```
# Load required libraries
library(shiny)
library(shinydashboard)
##
## Attaching package: 'shinydashboard'
## The following object is masked from 'package:graphics':
##
##
       box
library(dplyr)
##
## Attaching package: 'dplyr'
## The following objects are masked from 'package:stats':
##
       filter, lag
##
## The following objects are masked from 'package:base':
##
       intersect, setdiff, setequal, union
##
library(ggplot2)
library(plotly)
##
## Attaching package: 'plotly'
## The following object is masked from 'package:ggplot2':
##
##
       last_plot
## The following object is masked from 'package:stats':
##
##
       filter
## The following object is masked from 'package:graphics':
##
##
       layout
library(DT)
##
## Attaching package: 'DT'
## The following objects are masked from 'package:shiny':
##
##
       dataTableOutput, renderDataTable
library(readr)
library(lubridate)
## Attaching package: 'lubridate'
## The following objects are masked from 'package:base':
##
##
       date, intersect, setdiff, union
```

```
library(reshape2)
library(scales)
##
## Attaching package: 'scales'
## The following object is masked from 'package:readr':
##
##
       col_factor
# Read data
sales_data <- read_csv("Sales_Data_No_Outliers.csv")</pre>
## Rows: 1500 Columns: 10
## -- Column specification -----
## Delimiter: ","
## chr (6): Order ID, Category, Sub-Category, CustomerName, State, City
## dbl (3): Amount, Profit, Quantity
## date (1): Order Date
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
sales_targets <- read_csv("Sales target.csv")</pre>
## Rows: 36 Columns: 3
## -- Column specification ----
## Delimiter: ","
## chr (2): Month of Order Date, Category
## dbl (1): Target
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
# Pre-process data
# Convert date
sales_data$`Order Date` <- as.Date(sales_data$`Order Date`)</pre>
sales_data$Month <- month(sales_data$`Order Date`)</pre>
sales_data$MonthName <- month(sales_data$`Order Date`, label = TRUE)</pre>
sales_data$Year <- year(sales_data$`Order Date`)</pre>
# Pre-calculate some summaries for faster loading
state_summary <- sales_data %>%
  group_by(State) %>%
  summarise(
   TotalSales = sum(Amount),
   TotalProfit = sum(Profit),
   OrderCount = n_distinct(`Order ID`),
   ProfitMargin = (TotalProfit / TotalSales) * 100
  ) %>%
  arrange(desc(TotalSales))
category_summary <- sales_data %>%
  group_by(Category) %>%
  summarise(
   TotalSales = sum(Amount),
  TotalProfit = sum(Profit),
```

```
OrderCount = n_distinct(`Order ID`),
    ProfitMargin = (TotalProfit / TotalSales) * 100
  ) %>%
  arrange(desc(TotalSales))
# Create Month mapping for targets
month mapping <- data.frame(</pre>
  MonthName = month.name,
  Month = 1:12.
