# **Report on Clustering Results**

### 1. Number of Clusters Formed:

The analysis produced **4 clusters**, as shown in the visualization.

#### 2. DB Index Value:

The **Davies-Bouldin Index (DBI)** value for the clustering is **1.7**. This indicates the clustering quality, with lower values being preferable as they signify more distinct and compact clusters.

### 3. Other Clustering Metrics:

• **Silhouette Score**: This metric would provide additional insights into the separation of clusters. A higher silhouette score close to 1 would indicate better-defined clusters.

## **Notes on Metrics:**

### • Inertia:

 Measures how tightly data points are grouped around centroids. Lower inertia is better, but it should be balanced with the number of clusters.

### • Silhouette Score:

- Values range from -1 to 1:
  - A score close to 1: Data points are well-clustered.
  - Close to 0: Overlapping clusters.
  - Negative: Points are assigned to the wrong cluster.
- A higher silhouette score indicates better-defined clusters.
- **Inertia**: In k-means clustering, inertia measures the sum of squared distances between points and their centroids. This could guide choosing the optimal number of clusters.

## 1. Key Metrics

### 1. Davies-Bouldin Index (DBI):

Value: 1.2823

 Interpretation: A lower DBI indicates better clustering. A value close to 1 suggests moderately good cluster separation and compactness. However, there is room for improvement in the clustering quality.

## 2. Inertia (Sum of Squared Distances):

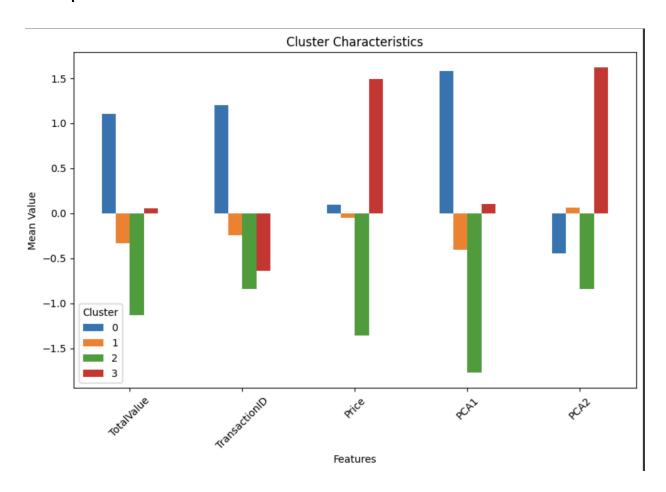
Value: 698.0585

 Interpretation: This value represents how tightly data points are grouped around their centroids. It is useful for comparing models with different numbers of clusters (e.g., using the elbow method).

## 3. Silhouette Score:

- o Value: **0.2675**
- Interpretation: The score is relatively low (ideal range is 0.5–1). This indicates that the clusters may overlap or are not well-separated. Further analysis of the data and clustering parameters might be needed.

## 4. Interpretation of Clusters:



# **How to Perform Customer Segmentation**

From the bar chart:

- Cluster 0 (blue) shows significantly higher values across most features, suggesting these customers might be high-value buyers or those with frequent transactions.
- Cluster 2 (green) consistently has the lowest values, indicating low-value customers or infrequent transactions.

•	Clusters 1 (orange) and 3 (red) show moderate variations, likely representing mid-tier customers or customers with specific behavioral patterns.