

Statement Date: 05/02/2023

Due Date: 05/23/2023

Service For:

ANA L ZEPEDA 392 N CALAVERAS ST FRESNO, CA 93701

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m. Saturday 8 a.m.-5 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

CARE Discount

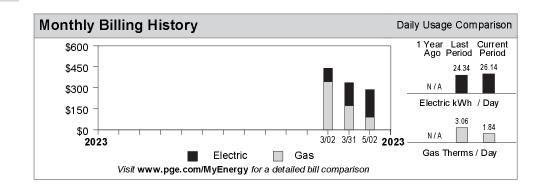
Your Account Summary

Amount Due on Previous Statement	\$688.63
Payment(s) Received Since Last Statement	-670.00
Previous Unpaid Balance	\$18.63
Current Electric Charges	\$196.18
Current Gas Charges	93.17

Total Amount Due by 05/23/2023	\$307.98
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Current charges include a discount of \$127.46 for CARE.



Important Messages

Please be advised that as of March 15, 2023, PG&E's local offices have permanently closed. To make an in-person payment, please utilize one of our authorized neighborhood payment centers. Please bring a copy of your bill. To find a location near you, visit **www.pge.com** or call 1-800-743-5000.

The gas summer Tier 1 (baseline) season begins on April 1. Your total Tier 1 quantities shown were calculated using your daily summer baseline allowance starting April 1 and your daily winter baseline allowance for any days in your billing period before April 1.

Continued on page 5

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number: Due Date: **8012516908-8 05/23/2023**

Total Amount Due:

\$307.98

Amount Enclosed:

\$. .

ANA L ZEPEDA 392 N CALAVERAS ST FRESNO, CA 93701-1805 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Statement Date: 05/02/2023

> Due Date: 05/23/2023

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

1-800-660-6789 Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438 Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) **Business Customer Service** 1-800-893-9555 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00798 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00798 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the

VVIK,	last page
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ease do not mark in	box. For system use only.	
Lindate My Info	ormation (English Only	n)
•	, ,	
Please allow 1-2 bill	ing cycles for changes to take	effect
Account Numb	er: 8012516908-8	
Change my mailing	address to:	
3 1, 11		
City	State	ZIP code
Primary	Primary	
Phone	Email	

Ways To Pay

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- · By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee
- . At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



Statement Date: 05/02/2023

Due Date: 05/23/2023

Details of Electric Charges

03/30/2023 - 04/30/2023 (32 billing days)

Service For: 392 N CALAVERAS ST Service Agreement ID: 8011326393

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: CARE (Renew by 05/02/2025)

03/30/2023 - 04/30/2023

332.80	kWh	(32 days x 10.4	kWh/day)
165.767000	kWh	@ \$0.40767	\$67.58
670.720000	kWh	@ \$0.39034	261.81
332.800000	kWh	@ -\$0.08450	-28.12
			-105.34
			0.25
	165.767000 670.720000	165.767000 kWh 670.720000 kWh	165.767000 kWh @ \$0.40767 670.720000 kWh @ \$0.39034

Total Electric Charges

\$196.18

Service Information

Meter #1010673897Total Usage836.487000 kWhBaseline TerritoryRHeat SourceB - Not ElectricSerialGRotating Outage Block50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to

rounding.

03/30/2023 - 04/30/2023

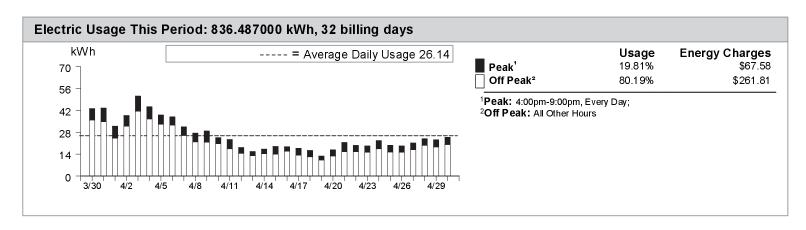
 Peak
 0.26513

 Off Peak
 0.25386

 Baseline Credit
 -0.05495

Additional Messages

As a customer who receives electricity directly from PG&E, a portion of your electric charges currently includes the Power Charge Indifference Adjustment (PCIA). To learn more, review page 2 of this Energy Statement or visit www.pge.com/cca.





