eslabon handheld metal detectors issued to its security personnel manning sensitive establishment and facilities. This GE initiative was to ensure that its clients are sufficiently protected during this global crisis.



The collection of photos above shows the various support equipment issued by Gruppo Eslabon to one of its flagship clients located at the Entertainment City in Paranaque City, as part of its target hardening strategy and effort. During the official turn-over, Gruppo Eslabon was represented by its Senior General Manager, Mr. Jun Funcion, CSP.



The collection of photos above shows some among the several specialized trainings, dialogues and seminars organized by Gruppo Esabon for its frontliner in its multi-approach response to the global pandemic.

This effort of GE was to combat the misinformation being peddled by various interest groups capitalizing on the confusion brought about by the pandemic. It provides the GE deployed security personnel the needed first-hand knowledge and skills to be more effective in discharging their duties.



The photos above show the protection agents of GE's Water Dragon keeping themselves fit and sharp to better protect their assigned principals. Because of the sensitivity of their roles, all protection agents deployed by GE undergo regular RT-PCR testing.

THE PSIS INTERNATIONAL RECOGNIZES GRUPPO ESLABON



Gruppo Eslabon was again recognized by the Philippine Society for Industrial Security International for supporting the continuing education program of its security personnel, as part of their advocacy of continuing retooling and professionalism of practitioners in the security industry. Commencing on CY 2018, the partnership between GE and PSIS was established to create a forum and venue for additional learning that can accommodate the various GE security professionals in further enhancing their technical skills, management, leadership and mentoring competence.

The prestigious security industry award was given by the PSIS Chairman Emeritus Dr. Eduardo M. Fulgencio, Ph.D., CPP, CFE, CSP last December 17, 2020 at Midas Hotel and Casino, Roxas Boulevard, Pasay City, Philippines.

DR. EDUARDO M. FULGENCIO, Ph.D., CPP, CFE, CSP
Chairman Emeritus



GE security professionals in further enhancing their technical skills, management, leadership and mentoring competence.

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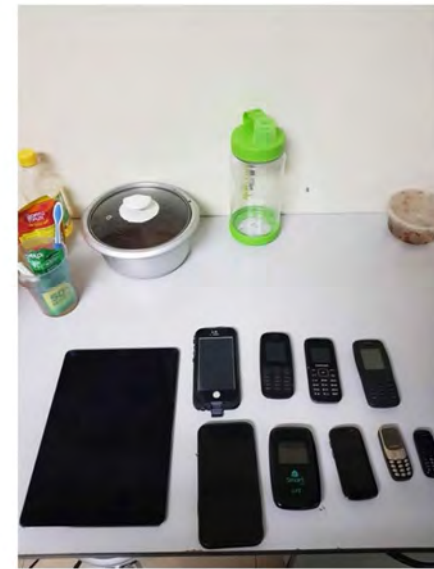
Awarded too during the annual PSIS International event was SO Julius Bolaño, CSP of Lumiere Residences, for being an outstanding CSP frontliner. His hard work and selfless dedication, especially during the onset of the pandemic, to the job did not go unnoticed among his peers and the client.

GRUPPO ESLABON SECURITY TEAMS IN COMPLEX SECURITY SITUATIONS



The photos above show the ongoing fencing of a vast property in General Trias, Cavite, being secured by GE security personnel. At the start of the acquired land's fencing project, two (2) construction workers died, and a GE security guard was wounded when they were fired upon by a certain Terry Rapsing, aka Boy, a known thug of a political kingpin in Amadeo, in the Province of Cavite.

The incident happened last September 17, 2020. Gruppo Eslabon assisted the dead and the wounded, liaised with the local PNP so that the project can continue. To date, pouring all its resources to the project, the property is properly secured by GE.



The collection of photos above shows the various drugs, paraphernalia and high-powered firearms recovered by the NBI Interpol Division headed by Atty. Ronaldo Aguto, assisted by the GE security personnel in Marikina City.

This happened last June 25, 2020 in a condominium complex along Sumulong Highway. Due to ongoing follow up operations limited operation can be divulged by GE on this incident.



Always the go-to-guys by clients for complex security requirements, GE security team continues to secure the property shown above, located in Barangay Bucana, El Nido, Palawan. As was reported in the The Steel Tribune Volume 3 issue, last November 26, 2016, the property was attacked by more or less twenty (20) fully armed local thugs and were engaged by the GE security team in a firefight.



Thru the determine efforts of the GE senior leadership, by PNP and community liaison, the incident never happened again, peace and harmony with the locals reigned over the area.

THE CAPACITY BUILDING EFFORTS OF GRUPPO ESLABON



Immediately recognizing that the global pandemic will impact its business operations and the support requirements of its deployed security personnel and the valued clients they are currently serving, the Gruppo Eslabon senior leadership immediately embarked on a very calculated and focused capacity building efforts to further strengthen its competence and abilities.

It immediately acknowledged that it needs to transform the organization to a more systematic and responsive unit. From setting up a tactical command center, to the procurement and deployment of necessary transport vehicles, the issuance of protective personal equipment, batons, handheld metal detectors and the likes.

