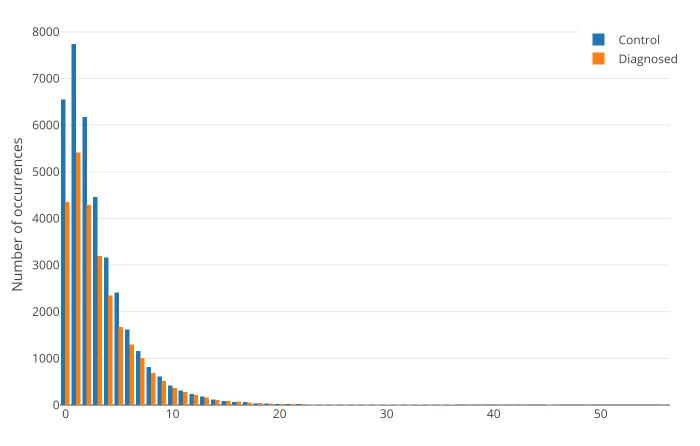Number of calls (incoming)