  stringsAsFactors = FALSE
# Prepare target data
sales targets <- sales targets %>%
  mutate(Month = match(`Month of Order Date`, month.name))
# Install required packages if needed
# install.packages(c("shiny", "shinydashboard", "dplyr", "ggplot2", "plotly", "DT", "readr", "lubridate
# Load libraries
library(shiny)
library(shinydashboard)
library(dplyr)
library(ggplot2)
library(plotly)
library(DT)
library(readr)
library(lubridate)
library(scales)
# UI Definition
ui <- dashboardPage(</pre>
  dashboardHeader(title = "Sales Dashboard"),
  dashboardSidebar(
    sidebarMenu(
      menuItem("Overview", tabName = "overview", icon = icon("dashboard")),
      menuItem("Regional", tabName = "regional", icon = icon("map-marker")),
      menuItem("Categories", tabName = "categories", icon = icon("tags")),
      menuItem("Targets", tabName = "targets", icon = icon("bullseye"))
    ),
    # Filters
    h4("Filters", style = "padding-left: 15px;"),
    selectInput("stateFilter", "State:", c("All" = "All")),
    selectInput("categoryFilter", "Category:", c("All" = "All")),
    dateRangeInput("dateRange", "Date Range:",
                   start = "2018-01-04",
                   end = "2019-12-03")
  ),
  dashboardBody(
```

```
# Custom CSS for better appearance and responsiveness
tags$head(
  tags$style(HTML("
    /* Responsive styles */
    .content-wrapper, .right-side {
      overflow-x: hidden;
    .box {
     overflow: visible !important;
    /* Make plots responsive */
    .plotly {
     width: 100% !important;
     height: 100% !important;
    /* Mobile optimization */
   @media (max-width: 768px) {
      .box {
        margin-bottom: 10px;
   7
    /* Fix value boxes */
    .info-box {min-height: 100px;}
    .info-box-icon {height: 100px; line-height: 100px;}
    .info-box-content {padding-top: 10px; padding-bottom: 10px;}
    .box-title {font-size: 18px; font-weight: 500;}
  "))
),
tabItems(
  # Overview Tab
  tabItem(tabName = "overview",
          fluidRow(
            valueBoxOutput("totalSalesBox", width = 4),
            valueBoxOutput("totalProfitBox", width = 4),
            valueBoxOutput("profitMarginBox", width = 4)
          ),
          fluidRow(
            box(plotlyOutput("salesTrendPlot", height = "300px"), width = 8, title = "Sales Trend",
            box(plotlyOutput("categoryPieChart", height = "300px"), width = 4, title = "Category Br
          )
  ),
  # Regional Tab
  tabItem(tabName = "regional",
          fluidRow(
            box(plotlyOutput("topStatesPlot", height = "350px"), width = 6, title = "Top States", s
            box(plotlyOutput("stateMarginPlot", height = "350px"), width = 6, title = "State Profit
          fluidRow(
            box(plotlyOutput("topCitiesPlot", height = "350px"), width = 12, title = "Top Cities",
```

```
),
      # Categories Tab
      tabItem(tabName = "categories",
               fluidRow(
                 box(plotlyOutput("categoryPerformancePlot", height = "350px"), width = 12, title = "Cat
               ),
               fluidRow(
                 box(plotlyOutput("subCategoryPlot", height = "350px"), width = 12, title = "Sub-CategoryPlot"
      ),
      # Targets Tab
      tabItem(tabName = "targets",
               fluidRow(
                 box(plotlyOutput("achievementGauge", height = "350px"), width = 6, title = "Overall Ach
                 box(plotlyOutput("achievementByCategoryPlot", height = "350px"), width = 6, title = "Act
               ),
               fluidRow(
                 box(plotlyOutput("monthlyAchievementPlot", height = "350px"), width = 12, title = "Mont"
      )
    )
  )
)
# Server logic
server <- function(input, output, session) {</pre>
  # Load data
  sales_data <- reactive({</pre>
    # Read sales data
    df <- read_csv("Sales_Data_No_Outliers.csv")</pre>
    df$`Order Date` <- as.Date(df$`Order Date`)</pre>
