

Statement Date: 03/31/2023

04/21/2023 Due Date:

Service For:

ANA L ZEPEDA 392 N CALAVERAS ST FRESNO, CA 93701

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m. Saturday 8 a.m.-5 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

CARE Discount

Your Account Summary

Amount Due on Previous Statement \$350.10 Payment(s) Received Since Last Statement 0.00 \$350.10 **Previous Unpaid Balance** \$164.67 **Current Electric Charges** 173.86 **Current Gas Charges**

Total Account Balance

\$688.63



Current charges include a discount of \$130.03 for CARE.



15-Day Notice: Your bill includes a past due balance of \$350.10. To avoid disconnection of your utility service, please pay the past due amount on or before 04/20/2023. For assistance or to make a payment, please call customer service at 1-800-743-5000

Important Messages

Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded assistance program that provides a one-time payment to help income-qualified customers pay their past due energy bills. PG&E does not administer this program. To find the local LIHEAP agency in your area, visit www.csd.ca.gov/energybills, or call the help line at 1-866-675-6623.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

Due Date:

99908012516908800000338530000068863



8012516908-8 Upon Receipt

Total Amount Due:

\$688.63

Amount Enclosed:

ANA L ZEPEDA 392 N CALAVERAS ST FRESNO, CA 93701-1805

Account Number:

PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Statement Date: 03/31/2023

> Due Date: 04/21/2023

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

1-800-660-6789 Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-893-9555 Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. Separately, a PG&E trust provides a customer credit equal to the charge for customers. Visit www.pge.com/billexplanation for additional details on charge item.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2023 Pacific Gas and Electric Company. All rights reserved.					
Please do not mark in box. For system use only.					
Update My Information (English Only)	Ways To Pay				
Please allow 1-2 billing cycles for changes to take effect	Online via web or mobile at www.pge.com/waystopay				
A					

Account Number: 8012516908-8

Change my mailing address to:

City	State	ZIP code	
 ⊃rimary	Primary		
Phone	Email		

- By mail: Send your payment along with this payment stub in the envelope provided.
- · By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



Statement Date: 03/31/2023

Due Date: 04/21/2023

Details of Electric Charges

03/01/2023 - 03/29/2023 (29 billing days)

Service For: 392 N CALAVERAS ST Service Agreement ID: 8011326393

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: CARE (Renew by 05/02/2025)

03/01/2023 - 03/29/2023

Baseline Allowance	301.60	kWh	(29 days x 10.4	kWh/day)
Energy Charges				
Peak	163.004000	kWh	@ \$0.40767	\$66.45
Off Peak	542.906000	kWh	@ \$0.39034	211.92
Baseline Credit	301.600000	kWh	@ -\$0.08450	-25.49
CARE Discount				-88.42
Energy Commission Tax				0.21

Total Electric Charges

\$164.67

Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
N/A	16.82	24.34

Service Information

 Meter #
 1010673897

 Total Usage
 705.910000 kWh

 Baseline Territory
 R

 Heat Source
 B - Not Electric

 Serial
 G

 Rotating Outage Block
 50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to

rounding.

03/01/2023 - 03/29/2023

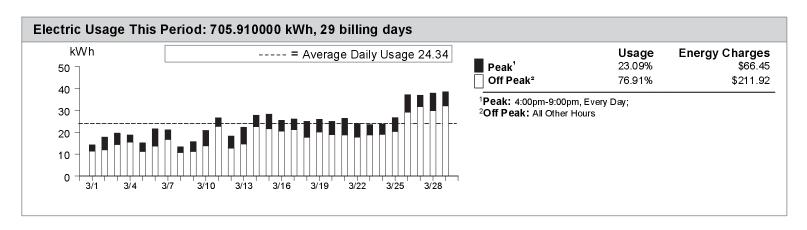
 Peak
 0.26513

 Off Peak
 0.25386

 Baseline Credit
 -0.05495

Additional Messages

As a customer who receives electricity directly from PG&E, a portion of your electric charges currently includes the Power Charge Indifference Adjustment (PCIA). To learn more, review page 2 of this Energy Statement or visit www.pge.com/cca.





Account No: 8012516908-8 Statement Date: 03/31/2023

Due Date: 04/21/2023

Details of Gas Charges

03/02/2023 - 03/30/2023 (29 billing days)

Service For: 392 N CALAVERAS ST Service Agreement ID: 8016822581 Rate Schedule: G1 R Residential Service

Enrolled Programs: CARE (Renew by 05/02/2025)

03/02/2023 - 03/30/2023	Your Tier Usage	1	2	

Tier 1 Allowance	35.96Therms (29 days x 1.24 The	erms/day)
Tier 1 Usage	35.960000Therms @ \$2.10824	\$75.81
Tier 2 Usage	53.040000Therms @ \$2.49604	132.39
CARE Discount		-41.61
CSI Solar Thermal Exemption		-0.12
Gas PPP Surcharge (\$0 06438 /Thern	١)	5.73
Fresno Recovery Fee		1.66

Total Gas Charges

\$173.86

Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
N/A	4.93	3.07

Service Information

Meter#	60732231
Current Meter Reading	5,365
Prior Meter Reading	5,279
Difference	86
Multiplier	1.030728
Total Usage	89.000000 Therms
Baseline Territory	R
Serial	G

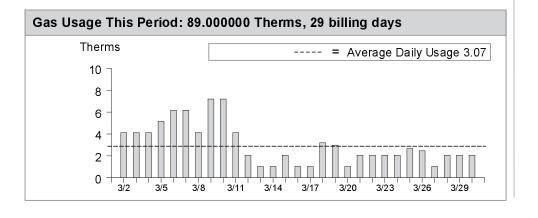
Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

03/02/2023 - 03/30/2023

Tier 1 1.68556 Tier 2 1.99580

Gas Procurement Costs (\$/Therm)

03/02/2023 - 03/30/2023 \$0.80230





Statement Date: 03/31/2023

Due Date: 04/21/2023

Important Messages (continued from page 1)

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at www.pge.com/energysavings or call 1-800-989-9744.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en www.pge.com/ahorreenergia o llamando al 1-800-989-9744.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Call 811 before you dig. A common cause of pipeline accidents is damage from digging. If you plan on doing any digging, such as planting a tree or installing a fence, please call 811 at least two working days before you dig. One free call will notify underground utilities to mark the location of underground lines, helping you to plan a safe project.

Total Electric Charges	\$164.67
Taxes and Other	0.21
Energy Cost Recovery Amount	-0.51
Competition Transition Charges (CTC)	0.21
Nuclear Decommissioning	0.95
Electric Public Purpose Programs	7.30
Distribution	26.02
Transmission	37.98
Generation	101.66
Conservation Incentive	-\$9.15
Your Electric Charges Breakdown (from page 2)	