SIMON CHAU

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EDUCATION:

Bachelor of Science, Computer Engineering

University of California, Riverside

Riverside, CA September 2013 – June 2017

EXPERIENCE:

Software QA Engineer

Developed and implemented test plans for future reference.

Orange, CA

February 2018 - Current

Ralis Services

- Worked collaboratively with developers/managers to swiftly correct issues and drive design and implementation.
- Developed/maintained and proactively learned script automation using Java, Selenium WebDriver.
- Attempted to recreate issues to ensure quality of code was maintained with new releases/updates.
- Worked with a ticketing system for bugs/issues, as a form of communication between developers and QA.
- Ensured quality throughout the lifecycle of multiple products and updates releasing simultaneously.
- Worked with Salesforce for loan borrower account creation for Settlelt.

Bourns College of Engineering Help Desk Assistant

UC Riverside

Troubleshoot downloads and installation of software offered by UCR.

Riverside, CA

Provided in person or email support regarding hardware or software related issues.

June 2015 - June 2017

Residential Technical Assistant

UC Riverside

Provided possible solutions for network connectivity issues for students.

Riverside, CA

Setup and maintained school media events throughout campus.

June 2014 - June 2015

 Cleaned residential halls and off campus computer labs and restocked printers.

PROJECTS:

Smart Window Curtain

Riverside, CA

Fall 2016

 Programmed a miniaturized model window curtain roller that is controlled manually or wirelessly via Bluetooth.

- Worked with ATmega 1284 8-bit AVR Microcontrollers in compiling code to use stepper motors for the curtains.
- Used IR sensors for detection of light, which would determine to roll the curtains up or down.

Line Runner

Riverside, CA

Created an unintended feature that was later incorporated into the final

Summer 2015

- Created an unintended feature that was later incorporated into the final version of the game.
- Rows of LED would alternate from bottom to top in a set speed and the player must follow set pattern for each level.
- Incorrectly following the pattern would result in restarting from the beginning, after completion the LED Matrix would light up green.

LANGUAGES:

	Cantonese	Mandarin	
Native	Beginner	Beginner	

TECHNICAL SKILLS:

Programming Languages: C/C++, HTML, CSS, JavaScript Operating Systems: Windows, Linux, Mac Other Skills: Atmel Studio, GitHub, Microsoft Office, Soldering