    df$Month <- month(df$`Order Date`)</pre>
    df$MonthName <- month(df$`Order Date`, label = TRUE)</pre>
    df$Year <- year(df$`Order Date`)</pre>
    return(df)
  })
  sales_targets <- reactive({</pre>
    # Read target data
    df <- read_csv("Sales target.csv")</pre>
    df$Month <- match(df$`Month of Order Date`, month.name)</pre>
    return(df)
  })
  # Update filters
  observe({
    req(sales_data())
    updateSelectInput(session, "stateFilter",
                       choices = c("All" = "All", unique(sales_data()$State)))
    updateSelectInput(session, "categoryFilter",
```

```
choices = c("All" = "All", unique(sales_data()$Category)))
})
# Filtered data
filtered_data <- reactive({</pre>
  data <- sales_data()</pre>
  # Apply filters
  if(input$stateFilter != "All") {
    data <- data %>% filter(State == input$stateFilter)
  }
  if(input$categoryFilter != "All") {
    data <- data %>% filter(Category == input$categoryFilter)
  data <- data %>% filter(`Order Date` >= input$dateRange[1] &
                             `Order Date` <= input$dateRange[2])
  return(data)
})
# Calculate target achievement
target_achievement <- reactive({</pre>
  # Get filtered data
  filtered <- filtered data()</pre>
  filtered_months <- unique(month(filtered$`Order Date`))</pre>
  # Get relevant targets
  relevant_targets <- sales_targets() %>%
    filter(Month %in% filtered_months)
  if(input$categoryFilter != "All") {
    relevant_targets <- relevant_targets %>%
      filter(Category == input$categoryFilter)
  }
  # Calculate sum of targets and actuals
  total_target <- sum(relevant_targets$Target)</pre>
  total_actual <- sum(filtered$Amount)</pre>
  # Calculate achievement
  achievement <- if(total_target > 0) (total_actual / total_target) * 100 else 0
  return(list(
    target = total_target,
    actual = total_actual,
    achievement = achievement
  ))
})
# KPI Boxes
output$totalSalesBox <- renderValueBox({</pre>
```

```
sales <- sum(filtered_data()$Amount)</pre>
 valueBox(
    formatC(sales, format="f", big.mark=",", digits=0),
    "Total Sales ($)",
    icon = icon("dollar-sign"),
    color = "blue"
})
output$totalProfitBox <- renderValueBox({</pre>
 profit <- sum(filtered_data()$Profit)</pre>
 valueBox(
    formatC(profit, format="f", big.mark=",", digits=0),
    "Total Profit ($)",
   icon = icon("chart-line"),
    color = "green"
 )
})
output$profitMarginBox <- renderValueBox({</pre>
 margin <- (sum(filtered_data()$Profit) / sum(filtered_data()$Amount)) * 100</pre>
 valueBox(
   paste0(round(margin, 2), "%"),
    "Profit Margin",
   icon = icon("percentage"),
    color = "purple"
 )
})
# Sales Trend Plot
output$salesTrendPlot <- renderPlotly({</pre>
  # Group by month and sum
 monthly_sales <- filtered_data() %>%
    group_by(Month, MonthName) %>%
    summarise(Sales = sum(Amount), .groups = "drop") %>%
    arrange(Month)
  # Add all 12 months if some are missing
 all_months <- data.frame(</pre>
    Month = 1:12,
    MonthName = month(1:12, label = TRUE)
 )
 monthly_sales <- monthly_sales %>%
    right_join(all_months, by = c("Month", "MonthName")) %>%
    mutate(Sales = ifelse(is.na(Sales), 0, Sales))
 p <- ggplot(monthly_sales, aes(x = MonthName, y = Sales, group = 1)) +
    geom_line(color = "#1976D2", size = 1.2) +
    geom_point(color = "#1976D2", size = 3) +
    theme_minimal() +
    labs(x = "Month", y = "Sales ($)") +
    scale_y_continuous(labels = dollar_format()) +
```

```
theme(axis.text.x = element_text(angle = 45, hjust = 1))
  ggplotly(p) %>%
    layout(autosize = TRUE,
           margin = list(1 = 50, r = 50, b = 100, t = 50, pad = 4))
})
# Category Pie Chart
output$categoryPieChart <- renderPlotly({</pre>
  cat_data <- filtered_data() %>%
    group_by(Category) %>%
    summarise(Sales = sum(Amount), .groups = "drop")
  # Calculate percentages
  cat_data <- cat_data %>%
