

# Gabriel Hernández

### Contact

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portafolio-personal.vercel.app

# Languajes

• Spanish (Native).

• English (Fluent).

• Catalan (Consersational).

• French (Basic).

### **Hard Skill**

• Languages: JavaScript (ES6+), PHP, SQL, HTML5, CSS3

• Frontend: React, Tailwind CSS

• Backend: Node.js, Express, PHP

• Databases: MySQL, Firebase

• Tools: Git/GitHub, Vercel

### **Soft Skill**

Problem-solving & analytical thinking

• Autonomy & proactivity

• Team collaboration

• Organizational planning

• Clear communication

### **About Me**

Results-driven Full-Stack Developer with a Higher Degree in Web Application Development (DAW) and hands-on experience building scalable web applications. Passionate about clean code, usercentric design, and problem-solving through JavaScript, React, Node.js, and PHP. Actively expanding my skill set through side projects and continuous learning.

# **Professional Experience**

### The 7th Circle SL | Customer Service and Sales Representative

Oct. 2023 - Present, Barcelona, Spain

- I successfully exceeded sales targets by 20% through effective product knowledge and managing relationships with repeat customers.
- I maintain a 95% customer satisfaction rating by providing timely resolutions to inquiries.
- I collaborate cross-functionally to address escalated issues, ensuring a seamless customer experience.
- I utilize CRM software for accurate record-keeping and to streamline communication.

#### **Telus International | Content Moderator**

Oct. 2021 - Sep. 2023

- Consistently met or exceeded daily/weekly/monthly content moderation quotas, ensuring a seamless user experience
- Collaborated closely with the content moderation team, contributing to a cohesive and highperforming unit.
- Successfully managed content moderation during high-traffic events, without compromising quality.

## **Education Background**

#### **Higher Education Degree of Web application**

development.

ILERNA, Barcelona, Spain. Feb 2023 - April 2025

University Degree in Pharmacy.

University of Los Andes, Mérida, Venezuela. Feb 2014 - Jun 2019.