## **Health**

For all health related incidents, all personal identifying information from all reports is to be removed in order to comply with the requirements of any legislation relating to the privacy of patient health information.

Category	Reportable occurrences	Explanatory / Notes / Interpretation	Remarks
HEA 1	DEATH OF ANY PERSON ASSOCIATED WITH THE SHIP,	Includes passengers, crew, contractors and visitors.	
DEATH	EITHER ONBOARD OR ASHORE, AND REGARDLESS OF THE ROOT	Includes death during independent activities ashore as well as Company arranged shore excursions.	
HEA 2	AN INJURY TO A PASSENGER, CREWMEMBER, CONTRACTOR,	Resulting in an accident leading to a partial disability or incapacity for more than 3 days and for multiple accidents.	
INJURY	OR VISITOR THAT OCCURS ONBOARD OR ASHORE THAT REQUIRES PROFESSIONAL MEDICAL TREATMENT BY THE SHIP'S MEDICAL DEPARTMENT AND/OR A SHORESIDE MEDICAL FACILITY.		
HEA 3 PUBLIC HEALTH DISEASES	REPORT ALL DISEASES OF PUBLIC HEALTH CONCERN IN ORDER TO TRACK, ISOLATE, TREAT AND REPORT COMMUNICABLE DISEASES.	if the cumulative percentage of reportable cases of gastrointestinal illness or diseases caused by infections agents reaches 2% among passengers or crew	
HEA 4 DISEMBARK -ATIONS	MEDICAL DISEMBARKATIONS	<ul> <li>Includes passengers, crew, contractors and visitors when caused by other significant hazardous occurrences:         <ul> <li>Disembarked and admitted to a local hospital.</li> </ul> </li> <li>Transferred from the ship while in port via fixed wing or helicopter to the nearest appropriate medical facility.</li> <li>Transferred directly from the ship via helicopter or boat.</li> <li>Ship diversion, delay in sailing, a speed increase or an alteration in the ship's published schedule was required.</li> </ul>	If associated with other significant hazardous occurrences meeting the criteria

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# **Environmental**

Category	Reportable occurrences	Explanatory / Notes / Interpretation	Remarks
ENV 1	VIOLATIONS OF:  MARPOL ANNEXES I, IV, V OR VI IN TERRITORIAL WATERS	Non compliance identified through any internal or external inspections or audits  Violation is infringement or breach, whether intentional or not of a law, rule, etc.  Includes failure of pollution control equipment that results in an overboard discharge in excess of regulatory, or other requirements.	
ENV 2	FINES OR OTHER WARNING/NOTIFICATION RELATED TO ENNVIRONMENTAL INCIDENTS	Includes any fines or non-monetary sanctions received for non-compliance with environmental laws and regional regulations.	Fines or other , punitive action, Notice of violation
ENV 3	ACCIDENTAL OR EXCEPTIONAL SPILLS, RELEASES OR DISCHARGES IF IN INTERNATIONAL WATERS	<ul> <li>Chemicals or oils &gt; 0.5 litres</li> <li>Refrigerants or other Ozone Depleting Substances (ODS) &gt; 50 kg</li> <li>Solid waste/ materials &gt; 0.25 cubic meters</li> <li>Nonhazardous liquid waste &gt; 250 litres</li> </ul>	
ENV 4	OPERATING PERSONNEL MISCONDUCT INVOLVING ENVIRONMENTAL PERFORMANCE.	Examples might be tampering with or bypassing of environmental equipment Includes any environmental misconduct allegations received by the ships	