    mutate(Percentage = Sales / sum(Sales) * 100,
           Label = pasteO(Category, " (", round(Percentage, 1), "%)"))
  # Standard colors
  colors <- c("#4CAF50", "#2196F3", "#FF9800")
 plot_ly(cat_data, labels = "Category, values = "Sales, type = 'pie',
          textinfo = 'label+percent',
          insidetextorientation = 'radial',
          marker = list(colors = colors,
                        line = list(color = '#FFFFFF', width = 1)),
          textposition = 'inside',
          hoverinfo = 'text',
          text = ~pasteO(Category, ": $", format(Sales, big.mark = ","), " (", round(Percentage, 1),
    layout(showlegend = TRUE,
           autosize = TRUE,
           margin = list(1 = 20, r = 20, b = 20, t = 30, pad = 0),
           legend = list(orientation = "v", x = 1, y = 0.5))
})
# Top States Plot
output$topStatesPlot <- renderPlotly({</pre>
  state_data <- filtered_data() %>%
    group_by(State) %>%
    summarise(Sales = sum(Amount), .groups = "drop") %>%
    arrange(desc(Sales)) %>%
   head(10)
 p <- ggplot(state_data, aes(x = reorder(State, Sales), y = Sales)) +</pre>
   geom_bar(stat = "identity", fill = "#1976D2") +
    coord_flip() +
   theme_minimal() +
    labs(x = "", y = "Sales (\$)") +
    scale_y_continuous(labels = dollar_format())
  ggplotly(p) %>%
    layout(autosize = TRUE,
           margin = list(1 = 100, r = 20, b = 50, t = 30, pad = 4))
```

```
})
# State Profit Margins Plot
output$stateMarginPlot <- renderPlotly({</pre>
  state_margin <- filtered_data() %>%
    group_by(State) %>%
    summarise(
      TotalSales = sum(Amount),
      TotalProfit = sum(Profit),
      ProfitMargin = (TotalProfit / TotalSales) * 100,
      .groups = "drop"
    ) %>%
    arrange(desc(ProfitMargin)) %>%
    head(10)
  p <- ggplot(state_margin, aes(x = reorder(State, ProfitMargin), y = ProfitMargin)) +
    geom_bar(stat = "identity", fill = "#4CAF50") +
    coord_flip() +
    theme_minimal() +
    labs(x = "", y = "Profit Margin (%)")
  ggplotly(p) %>%
    layout(autosize = TRUE,
           margin = list(1 = 100, r = 20, b = 50, t = 30, pad = 4))
})
# Top Cities Plot
output$topCitiesPlot <- renderPlotly({</pre>
  # Get filtered data for cities
  city_data <- filtered_data()</pre>
  # Apply additional state filter if no specific state is selected
  if (input$stateFilter == "All") {
    # Get top state
    top_state <- city_data %>%
      group_by(State) %>%
      summarise(TotalSales = sum(Amount), .groups = "drop") %>%
      arrange(desc(TotalSales)) %>%
      slice(1) %>%
      pull(State)
    city_data <- city_data %>% filter(State == top_state)
    city_title <- paste("Top Cities in", top_state)</pre>
  } else {
    city_title <- paste("Top Cities in", input$stateFilter)</pre>
  # Get top cities
  top_cities <- city_data %>%
    group_by(City) %>%
    summarise(Sales = sum(Amount), .groups = "drop") %>%
    arrange(desc(Sales)) %>%
    head(10)
```

```
# Handle case with no cities
 if(nrow(top_cities) == 0) {
    return(plotly_empty(type = "scatter", mode = "markers") %>%
             layout(title = "No city data available for the selected filters"))
 }
 p <- ggplot(top_cities, aes(x = reorder(City, Sales), y = Sales)) +</pre>
    geom bar(stat = "identity", fill = "#9C27B0") +
    coord flip() +
    theme_minimal() +
    labs(title = city_title, x = "", y = "Sales ($)") +
    scale_y_continuous(labels = dollar_format())
 ggplotly(p) %>%
    layout(title = list(text = city_title),
           autosize = TRUE,
           margin = list(1 = 100, r = 20, b = 50, t = 50, pad = 4))
})
# Category Performance Plot
output$categoryPerformancePlot <- renderPlotly({</pre>
 cat_perf <- filtered_data() %>%
    group_by(Category) %>%
    summarise(
     Sales = sum(Amount),
     Profit = sum(Profit),
     Margin = (Profit / Sales) * 100,
      .groups = "drop"
  # Create a plot with two y-axes
 plot_ly() %>%
