0.1 Definitions, Acronyms, Abbreviations

0.1.1 Definitions

- Customer: a Customer is the end-user (a taxi customer) that makes request or reservations to use taxis.
- Taxi Driver: a Taxi Driver is a driver of a taxi. He can receive requests and accept or decline them.

0.1.2 Acronyms

- RASD (or R.A.S.D.): is the Requirement Analysis and Specification Document.
- DD (or D.D.): is the Design Document (this document).

0.1.3 Abbreviations

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