AMIL SILAHIC

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Excellent track record of resolving issues, increasing customer satisfaction, and driving overall operational improvements.

Projects

- Scholar: Learning Management System for educators, to connect with their students. Built with React, NextJS, MongoDB, Next Auth, TailwindCSS, and Supabase.

Live Demo: https://nextjs-canvas-classroom.vercel.app/
Github: https://github.com/SilahicAmil/nextjs-canvas-classroom
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- Giga Sur: A Mac OS Replica of Ventura and Big Sur. Built with React, Vite, and TailwindCSS

Live Demo: https://giga-sur.vercel.app/
Github: https://github.com/SilahicAmil/giga-sur

Read(a)Book: A Mobile Application for users to listen to audiobooks for free. Built with React Native, React Native Elements, React Audio Player, and Supabase.

Github: https://github.com/SilahicAmil/Read-a-Book

Website: https://amil.dev
Github: https://github.com/SilahicAmil

Work History

Technical Analyst - September, 2021 to Present
Accenture @ Meta - San Jose, CA

- Constantly looking for new ways to improve services and products by conducting a thorough analysis of system performance.
- Designed and implemented new server standards for core business services.
- Evaluated business needs and suggested technical products and solutions to meet those needs.
- Provided ongoing maintenance and development of bug fixes and patch sets for existing web applications.

Funding Manager - February, 2021 to July, 2021
Lendio - Lehi, UT

- Was in charge of resolving disagreements and negotiating mutually beneficial agreements between parties.
- Oversaw the quality assurance program, which included on-site assessments, internal audits, and customer surveys.
- Was in charge of a total asset portfolio worth more than $10M, with consistently high returns and client satisfaction.
- Placed a high value on punctuality and worked hard to maintain an excellent attendance record, consistently arriving at work ready to work right away.

Information Technology Specialist - October, 2019 to March, 2020
Optum Bank - West Valley City, UT

- Provided end-user training and support in terms of software, hardware, and network standards and processes.
- Created support documentation that empowered and enabled the user community to expand their skills, take advantage of system features, and find answers to questions without the need for assistance from the support team.
- Built and maintained positive customer relationships, which resulted in increased account services and growth.
- New employees were trained on support processes, procedures, and knowledge base.

Education

High School - 2019
Cyprus High School - *Magna, UT*

Skills

Javascript, Typescript, React, React Native, Next JS, MongoDB, React
Native, AWS, CRUD, Node JS, Python, Supabase, Firebase, NPM, Yarn.

Certifications

- AWS Certified Developer
- Google IT Support Professional