 Department of Health Government of Nunavut	NURSING POLICY, PROCEDURE AND PROTOCOLS		
	Community Health Nursing		
TITLE:		SECTION:	POLICY NUMBER:
Contacting Clients Through Local Radio		Administration	05-027-00
EFFECTIVE DATE:	REVIEW DUE:	REPLACES NUMBER:	NUMBER OF PAGES:
February 10, 2018	February 2021		1
APPLIES TO:			
Community Health Nurses			

POLICY:

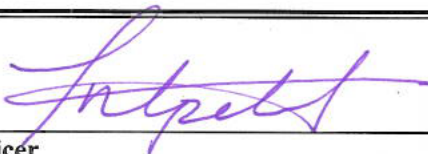

The Department of Health and Social Services' staff shall not use the local radio as a means of communicating with individual clients. The announcement of individual client names on the radio is a breach of confidentiality.

Principles:

Telephone contact is the most efficient method for reaching clients in the community. However, for those clients who do not have telephone service in their home, alternative methods which preserves the client's privacy must be sought. For example, appointment cards can be delivered to the client's home.

RELATED POLICIES, GUIDELINES AND LEGISLATION:

Government of Nunavut. *Human Resources Manual*.

Approved by:  Chief Nursing Officer	Effective Date: April 1, 2011
11 FEB 2011 Date	
 Deputy Minister of Health and Social Services	
February 11, 2011 Date	