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# **Safety**

Category	Reportable occurrences	Explanatory / Notes / Interpretation	Remarks
SAF 1	ANY FIRE, FLOODING,	Flooding: A partial or total flooding of compartments below the main deck (i.e. resulting from a breach in the hull)	
OAI I	EXPLOSION, GAS LEAK,	or the flooding of areas above the main deck which prompts an assessment of the ship's stability conditions. An	
	COLLISION, GROUNDING,	example may be excessive water in any compartment caused by fire fighting operations.	
	STRANDING, WAKE	Gas leak: Any incident where the environment would become harmful to persons not provided with appropriate	
	DAMAGE, NON-FATAL MAN	protective equipment or has a potential to develop in explosions or fires due to the presence of a gas.	
	OVERBOARD.	Collision at sea or stranding: This includes impacts resulting in damage which impairs the seaworthiness of	
		the ship, tenders and lifeboats, and allisions.	
		Major fire (involving emergency (ship's or shore) fire team muster and fire fighting) or explosion	
		Significant damage sustained (estimated to amount materially to more than 10'000 usd)	
SAF 2	OTHER OCCURRENCES	The \$10,000 dollar amount only refers to damage issues and is to be used as a criterion in those cases	
	RESULTING IN DAMAGE TO	where there is damage caused by other means.	
	PROPERTY OR SHIP	This dollar figure is not intended to include any estimated collateral costs such as lost revenue, etc.	
	ESTIMATED TO BE IN EXCESS		
	of \$10,000 USD. This		
	FIGURE SHALL NOT INCLUDE		
	ESTIMATED COLLATERAL		
	DAMAGES SUCH AS "LOST		
	REVENUE", OR "NEGATIVE		
	PUBLICITY", ETC.		
SAF 3	HEAVY WEATHER DAMAGE,	Cut Adrift: "becoming separated or detached" from the ship. This includes any fixed or moving items normally	
	INCLUDING ITEMS WASHED	attached to the ship (i.e. cranes, boats, rafts, railings, and superstructure) and a ship or tender or lifeboat	
	OVERBOARD OR CUT ADRIFT	breaking mooring.	Ifi-(lii)-
SAF 4	UNPLANNED OR		If associated with
	UNEXPECTED LIST OR HEEL		other hazardous
	OF MORE THAN 5 DEGREES		occurrences
	WHEN UNDERWAY  DAMAGE OR MALFUNCTION OF	This category is not intended to include situations where the equipment can be fixed onboard the vessel within a	meeting the criteria
SAF 5	A STATUTORY PIECE OF	reasonable time.	
	EQUIPMENT WHICH IMPAIRS	Examples of reportable incidents may include failure or malfunction of equipment that result in non-compliance	
		with International, Flag State, and/or Company requirements	
	THE FUNCTION FOR WHICH IT HAS BEEN DESIGNED AND FOR	with international, may otate, and/or company requirements	
	WHICH THERE IS NOT A		

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Category	Reportable occurrences	Explanatory / Notes / Interpretation	Remarks
	REDUNDANT SYSTEM		
SAF 6	DAMAGE TO OR MALFUNCTION	In normal circumstances, when sufficient spares are carried as per SOLAS requirements and the deficiency can	If deficiency,
	OF ANY LIFE SAVING	be immediately corrected on board, the damage, loss or malfunction of items such as lifebuoys, life-rings,	damage or
	APPLIANCE WHICH IMPAIRS ITS	lifeboats loose gear, embarkation ladders, descent units, IMO signs, Low Location Lighting, need NOT to be	malfunction of
	ABILITY TO BE USED IN AN	reported.	gears and
	EMERGENCY OR RESULTS IN		equipments may
	NON-CONFORMITY WITH		affect or impair the
	INTERNATIONAL, FLAG		seaworthiness of
	STATE, AND/OR COMPANY		the vessel.
	REQUIREMENTS		
SAF 7	Damage to or	It is not required to report incidents where the equipment is able to be immediately repaired onboard.	If deficiency,
	MALFUNCTION OF ANY FIXED	An example where reporting is not required might be a broken sprinkler head or detector head replaced with ships	damage or
	FIRE FIGHTING EQUIPMENT	spares.	malfunction of gears
	OR FIRE DETECTION SYSTEM		and equipments may
	WHICH IMPAIRS ITS ABILITY		affect or impair the
	TO BE USED IN AN		seaworthiness of the
	EMERGENCY OR RESULTS IN		vessel
	NON-COMPLIANCE WITH		
	INTERNATIONAL, FLAG		
	STATE, AND/OR COMPANY		
	REQUIREMENTS		
SAF 8	SIGNIFICANT FAILURE OF	Examples:	
	THE PUBLIC ADDRESS OR	A malfunction the results of which is that the emergency signals or announcements are not audible	
	GENERAL EMERGENCY	above the ambient noise	
	ALARM SYSTEMS	Where the broadcasting of messages or the activation of signals from the control stations is not possible	
SAF 9	FAILURE OF EITHER	Fire Screen Doors: Report any failure of the remote release system (from the navigation bridge) that would	If deficiency,
07 0	AUTOMATIC OR REMOTE	prevent the closure of one or multiple fire screen doors	damage or
	OPERATION OF FIRE	WTD and Splash-Tight Doors: Report any failure of the remote closing system from the bridge. Also, report any	malfunction of gears
	SCREEN, WATERTIGHT	failure of WTD or STD that prevents the door to be maintained closed while the ship is underway.	and equipments may
	(WTD) OR SPLASH-TIGHT		affect or impair the
	DOORS (STD)		seaworthiness of the
			vessel.
SAF 10	Unintended activation of		
	ANY FIXED FIRE		
	EXTINGUISHING SYSTEM		

