



Windows -> Linux migration case study

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REGIONAL ENVIRONMENTAL CENTRE FOR THE CAUCASUS

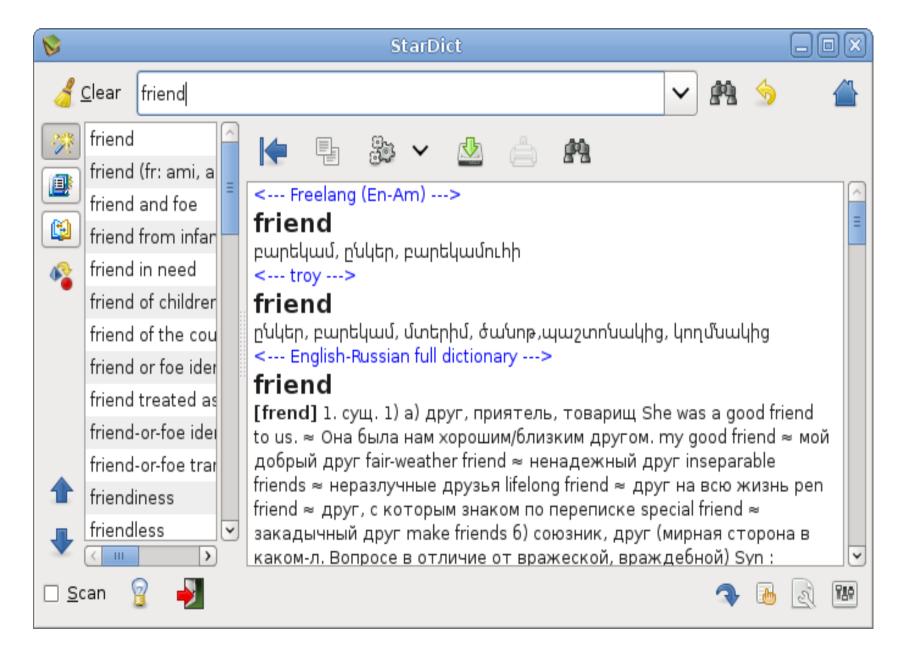
How to convince management?

- Explain the idea of free software
- Security (no viruses, antiviruses and headaches)
- No regular re-installations (format-mormat)
- Staying legal instead of using "pirate" copies or paying.

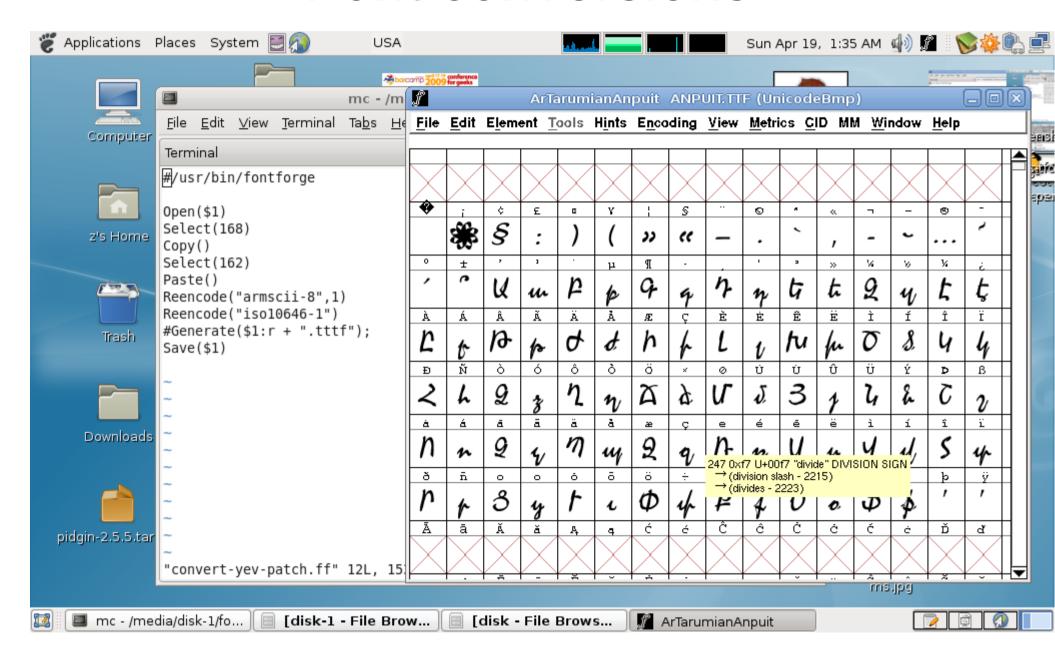
Implementation (technical)

- Formatted docs Armscii -> Unicode conversion http://sourceforge.net/projects/hyaena
- Office software (OpenOffice, Stardict, Gimp, Inkscape, Thunderbird, Firefox)
- Specific software needs to be re-written http://sourceforge.net/serial-logger, if not possible, then concentrate on one win box (rdp)

Dictionary



Font conversions



Implementation (users)

- Training (use flash drive, sharing, software)
- Show what they can do in Linux, what they can't in Windows (workspaces, setting windows ontop, omnipresent, scroll without changing focus, etc)
- Games must be included in "standard" software
- Support (by phone, e-mail)
- Paper on the wall (extreme, for big companies)

Problems & Solutions

- Unsupported hardware (drivers, no solutions)
- OpenOffice still loose formatting on some docs (solution – crossover or RDP box)
- People are used to send specific file formats (Corel, etc)
- Specific software (Հայկական Ծրագրեր) –
 (solution RDP box)
- User resistance (diff. Solutions)
- Editing of incoming armscii docs. (conversion on win machine)

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