

BRANCH MANAGER

Szymon Burek

ERP software implementation specialist,
managing a branch on the local market

WORK EXPERIENCE

Creation of a commercial and service branch and providing permanent service to 1,600 business customers, Building an Implementation Department from scratch and permanent post-implementation service for over 300 companies, One of the top 15 partners of Polskie ePłatności ...

SOFTib

Branch Manager | 06/2018 - 02/2023

- taking care of good business contacts
- work organization in a branch
- task prioritization
- financial analysis, payment control
- creating and improving procedures
- ensuring a good quality of services for customer
- ...

SOFTib

Implementation Specialist | 06/2018 - 02/2023

- implementing ERP software
- analysis customer requirements
- creating offers
- analysis and improvement processes in customer
- post-implementation support
- co-creation of CRM software
- ...

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Sales and Service Specialist | 06/2016 - 06/2018

- solving technical problems
- conducting technical trainings
- analysis of customer needs
- selling products with cross-selling
- optimization of work and tasks
- ...

CONTACT

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Racibórz, region Silesia

EDUCATION

Cracow University of
Technology

B.A. in Power Engineering

2011-2016

TOOLS

SKILLS

analytical thinking, fast
learning, accuracy,
communicativeness,
goal-oriented attitude,
patience, creativity, ...

SOFTWARE

ERP software
Comarch, Insoft, JIRA,
Microsoft Office Tools,
Google Tools, ...

LANGUAGES

ENGLISH ADVANCED