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Category	Reportable occurrences	Explanatory / Notes / Interpretation	Remarks
SAF 11	ANY INCIDENT THAT IMPAIRS		
OAI II	THE SHIPS SEAWORTHINESS		
	OR FITNESS FOR SERVICE OR		
	ROUTE, INCLUDING		
	STRUCTURAL FAILURE LEADING		
	TO INGRESS OF WATER, OR		
	REQUIRES INSPECTION BY A		
	CLASS SURVEYOR. (INCLUDING		
	CONTACT DAMAGE WITH DOCK		
	WALLS, PIERS, BUOYS, ETC.,		
	OR DAMAGE CAUSED BY TUGS		
	OR OTHER CRAFT)		

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# **Technical**

Category	Reportable occurrences	Explanatory / Notes / Interpretation	Remarks
TEC 1	DAMAGE LEADING TO LOSS OF	Examples might include steelwork failures due to tank over pressurisation, cracking due to over stressing, or	
1201	STRUCTURAL INTEGRITY	corrosion and pitting and resultant loss of watertight integrity. Heavy weather damage or grounding to reported	
		under those safety incidents.	
TEC 2	LOSS OF STEERING LEADING		
.202	TO LOSS OF		
	MANOEUVRABILITY		
TEC 3	STEERING EQUIPMENT	Would not include failure of single pump units etc unless the component would reduce the level of overall	If deficiency,
1200	FAILURE (SHIP CAN STILL	redundancy to a single failure.	damage or
	MANOEUVRE TO SOME		malfunction of
	EXTENT)		gears and
			equipments may
			affect or impair the
			seaworthiness of
			the vessel.
TEC 4	Major machinery or	To allow issues related to machinery failure to be fed back	
	EQUIPMENT FAILURE OR	(Hotel or entertainment machinery/equipment need NOT be reported unless it also constitutes a safety hazard	
	BREAKDOWN AND ANY	safety, e.g. falling lighting fixtures.)	
	CONSEQUENT DELAYS.		
TEC 5	DAMAGE TO OR MALFUNCTION	Damage or malfunctions should be reported where the effectiveness of the equipment or system is reduced such	
	OF A "CRITICAL EQUIPMENT OR	that its ability to be used and the level of overall redundancy is reduced to a single failure.	
	SYSTEM" (AS DEFINED BY THE		
	ISM CODE & THE SHIP VIA		
	SMS FORM OP60). FULL OR PARTIAL	lastindes less of helf manufacture mater	
TEC 6	PROPULSION FAILURES	Includes loss of half propulsion motor.	
TEC 7	Power failure	Reports should include the duration and the ship's location at time of the blackout.	
1207	RESULTING IN PARTIAL		
	OR TOTAL BLACKOUT OF		
	ANY DURATION		

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# **General**

Category	Reportable occurrences	Explanatory / Notes / Interpretation	Remarks
GEN 1	ANY REPORT OF A	Any reports required by Flag or port state, for all compliance and technical areas.	
OLIVI	HAZARDOUS	Includes any defect that is required to be reported. Does not include all class defects.	
	OCCURRENCE REQUIRED	Reporting to administrations/relevant authorities is to be as required by the relevant requirements.	
	BY AN EXTERNAL	Any reports to external bodies that might have the potential to become public information are to be copied to	
	AUTHORITY	Company.	
GEN 2	CRUISE CANCELLATION	For whatever reason if not already reported in the other reportable hazardous occurrences categories	
GEN 3	SIGNIFICANT VOYAGE	If not already reported in the other reportable hazardous occurrences categories	
	DELAYS OR DISRUPTIONS		
	DUE TO SEVERE WEATHER		
	PATTERNS (> 8 HOURS)		
GEN 4	SIGNIFICANT DAMAGE	If not falling in any of the other reportable hazardous occurrences categories and estimated to amount to more	
GLN 4	CAUSED OR SUSTAINED BY	than 10'000 usd	
	WEATHER, PERSONNEL OR OTHER CRAFT		
GEN 5	VESSEL DETENTION	Due to Port State Control inspection	
GEN 3	A		
GEN 6	ANY OTHER SIGNIFICANT		
	HAZARDOUS OCCURRENCE		
	THAT SHIPS, SPTDS AND		
	MANAGERS BELIEVE SHOULD		
	BE NOTIFIED TO SENIOR		
	MANAGEMENT OR THE		
	GROUP'S BOARD OF		
	DIRECTORS THAT MAY		
	REQUIRE ACTION.		

