Where to get help and find more information

Cloud Manager

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You can get help and find more information about Cloud Manager and Cloud Volumes ONTAP through various resources, including videos, forums, and support.

• NetApp Cloud Volumes ONTAP Support

Access support resources to get help and troubleshoot issues with Cloud Volumes ONTAP.

Videos for Cloud Manager and Cloud Volumes ONTAP

Watch videos that show you how to deploy and manage Cloud Volumes ONTAP and how to replicate data across your hybrid cloud.

• Policies for Cloud Manager

Download JSON files that include the permissions that Cloud Manager needs to perform actions in a cloud provider.

• Cloud Manager API Developer Guide

Read an overview of the APIs, examples of how to use them, and an API reference.

- Training for Cloud Volumes ONTAP
 - Cloud Volumes ONTAP Fundamentals
 - Cloud Volumes ONTAP Deployment and Management for Azure
 - Cloud Volumes ONTAP Deployment and Management for AWS
- Technical reports
 - NetApp Technical Report 4383: Performance Characterization of Cloud Volumes ONTAP in Amazon Web Services with Application Workloads
 - NetApp Technical Report 4671: Performance Characterization of Cloud Volumes ONTAP in Azure with Application Workloads
 - NetApp Technical Report 4816: Performance Characterization of Cloud Volumes ONTAP for Google Cloud
- SVM disaster recovery

SVM disaster recovery is the asynchronous mirroring of SVM data and configuration from a source SVM to a destination SVM. You can quickly activate a destination SVM for data access if the source SVM is no longer available.

Cloud Volumes ONTAP 9 SVM Disaster Recovery Preparation Express Guide

Describes how to quickly configure a destination SVM in preparation for disaster recovery.

• Cloud Volumes ONTAP 9 SVM Disaster Recovery Express Guide

Describes how to quickly activate a destination SVM after a disaster, and then reactivate the source SVM.

• FlexCache Volumes for Faster Data Access Power Guide

Describes how to create and manage FlexCache volumes in the same cluster or different cluster as the origin volume for accelerating data access.

• Security advisories

Identify known vulnerabilities (CVEs) for NetApp products, including ONTAP. Note that you can remediate security vulnerabilities for Cloud Volumes ONTAP by following ONTAP documentation.

• ONTAP 9 Documentation Center

Access product documentation for ONTAP, which can help you as you use Cloud Volumes ONTAP.

• NetApp Community: Cloud Data Services

Connect with peers, ask questions, exchange ideas, find resources, and share best practices.

• NetApp Cloud Central

Find information about additional NetApp products and solutions for the cloud.

• NetApp Product Documentation

Search NetApp product documentation for instructions, resources, and answers.

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