

Task 4:- Analyze and visualize sentiment patterns in social media data to understand public opinion and attitudes towards specific topics or brands.

```
In [1]: import numpy as np
import pandas as pd
import seaborn as sns
import matplotlib.pyplot as plt
```

```
In [13]: df=pd.read_excel("C:\\Users\\Simarjeet kaur\\OneDrive\\Documents\\Try.xlsx")
df
```

```
Out[13]:
```

	2401	Borderlands	Positive	im getting on borderlands and i will murder you all ,
0	2401	Borderlands	Positive	I am coming to the borders and I will kill you...
1	2401	Borderlands	Positive	im getting on borderlands and i will kill you ...
2	2401	Borderlands	Positive	im coming on borderlands and i will murder you...
3	2401	Borderlands	Positive	im getting on borderlands 2 and i will murder ...
4	2401	Borderlands	Positive	im getting into borderlands and i can murder y...
...
74676	9200	Nvidia	Positive	Just realized that the Windows partition of my...
74677	9200	Nvidia	Positive	Just realized that my Mac window partition is ...
74678	9200	Nvidia	Positive	Just realized the windows partition of my Mac ...
74679	9200	Nvidia	Positive	Just realized between the windows partition of...
74680	9200	Nvidia	Positive	Just like the windows partition of my Mac is l...

74681 rows × 4 columns

```
In [14]: df.loc[-1] = df.columns
df.index = df.index + 1
df = df.sort_index()
df.columns = range(df.shape[1])
print(df)
```

	0	1	2 \
0	2401	Borderlands	Positive
1	2401	Borderlands	Positive
2	2401	Borderlands	Positive
3	2401	Borderlands	Positive
4	2401	Borderlands	Positive
...
74677	9200	Nvidia	Positive
74678	9200	Nvidia	Positive
74679	9200	Nvidia	Positive
74680	9200	Nvidia	Positive
74681	9200	Nvidia	Positive

3

0	im getting on borderlands and i will murder yo...
1	I am coming to the borders and I will kill you...
2	im getting on borderlands and i will kill you ...
3	im coming on borderlands and i will murder you...
4	im getting on borderlands 2 and i will murder ...
...	...
74677	Just realized that the Windows partition of my...
74678	Just realized that my Mac window partition is ...
74679	Just realized the windows partition of my Mac ...
74680	Just realized between the windows partition of...
74681	Just like the windows partition of my Mac is l...

[74682 rows x 4 columns]

In [15]: df

Out[15]:

	0	1	2	3
0	2401	Borderlands	Positive	im getting on borderlands and i will murder yo...
1	2401	Borderlands	Positive	I am coming to the borders and I will kill you...
2	2401	Borderlands	Positive	im getting on borderlands and i will kill you ...
3	2401	Borderlands	Positive	im coming on borderlands and i will murder you...
4	2401	Borderlands	Positive	im getting on borderlands 2 and i will murder ...
...
74677	9200	Nvidia	Positive	Just realized that the Windows partition of my...
74678	9200	Nvidia	Positive	Just realized that my Mac window partition is ...
74679	9200	Nvidia	Positive	Just realized the windows partition of my Mac ...
74680	9200	Nvidia	Positive	Just realized between the windows partition of...
74681	9200	Nvidia	Positive	Just like the windows partition of my Mac is l...

74682 rows x 4 columns

In [16]: df.describe()

Out[16]: 0

count	74682.000000
mean	6432.586165
std	3740.427870
min	1.000000
25%	3195.000000
50%	6422.000000
75%	9601.000000
max	13200.000000

In [17]: df.info()

