

Statement Date: 08/30/2023

Due Date: 09/20/2023

Service For:

ANA L ZEPEDA 392 N CALAVERAS ST FRESNO, CA 93701

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m. Saturday 8 a.m.-5 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

CARE Discount

Your Account Summary

Amount Due on Previous Statement \$695.23
Payment(s) Received Since Last Statement -500.00

Previous Unpaid Balance \$195.23

Current Electric Charges \$381.90

Current Gas Charges 51.29

Total Account Balance

\$628.42



Current charges include a discount of \$217.28 for CARE.



15-Day Notice: Your bill includes a past due balance of \$195.23. To avoid disconnection of your utility service, please pay the past due amount **on or before 09/20/2023**. For assistance or to make a payment, please call customer service at 1-800-743-5000

Important Messages

Please be advised that as of March 15, 2023, PG&E's local offices have permanently closed. To make an in-person payment, please utilize one of our authorized neighborhood payment centers. Please bring a copy of your bill. To find a location near you, visit **www.pge.com** or call 1-800-743-5000.

Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded assistance program that provides a one-time payment to help income-qualified customers pay their past due energy bills. PG&E does not administer this program. To find the local LIHEAP agency in your area, visit **www.csd.ca.gov/energybills**, or call the help line at **1-866-675-6623**.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

Due Date:

99908012516908800000433190000062842



8012516908-8 Upon Receipt

Total Amount Due:

\$628.42

ANA L ZEPEDA 392 N CALAVERAS ST FRESNO, CA 93701-1805

Account Number:

PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Statement Date: 08/30/2023

> Due Date: 09/20/2023

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

1-800-660-6789 Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438 Servicio al Cliente en Español (Spanish) **Business Customer Service** 華語客戶服務 (Chinese) 1-800-893-9555 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00798 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00798 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the

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Please do not mark in box. For system use only.

Update My Information (English Only)	Ways To Pay

Please allow 1-2 billing cycles for changes to take effect

Account Number: 8012516908-8

Change my mailing address to:

City	State	ZIP code	
Primary	Primary		
Phone	Email		

- Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee
- At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



Statement Date: 08/30/2023

> 09/20/2023 Due Date:

Details of Electric Charges

07/31/2023 - 08/28/2023 (29 billing days)

Service For: 392 N CALAVERAS ST Service Agreement ID: 8011326393

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: CARE (Renew by 05/02/2025)

07/31/2023 - 08/28/2023

513.30 kWh $(29 \text{ days } \times 17.7 \text{ kWh/day})$ Baseline Allowance **Energy Charges** 345.918000 kWh @ \$0.53240 \$184 17 Peak 996.159000 kWh 447.24 Off Peak @ \$0.44896 513.300000 kWh -44.81 @ -\$0.08729 Baseline Credit -205.10 **CARE Discount** 0.40

Total Electric Charges

Energy Commission Tax

\$381.90

Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
N/A	42.08	46.28

Service Information

Meter# 1010673897 Total Usage 1,342.077000 kWh Baseline Territory Heat Source B - Not Electric Serial G Rotating Outage Block 50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to

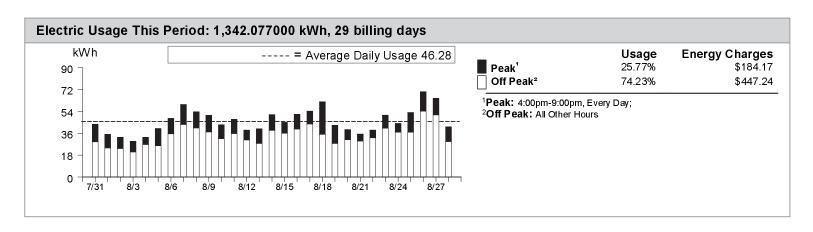
rounding.

07/31/2023 - 08/28/2023

Peak 0.34625 Off Peak 0.29198 Baseline Credit -0.05677

Additional Messages

As a customer who receives electricity directly from PG&E, a portion of your electric charges currently includes the Power Charge Indifference Adjustment (PCIA). To learn more, review page 2 of this Energy Statement or visit www.pge.com/cca.





Account No: 8012516908-8 Statement Date: 08/30/2023

Due Date: 09/20/2023

Details of Gas Charges

07/31/2023 - 08/29/2023 (30 billing days)

Service For: 392 N CALAVERAS ST Service Agreement ID: 8016822581 Rate Schedule: G1 RB Residential Service Enrolled Programs: CARE (Renew by 05/02/2025)

			•	
07/31/2023	Your Tier Usage	1	2	

Tier 1 Allowance	0.36Therms	(1 days x 0.36 T	herms/day)
Tier 1 Usage	0.360000Therms @	\$1.59579	\$0.57
Tier 2 Usage	0.706667Therms @	\$1.98359	1.40
CARE Discount			-0.39
Gas PPP Surcharge (\$0.06438 /Therm)			0.07
Fresno Recovery Fee			0.02
		•	

08/01/2023 - 08/29/2023	Your Tier Usage 1 2	
Tier 1 Allowance	10.44 Therms (29 days x 0.36 T	herms/day)
Tier 1 Usage	10.440000Therms @ \$1.64446	\$17.17
Tier 2 Usage	20.493333Therms @ \$2.04007	41.81
CARE Discount		-11.79

CSI Solar Thermal Exemption -0.04
Gas PPP Surcharge (\$0.06438 /Therm) 2.00
Fresno Recovery Fee 0.47

Total Gas Charges

\$51.29

Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
N/A	1.00	1.07

Gas Usage This Period: 32.000000 Therms, 30 billing days Therms ----- = Average Daily Usage 1.07 5 4 3 2 1 7/31 8/3 8/6 8/9 8/12 8/15 8/18 8/21 8/24 8/27

Service Information

Meter#	60732231
Current Meter Reading	5,553
Prior Meter Reading	5,522
Difference	31
Multiplier	1.040995
Total Usage	32.000000 Therms
Baseline Territory	R
Serial	G

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

07/31/2023

Tier 1 1.27559 Tier 2 1.58583

08/01/2023 - 08/29/2023

Tier 1 1.31453 Tier 2 1.63102

Gas Procurement Costs (\$/Them)

07/31/2023 \$0.28985 08/01/2023 - 08/29/2023 \$0.30777



Statement Date: 08/30/2023

Due Date: 09/20/2023

Important Messages (continued from page 1)

Neighborhood payment centers Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.

Your Electric Charges Breakdown (from page 2)	£40.00
Conservation Incentive	-\$18.23
Generation	219.78
Transmission	72.23
Distribution	91.92
Electric Public Purpose Programs	14.55
Nuclear Decommissioning	1.81
Competition Transition Charges (CTC)	0.40
Energy Cost Recovery Amount	-0.96
Taxes and Other	0.40
Total Electric Charges	\$381.90