

Demo Artifact 2 - Email Thread Export (Messy Input)

Source: stitched email export (partial)

Created: 2026-01-26 08:05 / Imported: 2026-01-26 08:17

Known issues: missing attachments; forwarded headers; embedded image not preserved

Thread overview

This is a stitched email thread across Sales, Treasury, COO, and the bank. It contains inconsistent numbers, partial forwards, and missing attachments.

From: Olga R., Head of Sales
To: Treasury
Cc: COO ; QA
Date: 2026-01-25 19:12
Subject: DeltaAgro dispute - request for discount / payment hold

Team,

Quick heads-up: DeltaAgro is pushing back on Invoice INV-1047 (USD 16,400) claiming the product 'cakes' after 3 days.

They want a retro discount USD 15/t on the full 40 t shipped on 21 Jan.

We already shipped another 60 t yesterday (24 Jan) and they are asking to hold payment until we 'confirm quality'.

Attachment: customer photos (not attached here), INV-1047.pdf (attached), WhatsApp transcript (not attached).

From: Maksim K., Treasury Manager
To: Olga R.
Cc: CFO ; COO
Date: 2026-01-25 20:03
Subject: RE: DeltaAgro dispute - request for discount / payment hold

Olga,

We cannot accept a retro discount without a formal QA conclusion. Please send:

- 1) delivery note number for the 40 t shipment,
- 2) lot/batch IDs,
- 3) confirmation whether they stored it indoors.

Also: please confirm whether you mean 40 t or 60 t. Your note says 'full 40 t shipped', but dispatch list I saw this morning had 60 t.

Separately: bank statement snippet I received shows unrestricted cash 62,118 USD as of 25 Jan (see screenshot). Our internal sheet says 85k. I need to reconcile before month-end because our min cash covenant is 75k.

Attachment: BankSnippet_2026-01-25.png (embedded below, low quality).

From: CFO Office
To: Treasury
Cc: CEO
Date: 2026-01-25 21:10
Subject: FWD: Month-end covenant reminder and statement

Forwarding note: received from Bank relationship manager.

--- Forwarded message ---

From: Diana S., Relationship Manager
Date: 2026-01-25 17:55
Subject: Month-end covenant reminder and statement

Dear AgriNova team,

Please be reminded that the minimum unrestricted cash covenant of USD 75,000 is tested on the last business day of the month.

According to our system, current unrestricted balance is USD 62,118.

If you expect additional incoming funds prior to month-end, please share the schedule.

Attachment: Statement_2026-01-25.pdf (not included in this thread export).

From: Artem L., COO
To: Treasury ; Sales
Cc: CFO ; QA
Date: 2026-01-25 22:04
Subject: RE: Volumes, quality, and cash covenant - definitions and actions

Maksim / Olga,

On volumes: 200 t total shipped this week (per logistics), BUT 20 t is 'booked' and still at warehouse waiting for border release.

So depending on your definition you can call it 180 shipped or 200 sold. Please stop mixing these in external comms.

On quality: QA moisture report for batch 21 Jan shows 1.9% moisture. It was flagged for re-drying but we shipped 40 t anyway due to urgent dispatch.

So DeltaAgro might have a point. We need a quick on-site check.

Action: QA to issue a formal note by 27 Jan; Sales to request storage conditions in writing.

Also - spare part payment in EUR 180k cannot be delayed: if crusher belt fails again, Feb output drops by 30-40%.

From: Ilya P., CFO
To: Treasury
Cc: COO ; Sales ; CEO
Date: 2026-01-26 07:18
Subject: ACTION REQUIRED: Cash reconciliation + 14-day forecast (evidence-based)

All,

We need a single reconciled position by tomorrow 10:00:

- Cash (restricted vs unrestricted) with evidence,
- Cash forecast 14 days including gas prepayment and payroll,
- Risk rating of covenant breach and mitigation plan.

If we breach, the bank can freeze the credit line. That is not a theoretical risk.

Please reply-all with the reconciled numbers and sources, not opinions.