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 74682 entries, 0 to 74681
Data columns (total 4 columns):
#   Column  Non-Null Count  Dtype
---  -
0    0      74682 non-null   int64
1    1      74682 non-null   object
2    2      74682 non-null   object
3    3      73996 non-null   object
dtypes: int64(1), object(3)
memory usage: 2.8+ MB
```

In [18]: df[1].unique() #Entities

Out[18]: array(['Borderlands', 'CallOfDutyBlackopsColdWar', 'Amazon', 'Overwatch', 'Xbox(Xseries)', 'NBA2K', 'Dota2', 'PlayStation5(PS5)', 'WorldOfCraft', 'CS-GO', 'Google', 'AssassinsCreed', 'ApexLegends', 'LeagueOfLegends', 'Fortnite', 'Microsoft', 'Hearthstone', 'Battlefield', 'PlayerUnknownsBattlegrounds(PUBG)', 'Verizon', 'HomeDepot', 'FIFA', 'RedDeadRedemption(RDR)', 'CallOfDuty', 'TomClancysRainbowSix', 'Facebook', 'GrandTheftAuto(GTA)', 'MaddenNFL', 'johnson&johnson', 'Cyberpunk2077', 'TomClancysGhostRecon', 'Nvidia'], dtype=object)

In [19]: df[2].unique() #Sentiments

Out[19]: array(['Positive', 'Neutral', 'Negative', 'Irrelevant'], dtype=object)

In [28]: df[3].unique() #Tweets

Out[28]: array(['im getting on borderlands and i will murder you all ,', 'I am coming to the borders and I will kill you all,', 'im getting on borderlands and i will kill you all,', ..., 'Just realized the windows partition of my Mac is now 6 years behind on Nvidia drivers and I have no idea how he didnâ€™t notice', 'Just realized between the windows partition of my Mac is like being 6 years behind on Nvidia drivers and cars I have no fucking idea how I ever didnâ€™t notice', 'Just like the windows partition of my Mac is like 6 years behind on its drivers So you have no idea how I didnâ€™t notice'], dtype=object)

In [27]: df[0].unique() #ID

```
Out[27]: array([2401, 2402, 2403, ..., 9198, 9199, 9200], dtype=int64)
```

```
In [30]: col_names=["Id", "Entities", "Sentiments", "Tweets"]  
df.columns=col_names
```

```
In [31]: df
```

```
Out[31]:
```

	Id	Entities	Sentiments	Tweets
0	2401	Borderlands	Positive	im getting on borderlands and i will murder yo...
1	2401	Borderlands	Positive	I am coming to the borders and I will kill you...
2	2401	Borderlands	Positive	im getting on borderlands and i will kill you ...
3	2401	Borderlands	Positive	im coming on borderlands and i will murder you...
4	2401	Borderlands	Positive	im getting on borderlands 2 and i will murder ...
...
74677	9200	Nvidia	Positive	Just realized that the Windows partition of my...
74678	9200	Nvidia	Positive	Just realized that my Mac window partition is ...
74679	9200	Nvidia	Positive	Just realized the windows partition of my Mac ...
74680	9200	Nvidia	Positive	Just realized between the windows partition of...
74681	9200	Nvidia	Positive	Just like the windows partition of my Mac is l...

74682 rows × 4 columns

```
In [32]: df.isnull().sum()
```

```
Out[32]: Id                0  
Entities                0  
Sentiments              0  
Tweets                686  
dtype: int64
```

```
In [34]: df.drop_duplicates(inplace=True)  
df.isnull().sum()
```

```
Out[34]: Id                0  
Entities                0  
Sentiments              0  
Tweets                326  
dtype: int64
```

```
In [37]: df.reset_index(drop=True, inplace=True)  
df.isnull().sum()
```

```
Out[37]: Id                0  
Entities                0  
Sentiments              0  
Tweets                326  
dtype: int64
```

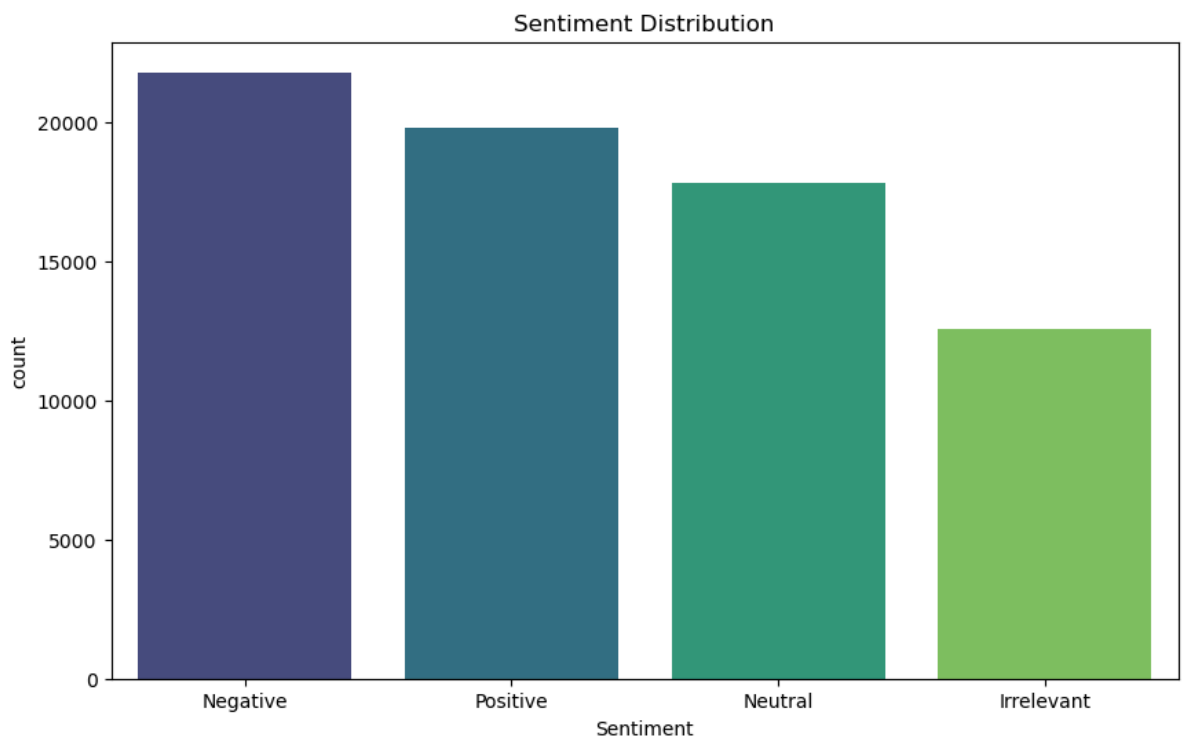
```
In [55]: sentiments_counts=df["Sentiments"].value_counts()  
sentiments_counts
```

