Simrit Waraich

Burlington, ON | github.com/simritw

289-208-2511 | simrit.waraich01@gmai.com

Skills

- C# | Java | Python | SQL | HTML | JavaScript | jQuery | Vue | React | Node.js | Swift
- Git |.NET | Bootstrap | Visual Studio | Android Studio | XCode | Linux

Work

Chariot Projects | Volunteer Software Developer Co-op   **May 2020 – August 2020**
Hamilton, ON

- Built and launched a document management system for Chariot
- Developed, tested and deployed software for Chariot
- Communicated & collaborated effectively as part of an agile team
- Git | Vue | Node.js | Linux | MySQL | Express | AWS

Samuel Son & Co. | IT Service Desk Co-op   **September 2019 – December 2019**
Hamilton, ON

- Worked closely with staff to effectively and efficiently resolve any issue via telephone, and remote desktop access.
- Screened emails for security threats such as malware or phishing
- Managed user account, and password recovered accounts for users

Precision E-Business Group | Web Developer Co-op   **June 2019 – August 2019**
Burlington, ON

- Prototyped a Mobile and Desktop platform that allows clients to place orders
- Designed and implemented an EDI database to communicate with the prototyped front end
- ZOHO | MariaDB | Dreamfactory

Wal-Mart Canada | Customer Service Manager   **July 2016 – January 2018**
Burlington, ON

- Lead a team of 30 cashiers to achieve store sales targets
- Responsible for daily auditing all the cash registers in the store, and ensuring that the cash registers operated correctly
- Effectively and professionally managed customer returns and concerns in-person and over the phone, leading to an increase in customer satisfaction rating

Education

Mohawk College   **January 2018 – April 2021**
Hamilton, ON

- Advanced Diploma of Software Development Technology
- Diploma of Computer Systems Technician - Software Support

Interests

- Stocks | Rap | Rock | eSports | Formula 1 | NBA