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#### **CONTRIBUTING CAUSAL FACTORS**

The Company categorize contributing factors into five major classes:

- 1. External Conditions (EC)
- 2. Equipment Failure (EF)
- 3. Human Error (HE)
- 4. Organizational / Management Failure (OMF)
- 5. Unknown (O)



#### 1. External Conditions (EC)

EC.1	Fog	Self-explanatory, may limit visibility.
EC.2	Ice	Self-explanatory, may cause loss of control.
EC.3	Lightning	Self-explanatory.
EC.4	Rain	Self-explanatory, may limit visibility.
EC.5	Snow	Self-explanatory, may cause loss of control or limit visibility.
EC.6	Tidal Conditions	A periodic variation in the level of the earth's waters that may affect vessel
		maneuverability (including currents).
EC.7	Wind	Rapid air movement caused by weather systems.
EC.8	Sea state	Storms, high waves, shoaling, severe eddies or strong currents that may affect vessel
		maneuverability.
EC.9	Temperature	Self-explanatory.
EC.10	Other	External condition not listed above.

## 2. Equipment Failure (EF)

EF.1	Electrical	Failure of circuitry, or power generation equipment
EF.2	Mechanical	Failure Failure of a mechanical device.
EF.3	Structural	Breach of structural integrity
EF.4	Electronic	Failure of electronic navigation or vessel control equipment, including computer hardware and/or software
EF.5	Other	Equipment failure not included above



#### 3. Human Error (HE)

HE.1	Communications	Difficulties in the transfer of information (not language related); failure to understand or
		comply.
HE.2	Language	Difficulties in the transfer of information due to language barriers.
HE.3	Drugs/Alcohol	Any form or level of diminished ability (physical or mental) due to the use of drugs or
		alcohol.
HE.4	Inexperience	Inadequate technical knowledge due to a properly trained person not having enough
		experience to properly perform the task at hand.
HE.5	Improper	Using equipment to accomplish tasks other than those for which the equipment was
	Equipment Use	specifically designed.
HE.6	Inaccurate	Mathematical error.
	Computation	
HE.7	Inattention	Loss of attention, not paying attention; the failure to detect, attend to, or be aware of
		critical or significant information.
HE.8	Procedural Error	Unintentional deviation from, or failure to follow an established procedure.
HE.9	Fatigue	Weariness or exhaustion from work, other exertion, or sleep disorder that leads to
		diminished ability (physical or mental).
HE.10	Illness	Sickness which causes decrease in physical or mental abilities.
HE.11	Judgment	Incorrect assessment, estimation, interpretation or opinion.
HE.12	Other	Individual human error not listed above



#### 4. Organizational / Management Failure (OMF)

OMF.1	Policy/Procedure		
	OMF.1.1	Lack of Procedure/Policy	Failure to have company procedures or policies.
	OMF.1.2	Inadequate Procedure/Policy	Procedures or polices that are conflicting, ineffective, inaccurate, out-of-date, or insufficient
	OMF.1.3	Inadequate Implementation of Procedure/Policy	Failure to ensure procedures or policies are followed.
OMF.2	Maintenance		
	OMF.2.1	Lack of Planned Maintenance Program	Failure to have company planned `maintenance program.
	OMF.2.2	Inadequate Planned Maintenance Program	Planned maintenance policies and procedures that are conflicting, ineffective, inaccurate, out-of-date, or Program insufficient.
	OMF2.3	Inadequate Implementation of Planned Maintenance Program	Failure to ensure planned maintenance program is followed.
OMF.3	Equipment		
	OMF.3.1	Equipment design	Failure of equipment design (within the control of the responsible party) to provide for safe operations under normal operating conditions.
	OMF.3.2	Manufacture/construction	Failure caused by faulty manufacture or construction (within the control of the responsible party) when operating under normal conditions.
	OMF.3.3	Installation	Failure caused by faulty equipment installation, when operating under normal conditions.
OMF.4	Personnel		
	OMF.4.1	Lack of supervision	The absence of proper situational guidance, direction, information or instruction to operating personnel.
	OMF.4.2	Poor oversight	Failure of management to effectively oversee subordinates;



			lack of involvement, inspection, communication, etc.
	OMF 4.3	Insufficient personnel	Failure to ensure that all required tasks can be done with
			adequate personnel of the proper skill level, physical ability,
			mental ability, experience, or certification.
OMF.5	Training		
	OMF.5.1	Inadequate training	Inadequate technical knowledge due to insufficient
			training.
	OMF.5.2	Sabotage/Intentional	Destruction of property or obstruction of normal operations;
		violation	treacherous action to defeat or hinder; purposeful deviation
			from procedure.
	OMF5.3	Other	Organizational/management failure not listed above.