```
Out[55]: Negative      21787
Positive    19811
Neutral     17799
Irrelevant  12584
Name: Sentiments, dtype: int64
```

Bar Plot for Sentiment Distribution

```
In [54]: plt.figure(figsize=(10,6))

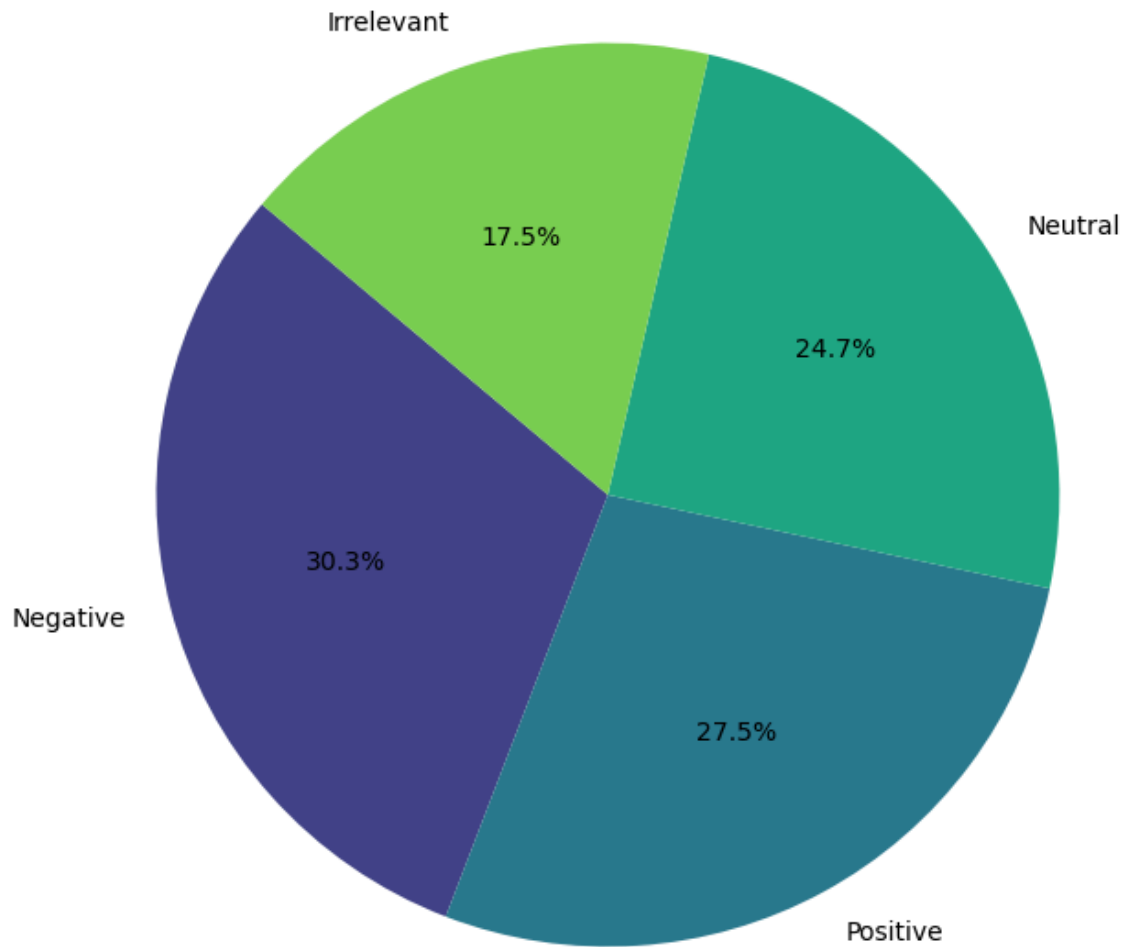
sns.countplot(data=df, x="Sentiments", order=df["Sentiments"].value_counts().index,
plt.title("Sentiment Distribution")
plt.xlabel("Sentiment")
plt.show()
```



Pie Chart for Sentiment Distribution