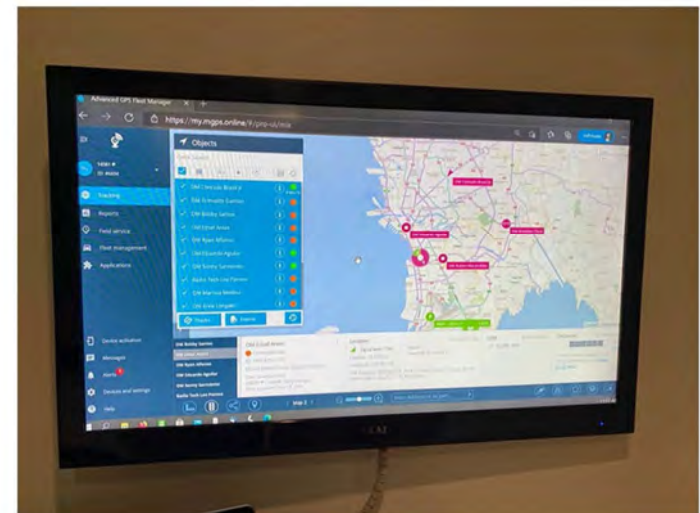
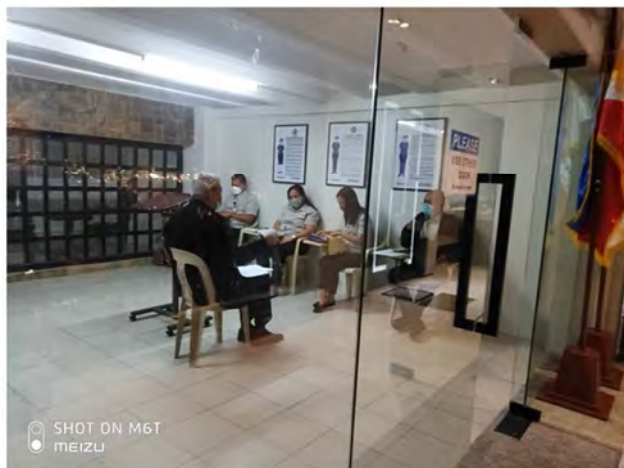
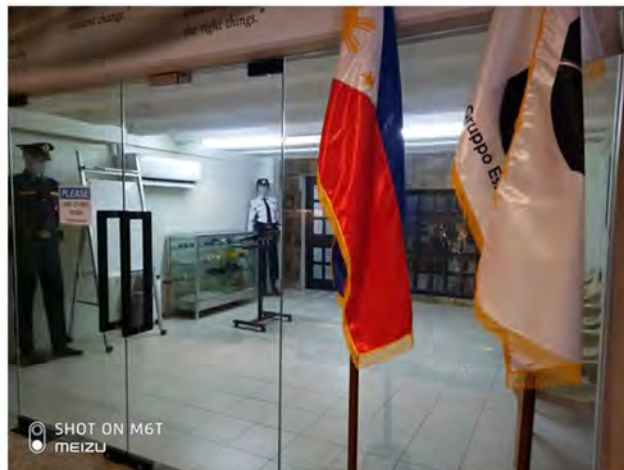
Skills enhancement trainings were also conducted across all GE detachments focusing on business continuity, health and safety, emergency response and force continuum.

First to be launched was the newly renovated GE corporate headquarters annex building (photos below).





The newly renovated GE corporate headquarters annex building serves as a testament to the continuous improvement mindset of GE's senior leadership. The facility also houses the tactical command center of the organization, particularly its personnel and fleet monitoring system (photos below).





The GE Global Positioning System (GPS) tracking and Fleet Management System is a newly acquired asset of Gruppo Eslabon. The management and tactical tool is vital for GE's improved business operations since it provides detailed insights and visibility of GE staff and fleet operations.

Upon its activation, it immediately enhanced GE's operational efficiency and provided valuable savings.

It helped maximize the value and usage of Gruppo Eslabon corporate assets. It also reduced GE's risk and liability since the GE assigned driver's (especially for GE's armored services fleet serving banks and other financial institutions) quality scorecard is being documented in the system, from erratic driving behavior, to harsh driving, hard acceleration, sudden braking and overspeeding.

The newly implemented system dramatically increased GE personnel's accountability and productivity.

Lastly, the GE senior leadership uses the system for its emergency response, being able to identify which GE asset and executive is closest to a client incident requiring immediate attention.

THE GRUPPO ESLABON'S GALLERY OF FRONTLINER HEROES

"We are in this together

We will heal as one"



The photo above went viral on social media during the onset of the lockdown, it showed a GE security guard sharing his issued sanitizer to passersby, in his own little way, trying to stop the spread of the corona virus.









LABANAN ANG CONTRAVIDA

BAWAL WALANG MASK

I-SANITIZE ANG MGA KAMAY
HWAS HAWAK SA MGA BAGAY

DUMISTANSYA NG ISANG METRO

ALAMIN ANG TOTOONG IMPORMASYON

BIDA SOLUSYON SA COVID-19



#BIDASolusyon

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covid19.healthypilipinas.ph

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QUALITY CORPORATE SECURITY SERVICES &
SOLUTIONS, WE ENVISION OURSELVES AS AN
INTEGRAL PART OF THE SOCIETY, AND OF OUR
NATION BUILDING, WE DO THIS BY PROVIDING
ASSET PROTECTION WHEREVER NEEDED.**



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