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# 0450 33 27 07 PHONE

# OBJECTIVE

A reliable, polite, hardworking cleaner with 12 years of experience in commercial and healthcare facility cleaning. Have a proven ability to create a pleasant, safe and clean environment for clients, and an ability to ensure an efficient and effective cleaning service. Currently looking for a hospital assistant position in a local healthcare sector that offers an opportunity to expand my knowledge and be a part of patient care and service.

# KEY SKILLS AND COMPETENCIES

* Good knowledge of cleaning and sanitizing processes & procedures
* Reliability, flexibility and diligence
* High work standards including the ability to meet performance standards without supervision
* Experienced in Manual handling, Infection control and prevention
* Able to use variety of cleaning machineries, and to read and interpret MSDS
* Adept in handling and completing project cleanings in hectic and adverse work environment

# WORK EXPERIENCE

**Cleaning Supervisor**

The Skin Hospital and The Specialist Medical Centre, Westmead

The Finest Touch Cleaning Specialist Jan, 2017 to Continuing

Working as a supervisor to oversee daily work activities are carried out with high quality and in a safe manner.

# Duties

* Coordinate with work manager and clients on the extent of cleaning that can be accomplished.
* Train both new and experienced employees
* Participate in productivity and quality improvement programs
* Implement the WHS management plans, and provide advice and assistance on WHS matters to employees

**Project Cleaner**

Prince of Wales Hospital, Randwick 2011 to Continuing

Working as a project cleaner to undertake a variety of detail cleanings both requested by various departments and pre-planned by domestic services department.

# Duties

* Maintain high level of floor care, including power-washing, floor buffing, scrubbing, stripping and sealing, carpet washing, upholstery cleaning
* Clean lifts, glass, high surfaces etc

## Accomplishments and Appraisals

* Was a member of a team which was the “2015 Best Team” at “Prince of Wales Hospital Staff Recognition Award”
* In 2012, I was awarded “Prince of Wales Hospital Staff Recognition Award” in the clinical support category
* Have received numerous letters of appreciation from various wards, units and clients

## ACADEMIC QUALIFICATION

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| **Bachelors of IT (Application Development**  The University of Southern Queensland  **REFERENCE** | 2014 |
| **Helen DeFrenza**  Director, The Finest Touch Cleaning Specialist  0410 106 158 | **Tamim Wahab, Georgina Nalamingo**  Supervisor, Prince of Wales Hospital 938 29350 |

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