

# Software Requirements Specification (SRS)

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Project Step 8: Requirements  
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### USER & ADMIN REQUIREMENTS

REQUIREMENT		
R1	User must be able to :	Create an account
R2	User must be able to :	Add their personnel information to the account
R3	User must be able to :	Log in to their account
R4	User must be able to :	Add and save information about self
R5	User must be able to :	Update and Delete information about self
R6	User must be able to :	Create and Access a ticket
R7	User must be able to :	Add and save information about ticket requests
R8	User must be able to :	Update and Delete information about the ticket requests
R9	Admin must be able to:	Create an account
R10	Admin must be able to:	Add their personnel information to the account
R11	Admin must be able to:	Log in to their account
R12	Admin must be able to:	Add and save information about self and other accounts
R13	Admin must be able to:	Update and Delete information about self and other accounts
R14	Admin must be able to:	Create and Access a ticket
R15	Admin must be able to:	Add and save information about ticket requests
R16	Admin must be able to:	Update and Delete information about the ticket requests
R17	Admin must be able to:	Submit a Ticket to Technical Department
	Admin must be able to:	Close a ticket request