    add_trace(
     data = cat_perf,
     x = \text{-Category},
      y = \text{~Sales},
     type = 'bar',
     name = 'Sales',
     marker = list(color = '#1976D2')
    ) %>%
    add_trace(
     data = cat_perf,
     x = ~Category,
     y = ~Profit,
     type = 'scatter',
     mode = 'lines+markers',
     name = 'Profit',
     yaxis = 'y2',
     line = list(color = '#4CAF50', width = 3),
     marker = list(color = '#4CAF50', size = 10)
    ) %>%
    layout(
      title = "Category Performance: Sales vs Profit",
```

```
autosize = TRUE,
     margin = list(1 = 60, r = 60, b = 60, t = 60, pad = 4),
      xaxis = list(title = ""),
      yaxis = list(
        title = "Sales Amount ($)",
        tickformat = "$,.0f",
        side = 'left'
      ),
     yaxis2 = list(
       title = "Profit Amount ($)",
       tickformat = "$,.0f",
       overlaying = "y",
       side = "right"
     ),
     legend = list(orientation = 'h')
})
# Sub-Category Analysis Plot
output$subCategoryPlot <- renderPlotly({</pre>
  # Determine which category to analyze
 if(input$categoryFilter != "All") {
    # If specific category is selected, use it
   selected_category <- input$categoryFilter</pre>
 } else {
    # Otherwise, use the top category by sales
    selected_category <- filtered_data() %>%
      group_by(Category) %>%
      summarise(Sales = sum(Amount), .groups = "drop") %>%
     arrange(desc(Sales)) %>%
     slice(1) %>%
     pull(Category)
 }
  # Filter for selected category
  subcat_data <- filtered_data() %>%
   filter(Category == selected_category) %>%
   group_by(`Sub-Category`) %>%
    summarise(
     Sales = sum(Amount),
     Profit = sum(Profit),
     Margin = (Profit / Sales) * 100,
      .groups = "drop"
    ) %>%
    arrange(desc(Sales))
  # Handle case with no subcategories
 if(nrow(subcat_data) == 0) {
   return(plotly_empty(type = "scatter", mode = "markers") %>%
             layout(title = "No subcategory data available for the selected filters"))
 }
 p <- ggplot(subcat_data, aes(x = reorder(`Sub-Category`, Sales), y = Sales)) +</pre>
```

```
geom_bar(stat = "identity", fill = "#FF9800") +
    coord_flip() +
    theme_minimal() +
    labs(title = paste("Sub-Categories in", selected_category), x = "", y = "Sales ($)") +
    scale_y_continuous(labels = dollar_format())
  ggplotly(p) %>%
    layout(title = paste("Sub-Categories in", selected category),
           autosize = TRUE,
           margin = list(1 = 150, r = 20, b = 50, t = 50, pad = 4))
})
# Achievement Gauge
output$achievementGauge <- renderPlotly({</pre>
  achievement <- target_achievement()$achievement</pre>
  achievement <- min(200, max(0, achievement)) # Ensure it's between 0-200
  # Create gauge chart with plotly
 plot_ly(
    type = "indicator",
    mode = "gauge+number",
    value = achievement,
    title = list(text = "Target Achievement"),
    gauge = list(
     axis = list(range = list(0, 200), tickwidth = 1),
     bar = list(color = "darkblue"),
     steps = list(
        list(range = c(0, 70), color = "firebrick"),
        list(range = c(70, 90), color = "gold"),
        list(range = c(90, 110), color = "forestgreen"),
        list(range = c(110, 200), color = "royalblue")
      ),
     threshold = list(
        line = list(color = "red", width = 4),
        thickness = 0.75,
        value = 100
      )
    ),
    number = list(
     font = list(size = 24)
    )
 ) %>%
 layout(
    autosize = TRUE,
    margin = list(1 = 20, r = 20, b = 20, t = 50, pad = 4)
 )
})
# Achievement by Category Plot
output$achievementByCategoryPlot <- renderPlotly({</pre>
  # Get filtered data
 filtered <- filtered_data()</pre>
 filtered_months <- unique(month(filtered$`Order Date`))</pre>
```

```
# Get actual sales by category
 actual_by_category <- filtered %>%
    group_by(Category) %>%
    summarise(ActualSales = sum(Amount), .groups = "drop")
