

# Privacy Policy

Thanks for choosing "Jiggylife" ("Jiggylife", "Service", "we", "us", "our", "Tech & Flex Private Limited"). We are pleased to make our Service available to you. Jiggylife includes the Jiggylife App, features, and other associated services. Jiggylife provides Image Posting, Video Posting, and other services to users. Jiggylife includes social and interactive features. This is our Privacy Policy, which helps explain our information practices.

If you install, use, or access Jiggylife or any of its features, you have read and accepted the terms of this Policy. You have also accepted the Jiggylife 'Terms and Conditions and Content Policy', 'Community Guidelines', and other terms which are available on the Jiggylife App. Please make sure to read these documents. By using Jiggylife, you are entering into a binding contract(s) with Jiggylife. Your contract with us includes this Policy, the Terms & Conditions, the Content Policy, etc. If you don't agree with and accept the above, please do not use, install, or access Jiggylife or any of its features.

This Policy is applicable to the information provided by users while using Jiggylife, and not to information made available to Jiggylife from others. Should Jiggylife obtain information pertaining to you from websites, apps, landing pages, third parties, etc. that may be accessed by Jiggylife's users through Jiggylife or otherwise, such information will be subject to the privacy and other policies and terms of the said websites, apps, landing pages, etc. This Policy shall not apply to websites, apps, landing pages, etc. or any third-party services accessed by you through Jiggylife including in case such websites, apps, landing pages, etc. and/or third-party services are advertised on Jiggylife.

You also warrant and represent that any registration information and other information that you submit or otherwise provide to Jiggylife is true, accurate, and complete and you agree to keep it that way at all times.

If you are subject to EU GDPR, you must provide your explicit consent to the Privacy Policy by checking the checkbox on the Jiggylife app. Rights in addition to the below apply to you are in Part II of this Privacy Policy.

## Part I

### Information We Collect

The below information is collected by Jiggylife:

#### 1. Information collected with a prompt:

- In order to use Jiggylife, we may need you to authenticate your account using your Google Account or Apple ID, and we will be collecting your email address and name. We will also ask you to provide certain information including nickname, photo, content/category preferences, etc.
- We ask you for the location information and regional preferences to customize your experience by showing you relevant content. Jiggylife may collect and store the current and past location of your device if you permit. You have full control over whether to allow or not allow Jiggylife to collect this information by making changes to your device's settings. If Jiggylife is unable to access your location information, Jiggylife may become inaccessible or not function as intended.
- Customer Support. You may also provide us with information related to your use of Jiggylife, including copies of your messages/posts, and how to contact you so that we can provide you with customer support. For example, you may send us an email with information relating to our app performance, or other issues.

#### 2. Information collected without a prompt:

- Device Information: We may collect the below with respect to any device through which Jiggylife is used or accessed:
  - Device Identifiers.
  - IP Address.
  - Operating System.
  - Operating System Version.
  - Advertising Identifiers.
  - Device Make.
  - Display Features.
  - Network Provider/Wi-Fi or other ISP.

- Battery level and usage.
  - Memory usage.
  - Profile Information.
- Information related to your use of Jiggylife such as content preferences and consumption, interaction with other users, user activity, etc.
- Jiggylife may access your device's camera, microphone, photo and/or video and/or audio library or gallery.
- Jiggylife may also collect information provided by third parties who may disclose to Jiggylife personal or non-personal information collected by them. Jiggylife has no control over or responsibility in respect of third-party information practices or information collection methods.
- Location: Jiggylife may collect and store the current and past location of your device if you permit. You have full control over whether to allow or not allow Jiggylife to collect this information by making changes to your device's settings. If Jiggylife is unable to access your location information, Jiggylife may become inaccessible or not function as intended.
- Usage and Log Information. We collect service-related, diagnostic, and performance information. This includes information about your activity (such as how you use Jiggylife, how you interact with others using Jiggylife, etc.), log files, and diagnostics, crash information, website, and performance logs and reports, etc.

### Information We Do Not Collect

We do not collect any Sensitive Personal Data or information such as passwords related to other services, financial information such as bank account or credit card or debit card or other payment instrument details, physical, physiological and mental health condition, sexual orientation, medical records, and history, or biometric information.

### How We Use Information

We may use all the information we have to help us operate, provide, improve, understand, customize, support, and market Jiggylife.

- Our Services: We operate and provide Jiggylife, including customer support, and improving, fixing, and customizing Jiggylife by using the said information. We understand how users use Jiggylife, analyze and use the information we have to evaluate and improve Jiggylife, research, develop, and test new services and features, and conduct troubleshooting activities. We also use your information to respond to you when you contact us. We may also use your information for (i)

displaying content based on interest, location, offers, etc., (ii) displaying or providing access to promotions, advertisements, offer, etc. which may be based on your interests, and also ad-targeting, ad-placement, and ad-measurement (iii) improving search results, content loading, performance, etc.

- Send you communications including by e-mail.
- Safety and Security: We also use your information to try and ensure the safety and security of our users and their information. We verify accounts and activity, and promote safety and security on and off Jiggylife, such as by investigating suspicious activity or violations of our policies, terms, etc., and to try and ensure that Jiggylife is being used legally.

