

Tiago Silva

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Personal Profile

I am a hardworking and enthusiastic student who has finished my final year of university, working on my IT (Information Technology) course which focus on databases but also allows me to work on coding, website development and computing. I tend to find I'm an empathic listener and always focusing on what other people are saying; which has allowed me to be friendly with almost anyone I meet. I have recently completed my 1 year placement at HESA as a Student Developer and Test Analyst in an agile environment using Scrum where I have gained work experiences within a cross functional team.

SKILLS & ABILITIES

- Team work – Further developed during one year placement at HESA when working with cross functional teams
- Databases – creating, managing and editing the design and content. Experience with Oracle and PhpMyAdmin
- Empathic Listening
- Problem Solving – Needed to resolve errors bugs/errors when found during manual/automated tests or tasks reported as bug issues.
- Microsoft Office
- Operating System – Windows (All Versions)
- Coding languages - HTML, HTML5, CSS, Java, JavaScript, MYSQL & PHP, C#
- Creating and Design Websites from code (HTML)
- Research – Needed to understand what to do for Modules and in Placement when developing code or trying to find a solution to a problem.
- Developing Tests and Automated Tests – from one year Placement at HESA
- Quality checking and analyzing of data – from one year Placement at HESA
- Technical skillset – Required when working as a Software Developer at HESA

Work History –

STUDENT DEVELOPER AND TEST ANALYST | HESA | AUGUST 2016 – JULY 2017

To develop, test and maintain HESA server and client applications in a Scrum Team; while gathering requirements, model use cases and user stories with other member of staff. These applications are concerned with the collection, quality assurance, linking, aggregation and dissemination of data about higher education.

SHOP STAFF | OXFAM | AUGUST 2012- JUNE 2014, ON SATURDAYS

Helped as a part of staff; job I was given is as shown below

Organizing stock such as books, clothing and toys as well as putting a price on them and displaying them for sale.

Bring donation into storage area ready to organize.

Education

- **Information Technology (Sandwich course – 1 Year placement) | 2014 - 2018 | University of Gloucestershire (2:1)**
- A levels: Applied IT – C Grade, Applied Business – C grade, Travel and Tourism – D grade
- 8 GCSES at A-C including Math, Science and English Language
- Certified ScrumMaster (ScrumAlliance.org through HESA) – 09/05/2017 – 09/05/2019

Interest and Activities

Metal music bands

Board games (Involves Secret roles which promotes mystery solving/thinking)

Pokémon GO