Account No: 8012516908-8 Statement Date: 05/02/2023

Due Date: 05/23/2023

Details of Gas Charges

03/31/2023 - 05/01/2023 (32 billing days)

Service For: 392 N CALAVERAS ST Service Agreement ID: 8016822581 Rate Schedule: G1 R Residential Service

Enrolled Programs: CARE (Renew by 05/02/2025)

	▼
03/31/2023	Your Tier Usage 1 2

Tier 1 Allowance	1.24Therms (1 days x 1.24	Therms/day)
Tier 1 Usage	1.240000Therms @ \$2.10824	\$2.61
Tier 2 Usage	0.603750Therms @ \$2.49604	1.51
CARE Discount		-0.82
Gas PPP Surcharge (\$0.06438 /Therm)		0.12
Fresno Recovery Fee		0.03
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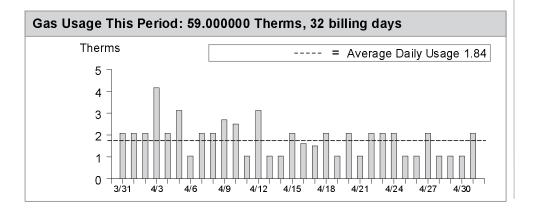
04/01/2023 - 04/30/2023	Your Tier Usage	1	2

Tier 1 Allowance	10.80 Therms (30 days x 0.36 T	herms/day)
Tier 1 Usage	10.800000Therms @ \$1.55458	\$16.79
Tier 2 Usage	44.512500Therms @ \$1.94238	86.46
CARE Discount		-20.64
CSI Solar Thermal Exemption		-0.07
Gas PPP Surcharge (\$0.06438 /T	herm)	3.56
Fresno Recovery Fee		0.83

05/01/2023	Your Tier Usage	1	2	

Tier 1 Allowance	0.36Therms (1 days x 0.36	Therms/day)
Tier 1 Usage	0.360000Therms @ \$1.48124	\$0.53
Tier 2 Usage	1.483750Therms @ \$1.86904	2.77
CARE Discount		-0.66
Gas PPP Surcharge (\$0.06438 /Therm)		0.12
Fresno Recovery Fee		0.03

Total Gas Charges



Service Information

Meter#	60732231
Current Meter Reading	5,422
Prior Meter Reading	5,365
Difference	57
Multiplier	1.042001
Total Usage	59.000000 Therms
Baseline Territory	R
Serial	G

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

03/31/2023

\$93.17

Tier 1	1.68556
Tier 2	1.99580
04/01/2023 - 04/30/2023	
Tier 1	1.24262
Tier 2	1.55286
<u>05/01/2023</u>	
Tier 1	1.18395
Tier 2	1.49419

Gas Procurement Costs (\$/Therm)

03/31/2023	\$0.80230
04/01/2023 - 04/30/2023	\$0.24864
05/01/2023	\$0.17530



Statement Date: 05/02/2023

Due Date: 05/23/2023

Important Messages (continued from page 1)

Your account has an unpaid balance from a prior bill. To avoid missing a future payment, you may wish to sign up for our recurring payment service. Please visit **www.pge.com/waystopay** for all your payment options.

Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded assistance program that provides a one-time payment to help income-qualified customers pay their past due energy bills. PG&E does not administer this program. To find the local LIHEAP agency in your area, visit

www.csd.ca.gov/energybills, or call the help line at 1-866-675-6623.

TOU Rate: You are currently on a time-of-use (TOU) rate schedule. Beginning June 1, the TOU rate charges higher prices in the summer for electric usage on summer evenings.

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at www.pge.com/energysavings or call 1-800-989-9744.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en www.pge.com/ahorreenergia o llamando al 1-800-989-9744.

Your Electric Charges Breakdown (from page 2)	
Conservation Incentive	-\$9.50
Generation	120.05
Transmission	45.01
Distribution	30.94
Electric Public Purpose Programs	8.65
Nuclear Decommissioning	1.13
Competition Transition Charges (CTC)	0.25
Energy Cost Recovery Amount	-0.60
Taxes and Other	0.25
Total Electric Charges	\$196.18