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Modeling the performance of interaction techniques for the comparison of spatial entities in the context of geo-dashboards

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1 Abstract

Contents

1	Abstract	i
2	Introduction	1
3	Related Work	4
4	Mathematical models	5
5	Digital Web-prototype	6
6	Methodology	7
7	Evaluation	8
8	Discussion	9
9	Conclusion	10

2 Introduction

The growing usage of dashboards to represent data across a range of different fields suggests a need for research on layout and design features of dashboards and their influence on the user experience. Previous research has shown that there is no one-fits-all solution for the design of dashboards [14, 11].

This existing agreement that general design recommendations for dashboards are not sufficient and/or possible ask for a breakdown of components that constitute dashboards. One approach is to identify user interactions that are possible when visualized data is explored or analysed. The field of geovisualizations and geodashboards is enriched with many different perspectives that all try to define taxonomies and or classifications models for possible user interactions [1, 4]. Many have their reasonable own application for spatial-temporal information visualization. But the minority of these classifications and taxonomies are empirically-derived. The proposed framework of Roth represents an exception. He has shown that a functional taxonomy of interaction primitives can be empirically derived. He identified general tasks users want to accomplish (objective primitives) [10]. Besides narrowing down the scope to one of Roths derived objective primitives this work will also look at this topic from the perspective of different interaction techniques.

An interaction technique as broadly defined in the Computer Science Handbook from 2004 is "the fusion of input and output, consisting of all hardware and software elements, that provides a way for the user to accomplish a task." [7]. Input describes all sensed information about the physical environment to the computer. Output from computers on the other hand include any emission or modification to the physical environment. In the context of geovisualizations and geodashboards, interaction techniques have been researched [8, 9, 12]. Roth also describes an interaction technique in the context of geovisualizations as the functionality of an given interface and the procedures of manipulating its visualizations [10].

This work will deal with the derived objective primitive of *comparison* from Roth's work. But not only Roth writes about comparison. Wehrend describes *compare* as a separate operation class in visualization problem [13] and Brehmer et al. speak

2 Introduction

of comparison as a low level visualization task [2]. In the scope of geovisualizations Crampton identified *compare* as an interactivity task [4] and Gorte and Degbelo argue that *comparison* is a basic task that is relevant in exploratoy and confirmatory analysis [6]. Buja distingiushes between two dimensions of comparison. The first describes the goal of comparing different variables or projections of the whoel dataset. The second describes the goal of comparing subsets of the whole dataset against each other [3]. This work will only focus on the latter.

We will examine two broadly used interaction techniques: filtering and highlighting [8, 10]. Keim et al. describe filtering as a combination of selection and view enhancement and Roth attributes filtering to identifying matches from user-defined conditions. The literature often use the term brushing to describe highlighting but mean the process of visually emphasizing one or more features from the whole dataset. For the rest of this work we will use the term highlighting. Keim et al. state that highlighting is often combined with linking which describes the process of selected data beeing communicated to other views of the data. They follow one of the proposed user strategies Select Subset from Gleichner [5].

In this work we will investigate how these interaction techniques influence user performance in the context of comparing subsets in geodashboards. Because the interaction technique is by far not the only variable that can be changed, we also want to observe the influence of different variables on the user performance. To provide a starting point backed with emperical data we want to derive a mathematical model that should display user performance in dependence from different variables which are described later. Therefore we can infer two research questions for this work:

- 1. Which mathematical models best describe user performance during the comparison of spatial entities in the context of geodashboards?
- 2. Which interaction technique best supports the task of comparison in the context of geodashboards?

To answer these questions we conducted a user study in which participants try to answer questions with the goal of finding differences and/or similarities of subsets of spatial-/temporal datasets. To answer the questions they are using a specially builded digital web-prototype with six different dashboard variants. The dashboards vary in their interaction technique and some render additional views utilizing explicit encoding as it is defined as one of the basic designs for visual comparison [5]. The goal of the experiment is to collect data about the user performance. We have defined user performance to include the time it takes to answer questions and the accuracy of that answer. After that we want to use that data to derive mathematical models that best approx-

2 Introduction

imate answer time and accuracy during the comparison of features in geodashboards. With special interest for the differences between the selected interaction techniques. We want to learn about the different factors we have included and how they influence answer time and accuracy in this setting.

To get an idea about core subjects in this work section 2 will touch upon related work. We will give an outline about geo-dashboards and summarize findings from empirical studies in that regard. We will also give an short introduction to multiple coordinated because we are utilizing such a system in our prototype. We will also speak more about filtering and highlighting as interaction techniques. Lastly we will have a deeper look into what to consider when designing visualization for comparison. Section 3 will describe key concepts of the mathematical models and what constitues them. In Section 4 details about the digital web-prototype and how it was built are presented. How the experiment was designed and what factors that possibly influence comparison performance were considered are covered in section 5. Section 6 will present the results of the experiment and propose our found mathematical models that showed the best testing results. As this experiment only covers a selection of possible factors that possible influence difficulty and accuracy during the comparison of features in geodashboards, this work should be a starting point for further research. Because comparison can be of many different kinds and cover different scopes this work also opens the door for more research in different comparison settings. Section 7 discusses such limitations in depth, how our research questions can be answered and how our findings can be transferred to other domains. Lastly we will sumarize our key-learnings and propose future work that has to be done in section 8.

3 Related Work

Comparison

Gleichner writes about four considerations when visualizing comparison [5]. At first we have to identify our comparison elements. Because every comparison task in our study focuses on comparing two or three features of the dataset we can descibe our targets as 'explicit targets' as every item is known and already available. From Gleichners proposed actions on relationships between targets our comparison task fall into the *Identify* and *Measure/Quantify/Summarize* categories. Second we have to identify comparitive challenges. The number of targets should not add much complexity as we are only using two or three targets. Because we are using timeseries with only one observed variable the complexity of each individual item is also fairly low. As we are only identifying and measuring direct differences or differences between differences of targets the complexity of the relationships is low to moderate. Gleichner next proposes to deal with a scalability strategie. To reduce scale challenges the strategies of Select Subset and Summarize Somehow are utilized. In all dashboard variants either filtering or highlighting as an interaction technique is used which help with scale because subsets are created. In some variants additional views are rendered that already encode the difference of two targets which summarize a relation. Lastly we have to consider design visualizations. Across all dashboard variants all three basic visual designs for comparison are utilized as each have their benefits and drawbacks. Because we deal with temporal data all graph views are utilizing superposition. To reduce scalability problems either filtering or highlighting are utilized as already mentioned. Our table views use a combination of super - and juxtapostion as showing each datapoint in the same place would hinder readability. Finally because our actions on the targets include comparing differences between targets we included explicit encoding in some dashboard variants.

4 Mathematical models

5 Digital Web-prototype

6 Methodology

7 Evaluation

8 Discussion

9 Conclusion

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