

# Simrit Waraich

Burlington, ON

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<https://github.com/simritw>

[Personal Site](#) | [LinkedIn](#)

## Education

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### Mohawk College

January 2018 – April 2021  
Hamilton, ON

- Advanced Diploma of Software Development Technology
- Diploma of Computer Systems Technician - Software Support

## Certifications

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### freeCodeCamp Org

July 14, 2020

- Responsive Web Design Certification
- Developed five responsive websites using user stories, and modern HTML and CSS standards.
- Certification: <https://tinyurl.com/mf66js9e>

## Work

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### Chariot Projects | *Software Developer Co-op*

May 2020 – August 2020  
Hamilton, ON

- Built and launched a document management system for Chariot
- Developed, tested and deployed software for Chariot
- Communicated & collaborated effectively as part of an agile team
- Git | Vue | Node.js | Linux | MySQL | Express | AWS

### Samuel Son & Co. | *IT Service Desk Co-op*

September 2019 – December 2019  
Hamilton, ON

- Collaborated closely with staff to effectively and efficiently resolve any issue via telephone, and remote desktop access.
- Oversaw emails for security threats such as malware or phishing
- Administered user account, and password recovered accounts for users

### Precision E-Business Group | *Web Developer Co-op*

June 2019 – August 2019  
Burlington, ON

- Developed a Mobile and Desktop platform that allows clients to place orders
- Designed and implemented an EDI database to communicate with the prototyped front end
- ZOHO | MariaDB | Dreamfactory

### Wal-Mart Canada | *Customer Service Manager*

July 2016 – January 2018  
Burlington, ON

- Guided a team of 30+ cashiers to achieve store sales targets
- Tracked all the cash registers in the store, and ensured that the cash registers operated correctly
- Resolved customer returns and concerns in-person and over the phone, leading to an increase in customer satisfaction rating
- Trained cashiers on how to treat customers according to Wal-Mart standards.