# Jacob Simonek

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#### **Education:**

Bachelor of Arts in Computer Science - Minor: Mathematics 2023 Carthage College, Kenosha, WI. - Cumulative GPA: 3.857 - Magna Cum Laude

#### Work Experience:

### July 2023 to Present - Walworth County, IT Specialist Consultant - Elkhorn, WI

- Responsible for overseeing the deployment of new technologies to employees across all departments in Walworth County including PCs, Laptops, SurfacePro Tablets, Printers, iPhones and Samsung Cell Phones.
- Managed the configuration of user devices using Microsoft Intune and System Center Configuration Manager
- Responsible for providing in-person and remote support to users and updating all tickets in Track-It!
- Responsible for identifying the technical needs of specific departments and communicating with the Information Technology department in order to fulfill the specific needs of each department in the county

## January 2023 to July 2023 - RL Canning Inc, Desktop Support Technician - Chicago, IL

- Traveling technician within Chicago Public Schools (CPS) tasked with solving various software and hardware issues for Chromebooks, iPads, MacBooks, Windows Laptop Devices, & Windows Desktop Devices.
- Responsible for performing replacements on various hardware components and requesting replacement parts
- Maintained the software of devices by updating drivers, correcting user error, and reimaging devices
- Responsible for inventory & administration of devices using JAMF and TipWeb (an Oracle database)

## April 2021 to Present - Varsity Tutors, Instructor/Private Tutor - Chicago, IL

- Tasked with tutoring students individually in various highschool math and coding courses
- Responsible for maintaining knowledge of subjects: Java, Python, C++/C, Calculus I & II, & Discrete Math
- Responsible for completing invoicing and updating both the parents of the student and personal supervisor with a report of the materials covered during the session
- Assisted students in instant tutoring sessions, without preparation, on individual questions they had

## May 2021 to August 2022 - Carthage College, AV Technician - Kenosha, WI

- Tasked with troubleshooting issues related to audio-visual equipment
- Responsible for learning MacOS and Windows projection accessories and replacing necessary cables
- Responsible for updating department on task/ticket completion using Request Tracker (RT)
- Responsible for resetting and resyncing projection equipment in various classrooms

## September 2022 to December 2022 - Swimcloud, Intern Developer - Remote

- Tasked with learning various development technologies used by SwimCloud including: nginx, uwsgi, django, electron, git, and mysql.
- Responsible for learning the Swimcloud code base and the existing structure of the web application
- Responsible for completing various tasks and committing work to the production environment
- Programming tasks for applications predominantly completed in ES6 JavaScript

#### Programming Languages:

Java, C++, C, C#, Python, SQL, JavaScript, HTML, R, DART, Ruby, Elixir, and CSS

### **Technologies:**

VS Code, RStudio , React.js , Django , nginx , uwsgi , Flutter, Git , MacOS , iOS, Linux, Windows 10, ChromeOS, Unix, Service Now, Request Tracker, JAMF, Microsoft Teams, Google Meets, Zoom, Active Directory, Office 365, Track-It!, Dameware Remote Support, Microsoft Intune, and Software Center Configuration Manager (SCCM)

## Projects:

### CodeMine (learncodemine.com or codemine.vercel.app)

CodeMine is a full web-application, compatible with both mobile and desktop devices, which strives to teach programming skills to new developers. CodeMine is a learning based platform that is meant to make learning coding skills easy and interactive. The website was designed using React.js with HTML/CSS and JavaScript; CodeMine currently supports learning modules for Java, Ruby, Python, and C++ programming languages.