```
In [68]: plt.figure(figsize=(8,8))
plt.pie(sentiments_counts, labels=sentiments_counts.index, autopct="%1.1f%%", start
plt.title("Sentiments Distribution")
plt.show()
```

Sentiments Distribution



Analyzing Sentiments by Entities

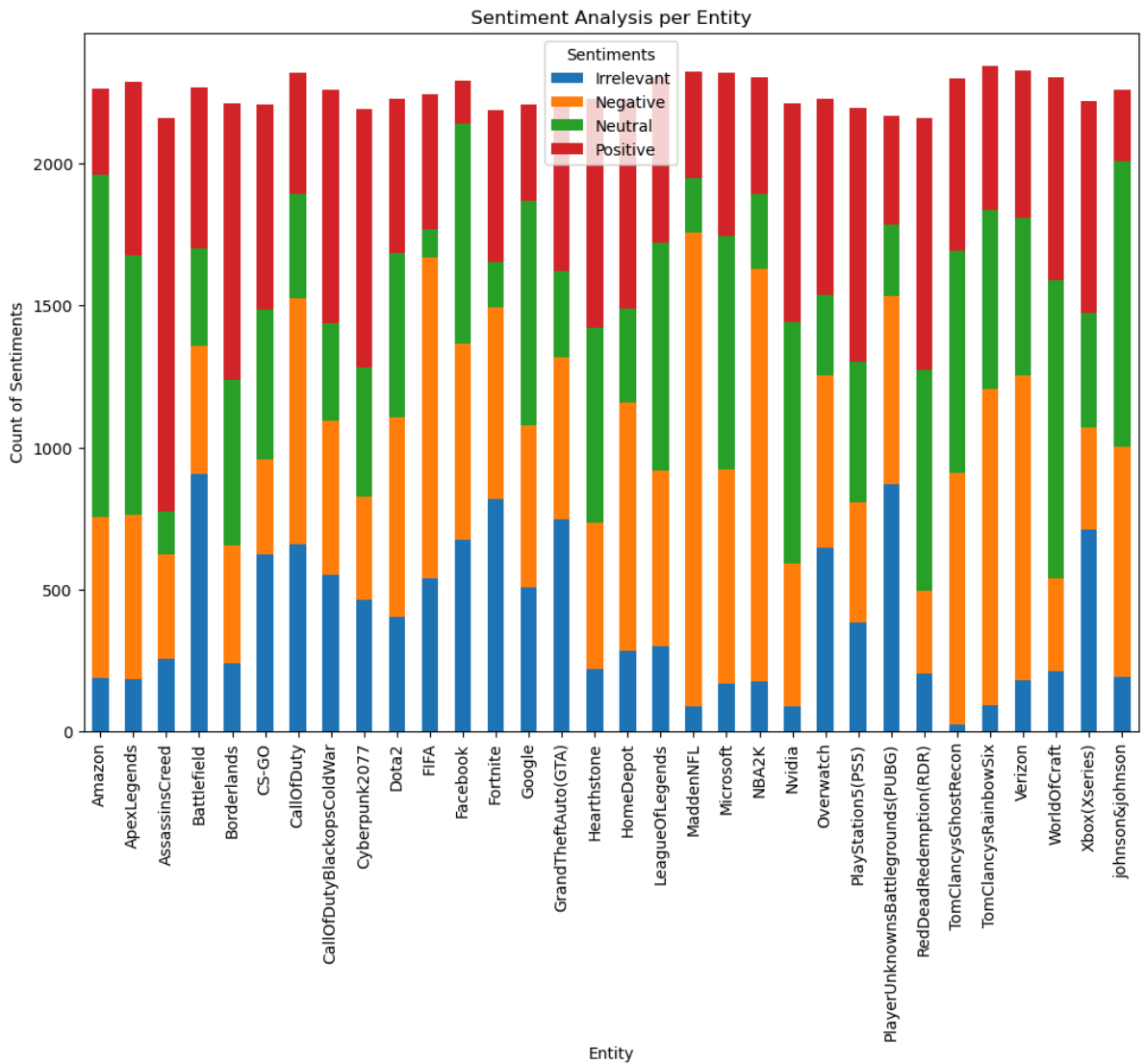
```
In [71]: entity_sentiment_counts=df.groupby(["Entities","Sentiments"]).size().unstack().fill  
entity_sentiment_counts
```

Out[71]:

	Sentiments	Irrelevant	Negative	Neutral	Positive
Entities					
Amazon		187	566	1207	304
ApexLegends		185	579	915	610
AssassinsCreed		256	366	153	1385
Battlefield		908	449	345	565
Borderlands		238	415	584	974
CS-GO		622	337	525	723
CallOfDuty		660	866	368	428
CallOfDutyBlackopsColdWar		549	546	344	822
Cyberpunk2077		462	363	458	910
Dota2		402	706	579	542
FIFA		538	1130	100	477
Facebook		674	692	773	154
Fortnite		818	676	161	532
Google		508	571	792	339
GrandTheftAuto(GTA)		746	573	303	592
Hearthstone		218	515	687	807
HomeDepot		285	875	331	735
LeagueOfLegends		298	620	802	583
MaddenNFL		86	1671	193	373
Microsoft		169	752	823	575
NBA2K		175	1455	265	411
Nvidia		86	505	851	769
Overwatch		648	607	284	690
PlayStation5(PS5)		382	425	495	894
PlayerUnknownsBattlegrounds(PUBG)		871	664	252	380
RedDeadRedemption(RDR)		204	291	779	888
TomClancysGhostRecon		23	889	781	608
TomClancysRainbowSix		92	1113	634	505
Verizon		179	1074	555	520
WorldOfCraft		210	329	1049	716
Xbox(Xseries)		712	357	406	747
johnson&johnson		193	810	1005	253

