

## 8 Solutions

Word	Definition	Translation
award (v)	to officially give (sb) (sth such as a prize or money) to reward them for sth they have done	nagradzać (czas.)
backache (n)	a pain in your back	ból pleców (wyr. rzecz.)
bend (v)	to move (part of your body) so that it is not straight or so that you are not upright	zginać (czas.)
bill (n)	a written list showing how much you have to pay for services you have received, work that has been done, etc.	rachunek (rzecz.)
bloatware (n)	parts of a computer program that include unnecessary features that are not used by end users, or that generally use more computing power than necessary, while offering little or no benefit to its users	zasobożerne oprogramowanie (wyr. rzecz.)
burn (v)	if sth is burning, it is producing flames and being damaged or destroyed by fire	spalać się (czas.)
call centre (n)	an office where people answer customers' questions, make sales, etc. by using the telephone rather than by meeting people	centrum obsługi telefonicznej (wyr. rzecz.)
connection error (n phr)	a mistake or fault in the electrical system joining two parts of a machine, computer network, etc.	błąd połączenia (wyr. rzecz.)
cool down (phr v)	to make (sth) slightly colder, or to become slightly colder	ochłodzić (czas.)
crash (v)	if a computer crashes, or if you crash the computer, it suddenly stops working	przestać działać (wyr. czas.)

Word	Definition	Translation
customised (adj)	if sth is customised, it has been changed to make it more suitable for you, or to make it look special or different from things of a similar type	dostosowany (przym.)
CV (n)	(Curriculum Vitae) a short written document that lists your education and previous jobs, that you send to employers when you are looking for a job	CV (rzecz.)
education (n)	the process of teaching and learning, usually at school, college or university, or a list of where this happened in your case	edukacja (rzecz.)
electric shock (n phr)	a sudden shock to your body, caused by electricity	porażenie prądem (wyr. rzecz.)
error code (n)	a set of numbers, letters or symbols that shows what fault has occurred on a computer or gives information about it	kod błędu (wyr. rzecz.)
escalate (v)	to increase the seriousness, intensity, etc. of (sth)	dokonać eskalacji (wyr. czas.)
failure (n)	an occasion when a machine or part of your body stops working properly	awaria (rzecz.)
fault (n)	sth that is wrong with a machine, system, design, etc. that prevents it from working properly	błąd (rzecz.)
further qualification (n phr)	if you have a further qualification, you have passed an examination or course to show you have a higher than usual level of skill or knowledge in a subject	dalsze kwalifikacje (wyr. rzecz.)
government (n)	the group of people who govern a country or state	rząd (rzecz.)
hang (v)	if a computer hangs, it stops responding to inputs	zawieszać się (czas.)
issue tracking system (n phr)	a computer software package that manages and maintains lists of problems reported by users of a website	system śledzenia problemów (wyr. rzecz.)

Word	Definition	Translation
manual (n)	a book that gives instructions about how to do sth, especially how to use a machine	instrukcja obsługi (wyr. rzecz.)
occupational (adj)	relating to, or caused by, your job	zawodowy (przym.)
organisational skill (n phr)	an ability to plan and arrange sth so that it is successful or effective	umiejętność organizacyjna (wyr. rzecz.)
personal information (n phr)	facts or details that tell you sth about a person	dane osobowe (wyr. rzecz.)
personal skill (n phr)	an ability belonging or relating to one particular person, rather than to other people or to people in general	umiejętność osobista (wyr. rzecz.)
personnel (n)	the people who work in a company, organisation or military force	personel (rzecz.)
position held (phr)	a job that you used to do	zajmowane stanowisko (wyr. rzecz.)
qualification (n)	if you have a qualification, you have passed an examination or course to show that you have a particular level of skill or knowledge in a subject	kwalifikacje (rzecz. l.mn.)
responsibility (n)	sth that you must do as part of your job or duty	zakres obowiązków (wyr. rzecz.)
RSI (n)	(Repetitive Strain Injury) pains in your hands, arms, etc. caused by doing the same movements many times, especially by using a computer keyboard or mouse	urazy na skutek chronicznego przeciążenia mięśni i ścięgien (wyr. rzecz.)
short circuit (n phr)	a failure of an electrical system, caused by bad wires or a fault in a connection in the wires	spięcie (rzecz.)
solution (n)	a way of solving a problem or dealing with a difficult situation	rozwiązanie (rzecz.)
speculate (v)	to guess about the possible causes or effects of sth, without knowing all the facts or details	spekulować (czas.)

Word	Definition	Translation
spill (v)	if you spill a liquid, or if it spills, it accidentally flows over the edge of a container	rozlać (czas.)
subject (n)	an area of knowledge that you study at a school or university	przedmiot (rzecz.)
ticket (n)	a file in an issue tracking system that records a reported problem and the steps taken to resolve it	zgłoszenie problemu (wyr. rzecz.)
tier 1 (n phr)	the first, most important or simplest of several levels in an organisation or system	poziom 1 (wyr. rzecz.)
trips and falls (n phr)	acts of falling as a result of hitting sth with your foot, or from any other cause	potknięcia i upadki (wyr.)
troubleshooting guide (n phr)	a piece of computer software, or a printed manual, that asks you a series of questions to try to find the cause of a computer problem, and suggests possible solutions	instrukcja wykrywania i usuwania usterek (wyr. rzecz.)
usage (n)	the way in which sth is used, or the amount of it that is used	zastosowanie (rzecz.)
virus (n)	a set of instructions secretly put onto a computer or computer program, which can destroy information. When a computer that has a virus makes a connection with another computer, for example by email, the virus can make copies of itself and move to the other computer	wirus (rzecz.)
work experience (n)	the experience you have had of working in a particular type of job	doświadczenie zawodowe (wyr. rzecz.)
wrist (n)	the part of your body where your hand joins your arm	nadgarstek (rzecz.)