\\ This module analyzes the sentiment of customer text using the Sentiment library.

**SNAP IN:-**

import Sentiment from 'sentiment';

export const analyzeSentiment = (text: string): number => {

const sentiment = new Sentiment();

const result = sentiment.analyze(text);

return result.score;

};

**EXPECTED OUTPUT:**

The sentiment score is returned for each conversation. For example, if the input is "This service is terrible!", the score might be -5.

**Example of the function call in index.ts:**

**typescript**

const sentimentScore = analyzeSentiment("This service is terrible!");

console.log(sentimentScore); // Output: -5

**Expected Output (Console):**

-5