## Managing Your Information

If you would like to manage, change, limit, or delete your information, we allow you to do that through the settings feature available on Jiggylife. You can change your settings to manage certain information available to other users. You can manage your contacts, groups, and broadcast lists, or use our block feature to manage the users with whom you communicate or who can communicate with you.

## How We Share Information

We may share your information in ways including the following:

- With other Jiggylife users: your username, profile photograph, content that you post or send or share. You may also be able to control how your content is shared with other Jiggylife users by adjusting personal settings.
- With our business partners, affiliates, and investors: public information like your name, username and profile pictures, and any content posted by you (subject to your personal settings).
- We may share information about you, such as device and usage information, to help us and others prevent fraud.
- We may share information about you for legal, safety, and security reasons.
- We may share information about you if we reasonably believe that disclosing the information is needed to: (i) comply with any valid legal process, governmental request, or applicable law, rule, or regulation, (ii) investigate, remedy, or enforce potential violations of this Policy, the Terms and Conditions, and the Content Policy.
- To protect the rights, property, or safety of us, our users, or others.
- To detect and resolve any fraud or security concerns.
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## Security

We undertake no responsibility for the security or safety of your information. However, we take reasonable security measures to protect your information in accordance with industry standards. This does not guarantee the safety or security of your information as events beyond our control can also occur.

## Assignment, Change Of Control, And Transfer

All of our rights and obligations under this Policy, the Terms and Conditions, and the Content Policy are freely assignable by us to any of our affiliates or any others, in connection with a merger, acquisition, restructuring, or sale of assets, or by operation of law or otherwise, and we may transfer your information to any of our affiliates, any others successor entities, or new management, etc.

## Law And Protection

We may collect, use, preserve, and share your information if we believe that it may be reasonably necessary to: (a) respond pursuant to applicable law or regulations, to legal process, or to government requests; (i) comply with any valid legal process, governmental request, or applicable law, rule, or regulation, (ii) investigate, remedy, or enforce potential violations of this Policy, the Terms and Conditions, and Content Policy, (iii) to protect the rights, property, or safety of us, our users, or others, (iv) to detect and resolve any fraud or security concerns or technical issues, etc., (iv) for other legal requirements, etc.

## Updates To Our Policy

We may amend or update this Policy. We will provide you notice of amendments to this Policy, as appropriate, and update the "Last Modified" date at the bottom of this Policy. Your continued use of Jiggylife confirms your acceptance of this Policy, as amended. If you do not agree with or accept this Policy, as amended, you must stop using Jiggylife. Please review our Privacy Policy from time to time.

## Contact Us

If you have questions about this Policy, email [business@jiggylife.com](mailto:business@jiggylife.com).

## Governing Law and Jurisdiction

The validity, construction, and enforceability of these Terms and Content Policy, and the Privacy Policy shall be governed and construed in accordance with the laws of Nigeria.

## Part II

### What are your rights under EU GDPR Law to the information we collect?

This is in addition to the above and in case of any conflict, the policies below shall be applicable if you are subject to EU GDPR.

#### Access to your data

You have the right to your personal data including the content you upload. You can access your information by logging into your account. You can email us at [business@jiggylife.com](mailto:business@jiggylife.com) with your registered email address. Please provide us a month to respond with the information and two months if the request is too complicated to fulfill within a month.

#### Withdrawal of consent

You also have the right to withdraw your consent at any time and request us to stop processing your data. However, withdrawing your consent will not affect the processing or use of your information prior to fulfilling your consent withdrawal request. You can email us at [business@jiggylife.com](mailto:business@jiggylife.com) with your registered email address.

#### Request for deletion

You can email us at [business@jiggylife.com](mailto:business@jiggylife.com) with your registered email address and request for your deletion of data.

We store data for as long as it is necessary to provide products and services to you and others. Information associated with your account will be kept until your account is deleted, unless we no longer need the data to provide the products and services or until we are legally required to do so.

#### Right to opt-out

You can opt out from our use of data from cookies and similar technologies that track your behavior on the sites of others for ad targeting and other ad-related purposes. You can also opt-out of marketing communication. We will ask you to opt-in before we use GPS or other tools to identify your precise location.

However, you will continue to receive important emails relating to your account. You can email us at [business@jiggylife.com](mailto:business@jiggylife.com) with your registered email address to unsubscribe from such communications.

#### Request to correct your data

In case you find any of your information to be inaccurate or incorrect in any way, you can write to us at [business@jiggylife.com](mailto:business@jiggylife.com) with your registered email and we will take reasonable steps to update or rectify your information.

#### Complaints and grievances

With respect to the collection and use of your personal data, you have the right to complain to the local Data Protection Authority. You can email us at [business@jiggylife.com](mailto:business@jiggylife.com) with your registered email address

#### Third-party Links

We are not responsible for any content nor any consequences either directly or indirectly arising out of clicking on any third-party link you may come across posted by other users. We may share your information with approved third parties in order to provide our services through the Jiggylife App

#### Data Transfers

We may transfer personal information to countries other than the country in which the data was originally collected.

Last modified: July 27, 2022.