```
In [81]: entity_sentiment_counts.plot(kind="bar",stacked=True,figsize=(12,8))
plt.title("Sentiment Analysis per Entity")
plt.xlabel("Entity")
plt.ylabel("Count of Sentiments")
```

```
plt.legend(title="Sentiments")
plt.show()
```



```
In [95]: entity_sentiment_counts=df.groupby(["Entities","Sentiments"]).size().unstack().fill
entity_sentiment_counts.sort_values(by="Positive")
```


Out[95]:

	Sentiments	Irrelevant	Negative	Neutral	Positive
Entities					
Facebook	674	692	773	154	
johnson&johnson	193	810	1005	253	
Amazon	187	566	1207	304	
Google	508	571	792	339	
MaddenNFL	86	1671	193	373	
PlayerUnknownsBattlegrounds(PUBG)	871	664	252	380	
NBA2K	175	1455	265	411	
CallOfDuty	660	866	368	428	
FIFA	538	1130	100	477	
TomClancysRainbowSix	92	1113	634	505	
Verizon	179	1074	555	520	
Fortnite	818	676	161	532	
Dota2	402	706	579	542	
Battlefield	908	449	345	565	
Microsoft	169	752	823	575	
LeagueOfLegends	298	620	802	583	
GrandTheftAuto(GTA)	746	573	303	592	
TomClancysGhostRecon	23	889	781	608	
ApexLegends	185	579	915	610	
Overwatch	648	607	284	690	
WorldOfCraft	210	329	1049	716	
CS-GO	622	337	525	723	
HomeDepot	285	875	331	735	
Xbox(Xseries)	712	357	406	747	
Nvidia	86	505	851	769	
Hearthstone	218	515	687	807	
CallofDutyBlackopsColdWar	549	546	344	822	
RedDeadRedemption(RDR)	204	291	779	888	
PlayStation5(PS5)	382	425	495	894	
Cyberpunk2077	462	363	458	910	
Borderlands	238	415	584	974	
AssassinsCreed	256	366	153	1385	

Suggestions

Brands with positive sentiment should maintain their current strategies as they are effective.

Brands facing negativity should seek ways to enhance user experiences and resolve issues.

For brands with irrelevant comments, run focused campaigns to engage users on relevant topics.

This helps redirect conversations toward meaningful discussions.

Entities should Encourage users to share their opinions, especially when negative feedback arises. This helps brands understand sentiments and make necessary adjustments.

```
In [97]: import jovian
```

```
In [98]: jovian.commit(project="Task 4")
```

```
[jovian] Creating a new project "simarjeetk927/Task 4"  
[jovian] Committed successfully! https://jovian.com/simarjeetk927/task-4  
Out[98]: 'https://jovian.com/simarjeetk927/task-4'
```

```
In [ ]:
```