

Ryanair Baggage Claim

Simone Testino

3 settembre 2025

Absence of Receipt

I am currently not in possession of the receipt for the bicycle in question, which was purchased over six years ago. The reasons for this are evident and apply to the vast majority of similar cases involving damage to checked baggage.

The applicable legal framework is provided by the Montreal Convention of 1999, which has been incorporated into European Union law through Regulation (EC) No 2027/97, as amended by Regulation (EC) No 889/2002. This Convention therefore constitutes the valid and binding legislation in force at the time of travel.

According to Article 17(2) of the Montreal Convention, the air carrier is liable for damage sustained in the event of destruction, loss, or damage to checked baggage, provided that the event causing the damage occurred on board the aircraft or during any period in which the checked baggage was in the charge of the carrier.

Article 22(2) further establishes a liability limit of 1,288 Special Drawing Rights (SDRs) per passenger in respect of destruction, loss, damage or delay relating to baggage. Crucially, the Convention does not require passengers to submit a purchase receipt in order to establish the value of the damaged baggage. The amount of compensation due may be reasonably determined through alternative forms of evidence, including but not limited to photographs, declarations, technical valuations, or publicly available market valuations.

Given the clarity of the applicable legal framework and the absence of any legal obligation to provide a purchase receipt, I consider any refusal to process the present claim, as well as any unjustified delay or obstruction on the part of the carrier, to constitute a breach of the obligations imposed by the Montreal Convention and relevant European legislation.

I must therefore state unequivocally that, in the event of continued non-compliance, I will proceed with formal legal action, both through the competent national enforcement bodies and, if necessary, through judicial means, including the European Small Claims Procedure pursuant to Regulation (EC) No 861/2007.

Furthermore, this case does not concern an isolated incident. Ryanair has, on numerous occasions, been publicly criticised for systemic shortcomings in its baggage handling procedures. I am therefore not the only affected party, and this matter has the potential to become the subject of broader coordinated action. Should Ryanair fail to act in accordance with its legal obligations, I reserve the right to promote or join a collective initiative aimed at defending passenger rights under European and international law.

Attestement of the Value

The requested value for compensation is set at €950. This amount reflects the fair replacement value of a hardtail mountain bike with front and central coil suspension, hydraulic disc brakes, and a full aluminium frame. The bicycle in question featured a rear coil shock absorber and a front low-grade coil fork, suitable for entry-level to mid-range trail use. Comparable models currently available on the market include, for example, the *Rockrider ST 540 S* from Decathlon, retailing at approximately €1400 discounted to €999. This model is equipped with aluminium frames, similar hydraulic disc brakes, and coil-based front suspension, thereby placing it in the same functional and economic category as the bicycle subject to this claim.

It is worth noting that the bicycle was originally purchased in Swiss Francs (CHF), not in euros. This currency difference was initially overlooked when estimating the value, and the current claim reflects an adjusted and realistic conversion to euro value, accounting for exchange rates and depreciation due to age and use. The amount claimed does not correspond to the original purchase price, but rather to the present-day equivalent cost of replacing the item with a technically and qualitatively similar model.

Bank Details

- Account Holder: Simone Testino
- IBAN: IT94I0338501601100080084122
- BIC/SWIFT: ISYBITMM
- Bank Name: Isybank by Intesa San Paolo, Italy

Simone Testino, 8th of July, Genoa, Italy.