

 **Congratulations! You passed!**

TO PASS 80% or higher

Keep Learning

GRADE

100%

## Intro to IT Infrastructure Services

TOTAL POINTS 3

1. Which of the following is considered a physical infrastructure service? Check all that apply.

1 / 1 point

☒ Laptop

 **Correct**

You got it! Physical infrastructure services are comprised of the physical hardware that an organization uses in their IT environment.

☒ Desktop

 **Correct**

You got it! Physical infrastructure services are comprised of the physical hardware that an organization uses in their IT environment.

☒ Rack server

 **Correct**

You got it! Physical infrastructure services are comprised of the physical hardware that an organization uses in their IT environment.

☐ Operating systems

2. Which of these is considered a network service? Check all that apply.

1 / 1 point

☒ Wireless Internet

 **Correct**

Excellent! Network services are comprised of networking components that an organization uses in their IT environment, like network protocols, network hardware, etc.

☒ DNS

 **Correct**

Excellent! Network services are comprised of networking components that an organization uses in their IT environment, like network protocols, network hardware, etc.

☐ Blade server

☒ Ethernet cables

 **Correct**

Excellent! Network services are comprised of networking components that an organization uses in their IT environment, like network protocols, network hardware, etc.

3. Which of these is considered a software service? Check all that apply.

1 / 1 point

☒ Chat applications

 **Correct**

Great job! Software services are comprised of the software that an organization uses in its IT environment.

☒ Word processors

 **Correct**

Great job! Software services are comprised of the software that an organization uses in its IT environment.

☒ Email applications

 **Correct**

Great job! Software services are comprised of the software that an organization uses in its IT environment.

☐ Wireless Internet