

Dana Fulmer

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Summary

Driven AI and Web Developer with hands-on experience building machine learning models and full-stack applications. Currently excelling as a top-performing Digital Support Agent at Morgan Stanley, leveraging exceptional problem-solving, collaboration, and technical skills to deliver results. Seeking opportunities to contribute expertise in Python, JavaScript, and cutting-edge technologies to innovative projects.

Technical Skills

Languages & Frameworks: Python, JavaScript (ES6+), HTML5, CSS3, React, Node.js, Express, TensorFlow, PyTorch, Scikit-learn

Data & AI: SQL, NoSQL, MongoDB, MySQL, Pandas, Neural Networks, Natural Language Processing (NLP), Data Analysis & Visualization, Machine Learning, AI Ethics

Tools & Platforms: GitHub, TailwindCSS, GraphQL, APIs, Discord.js, Sequelize, JWT (JSON Web Tokens), Local Storage

Additional Expertise: Refactoring Code, Bootstrap, Handlebars, jQuery

Projects

VictorVis2.0 | <https://github.com/SikoticVinyl/VictorVis2.0> |

- **Summary:** Developed machine learning models to predict esports match outcomes using enriched player stats and API data. Enhanced data accuracy through feature engineering and implemented baseline models for performance benchmarking.
- **Role:** Project co-manager and technical contributor. Spearheaded API integration and established a Python script for initial data extraction. Executed comprehensive data cleaning and feature engineering on a second, enriched dataset. Conducted exploratory feature analysis and implemented baseline machine learning models for outcome prediction. Coordinated team responsibilities and contributed to iterative development planning.
- **Tools:** Python (Pandas, NumPy, Scikit-learn, XGBoost, LightGBM, TensorFlow), GRID.GG API, Jupyter Notebooks, Matplotlib, Seaborn, Git, GQL Client.

EconoMe | <https://github.com/SikoticVinyl/EconoMe> | <https://econome-rqta.onrender.com/>

- **Summary:** A personal budgeting app that allows users to create and update budgets easily. Served as the MVP for an interactive budgeting solution.
- **Role:** Database architecture, user authentication, front-end logic development, unit testing, minor project management, deployment.
- **Tools:** React.js, Apollo Client, GraphQL, MongoDB

Education

University of Utah / Certificate, Full Stack Web Development August 2023 - February 2024

University of Utah / Certificate, Artificial Intelligence and Machine Learning May 2024 - November 2024

Experience

Morgan Stanley / Digital Support Agent REMOTE | April 2021 - Present

- Familiarized clients with online accounts, resolving issues and reactivating/resetting access efficiently.
- Recognized as a Subject Matter Expert, providing real-time agent support via team chats.
- Organized team-building activities and facilitated meetings in the manager's absence.
- Achieved consistent 100% client satisfaction and knowledge metrics.