  # Get targets by category
 targets_by_category <- sales_targets() %>%
    filter(Month %in% filtered months) %>%
    group_by(Category) %>%
    summarise(TargetSales = sum(Target), .groups = "drop")
  # Join and calculate achievement
  achievement_data <- left_join(actual_by_category, targets_by_category, by = "Category") %>%
    mutate(
      TargetSales = ifelse(is.na(TargetSales), 0, TargetSales),
      Achievement = ifelse(TargetSales > 0, (ActualSales / TargetSales) * 100, 0),
      Achievement = pmin(Achievement, 200) # Cap at 200% for readability
    ) %>%
    arrange(desc(Achievement))
  # Handle case with no data
 if(nrow(achievement_data) == 0) {
    return(plotly_empty(type = "scatter", mode = "markers") %>%
             layout(title = "No achievement data available for the selected filters"))
 }
  # Create color scale manually
 achievement_data$Color <- sapply(achievement_data$Achievement, function(x) {</pre>
    if(x < 70) return("firebrick")</pre>
    else if(x < 90) return("gold")</pre>
    else if(x < 110) return("forestgreen")</pre>
    else return("royalblue")
 })
 p <- ggplot(achievement_data, aes(x = reorder(Category, Achievement), y = Achievement, fill = Color
    geom_bar(stat = "identity") +
    geom_hline(yintercept = 100, linetype = "dashed", color = "red") +
    coord flip() +
    scale_fill_identity() +
    theme minimal() +
    labs(x = "", y = "Achievement (%)")
 ggplotly(p) %>%
    layout(autosize = TRUE,
           margin = list(1 = 110, r = 20, b = 50, t = 30, pad = 4))
})
# Monthly Achievement Plot
output$monthlyAchievementPlot <- renderPlotly({</pre>
  # Get filtered data
 filtered <- filtered_data()</pre>
  # Prepare monthly actual data
```

```
monthly_actual <- filtered %>%
  group_by(Month, MonthName) %>%
  summarise(
   ActualSales = sum(Amount),
    .groups = "drop"
# Prepare monthly target data
monthly_target <- sales_targets() %>%
  filter(Month %in% unique(filtered$Month))
if (input$categoryFilter != "All") {
  monthly_target <- monthly_target %>%
    filter(Category == input$categoryFilter)
}
monthly_target <- monthly_target %>%
  group_by(Month) %>%
  summarise(
   TargetSales = sum(Target),
    .groups = "drop"
# Join data
monthly_achievement <- full_join(monthly_actual, monthly_target, by = "Month") %>%
  mutate(
    ActualSales = ifelse(is.na(ActualSales), 0, ActualSales),
   TargetSales = ifelse(is.na(TargetSales), 0, TargetSales),
   Achievement = ifelse(TargetSales > 0, (ActualSales / TargetSales) * 100, 0)
  ) %>%
  arrange(Month)
# Add a column for status coloring
monthly_achievement$Status <- ifelse(monthly_achievement$Achievement >= 100, "Met", "Not Met")
# Create plot
plot_ly(monthly_achievement) %>%
  add trace(
   x = -MonthName,
   y = ~Achievement,
   type = 'scatter',
   mode = 'lines+markers',
   name = 'Achievement',
   line = list(color = '#1976D2', width = 3),
   marker = list(color = ~ifelse(Status == "Met", "#4CAF50", "#F44336"),
                  size = 10,
                  line = list(color = 'black', width = 1))
  ) %>%
  add_trace(
   x = -MonthName,
    y = rep(100, nrow(monthly_achievement)),
   type = 'scatter',
    mode = 'lines',
```

```
name = 'Target (100%)',
       line = list(color = 'red', dash = 'dash', width = 2)
      ) %>%
      layout(
       title = "Monthly Target Achievement",
       autosize = TRUE,
       margin = list(1 = 50, r = 20, b = 80, t = 50, pad = 4),
       xaxis = list(title = "Month",
                    categoryorder = "array",
                     categoryarray = month.abb,
                    tickangle = -45),
       yaxis = list(title = "Achievement (%)",
                    range = c(0, max(200, max(monthly_achievement$Achievement, na.rm = TRUE) * 1.1))),
       legend = list(orientation = 'h', y = -0.2),
       hovermode = "closest"
 })
}
# Run the app
shinyApp(ui, server)
```