

Presentation to Passengers for Heavy Weather Avoidance

Background:

As per our current procedures (VMS references below):

- When heavy weather is expected (wind force >7BF and/or significant wave height >4m OR otherwise at the direction of the Master - the vessel shall be well prepared for the anticipated weather conditions:
 - implementing measures
 - using a heavy weather checklist,
 - **including warning and instructing passengers**
- During the various stages of the voyage planning process:
 - appraisal – a weather routing service's (per our Fleet's subscription to Storm Geo / Bonne Voyage) recommendation is to be considered
 - execution - based on the weather routing service information, undertake prompt action such as altering course or reducing speed to avoid extreme weather conditions, and, if diversion from the planned schedule is considered necessary, **inform passengers**
- As part of the passengers accident prevention process:
 - take extra care and precautions during bad weather in proportion to the increased risks and
 - **ensure warning message is broadcasted and passengers are informed when bad weather is anticipated**

There have been recent weather patterns that have necessitated vessels' schedule and itinerary alterations in order to keep guests safe and comfortable onboard. Guests have appreciated when they have been promptly and duly informed of the evolution of the situation and the decision making process behind such changes.

Some of our Captains have been very proactive in providing visual and interactive information on the subject to guests. We would like to share below such practice and to set a procedure to standardize the information to be provided to guests.

References:

- 1) VMS: [Fleet Ops > 4.0 Marine Operations > 4.1 Navigational Operations](#) > 4.1.8 Heavy Weather and Associated Dangerous Phenomena (and [SAF44 "Heavy Weather Checklist"](#))
- 2) VMS: [Fleet Ops > 4.0 Marine Operations > 4.1 Navigational Operations](#) > 4.1.20 Voyage Planning
- 3) VMS: [Fleet Ops > 9.0 Safety Management > 9.3 Accident and Incident Management](#) > 9.3.3 Accident Prevention

ACTIONS REQUIRED

In case of vessel's itinerary change due to heavy weather:

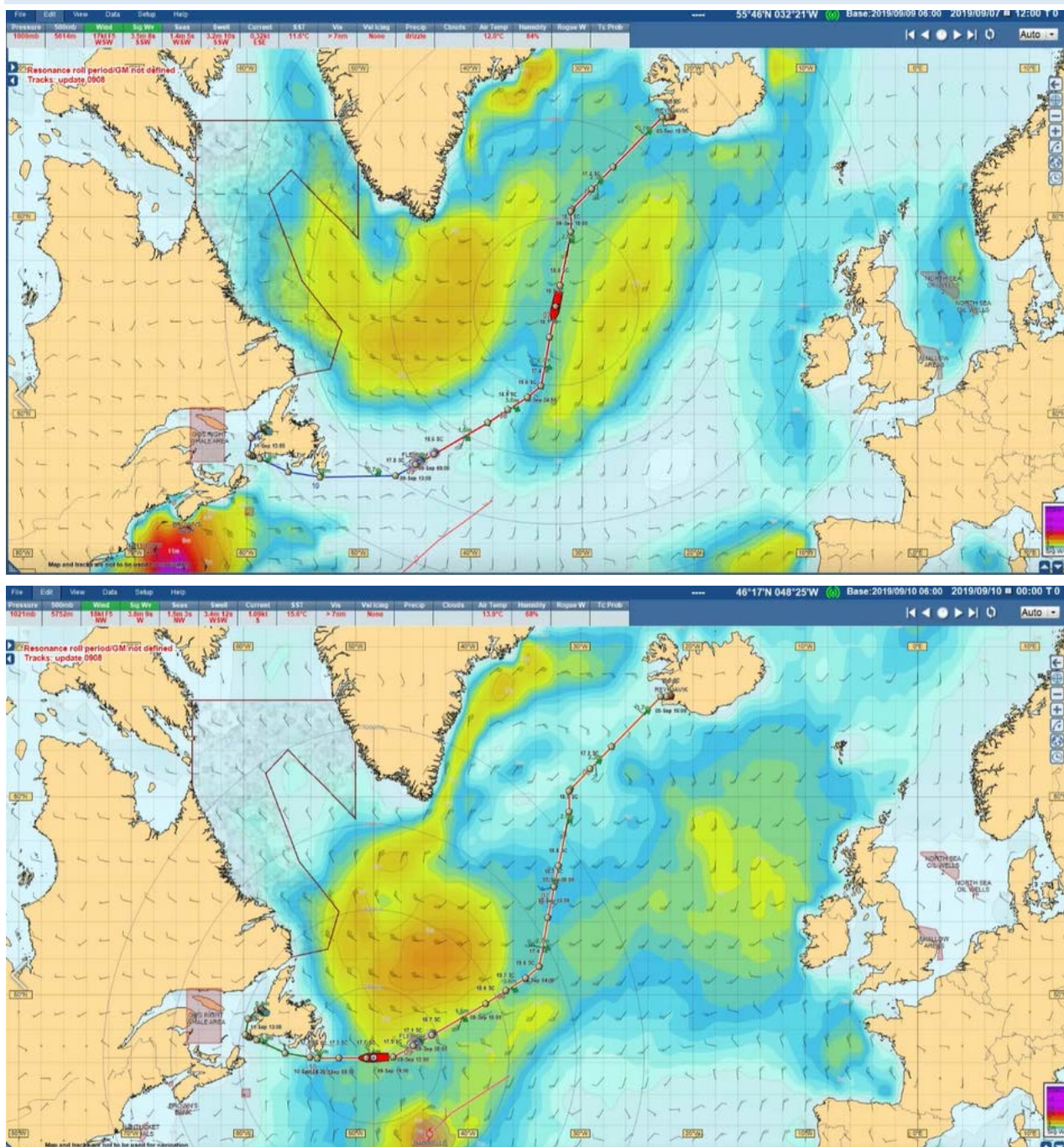
The Master does the following procedure (or delegates to a computer savvy Bridge officer):

- 1) Import ECDIS tracks in the Storm Geo Bon Voyage Weather service station
- 2) At the end of affected itinerary change (when the weather forecast period is past the upcoming end of the voyage):
 - a) Update tracks' ETAs / ETDs in Storm Geo
 - b) Export from Storm Geo screenshots of the ship's positions (recommended every 3-4 hrs via print screen method) and place them in a program such as Paint or Power Point (Windows)
 - c) create a power point presentation from the above slides

- d) use the “create video” option of the above programs to create also a video from the screenshots / slides with the ship’s positions (recommended 3 seconds per slide) in a suitable / playable format
- 3) Hold a meeting with guests (preferably before the cruise farewell event) and show them the presentation created above with relevant explanations
- 4) After the meeting above, play the movie created above on the guests TV channel(s)
- 5) Advise your VoTech/Fleet Cell of the above, sending (a link to) the movie/presentation for review

Note: See below some screenshots of the example template of the presentation/video used by some Captains.

Download complete examples from the dropbox link below: <http://bit.ly/PPT-Pax-Heavy-Wx>



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