

# SINDHU KIRANMAI ERNALA

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CONTACT      School of Interactive Computing  
Georgia Institute of Technology  
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RESEARCH      I am broadly interested in Computational Social Science, applying methods from machine learning,  
INTERESTS      statistical modeling, and natural language processing to questions around health and well-being.  
My research aims to understand the role of social media as a mental health intervention platform.

EDUCATION      **Doctor of Philosophy, Computer Science**      2016 - present  
Georgia Institute of Technology  
Advisor : Munmun De Choudhury

**Bachelor of Technology, Computer Science**      2011 - 2016  
**with Master of Science, Exact Humanities**  
International Institute of Information Technology Hyderabad, India  
Thesis title : Towards Construction of Social Automaton

PUBLICATIONS      **Refereed Conference Proceedings**

- [1] **Ernala, S. K.**, Birnbaum, M., Candan, K., Rizvi, A., Sterling, W., Kane, J., & De Choudhury, M. (2018). Methodological Gaps in Predicting Mental Health States from Social Media : Triangulating Diagnostic Signals. Accepted at the 2019 CHI Conference on Human Factors in Computing Systems (CHI).
- [2] **Ernala, S. K.**, Labetoulle, T., Bane, F., Birnbaum, M., Rizvi, A., Kane, J., & De Choudhury, M. (2018). Characterizing Audience Engagement and Assessing its Impact on Social Media Disclosures of Mental Illnesses. In Proceedings of the 12th International AAAI Conference on Web and Social Media. ICWSM 2018.
- [3] **Ernala, S. K.**, Rizvi, A., Birnbaum, M., Kane, J., & De Choudhury, M. (2018). Linguistic Markers Indicating Therapeutic Outcomes of Social Media Disclosures of Schizophrenia. In Proceedings of the 21st ACM Conference on Computer-Supported Cooperative Work and Social Computing. CSCW 2018 Online First.
- [4] Sharma, E., Saha, K., **Ernala, S. K.**, Ghoshal, S., & De Choudhury, M. (2017). Analyzing Ideological Discourse on Social Media : A Case Study of the Abortion Debate. In Proceedings of the CSSA's Annual Conference on Computational Social Science. CSS 2017.
- [5] Banerjee, J., Raravi, G., Gupta, M., **Ernala, S. K.**, Kunde, S., & Dasgupta, K. (2016). CAPReS : Context Aware Persona Based Recommendation for Shoppers. In AAAI Conference on Artificial Intelligence. AAAI 2016.

**Refereed Journal Articles**

- [1] Saha, K., Torous, J., **Ernala, S. K.**, Rizuto, C., Stafford, A., & De Choudhury, M. (2019). A Computational Study of Mental Health Awareness Campaigns on Social Media. In Translational Behavioral Medicine.
- [2] Birnbaum, M., **Ernala, S. K.**, Rizvi, A., De Choudhury, M. & Kane, J. (2017). A Collaborative Approach to Identifying Social Media Markers of Schizophrenia by Employing Machine Learning and Clinical Appraisals. In Journal of Medical Internet Research (JMIR).

## Refereed Workshop Papers

- [1] Sapienza, A., **Ernala, S. K.**, Bessi, A., Lerman, K., & Ferrara, E. (2018). DISCOVER : Mining Online Chatter for Emerging Cyber Threats. In Proceedings of the 3rd Workshop on Computational Methods in CyberSafety, Online Harassment and Misinformation at WWW 2018.
- [2] Poddar, S., **Ernala, S. K.**, & Singh, N. (2016). PACMAN : Psycho and Computational Framework of an Individual. In Proceedings of the Workshop on Emotion and Sentiment Analysis at the 10th International Conference on Language Resources and Evaluation (LREC).
- [3] Poddar, S., **Ernala, S. K.**, Singh, N., & Samvara, A. (2016). Towards a Ubiquitous Model of an Individual in Social Machines. In Proceedings of the 25th International Conference Companion on World Wide Web. WWW 2016.
- [4] Asooja, K., **Ernala, S. K.**, & Buitelaar, P. (2015). UNLP at the MediaEval 2015 C@merata Task. In MediaEval 2015.
- [5] Asooja, K., **Ernala, S. K.**, & Buitelaar, P. (2014). UNLP at the MediaEval 2014 C@merata Task. In MediaEval 2014.

## Refereed Presentations/Abstracts

- [1] **Ernala, S. K.**, Rizvi, A., Birnbaum, M., Kane, J., & De Choudhury, M. (2018). Using Social Media to Identify Risk Markers and Predict Relapse in Schizophrenia. Presented at Social Media and Health Workshop at the International Conference on Web and Social Media. ICWSM 2018
- [2] Birnbaum, M., De Choudhury, M., Rizvi, A., **Ernala, S. K.**, Cecchi, G., & Kane, J. (2018). Identifying Psychotic Symptoms and Predicting Relapse through Social Media Data. In International Conference on Early Intervention in Mental Health. IEPA 2018.
- [3] Birnbaum, M., De Choudhury, M., Rizvi, A., **Ernala, S. K.**, & Kane, J. (2018). Identifying Psychotic Symptoms and Predicting Relapse through Social Media Data. In Fourth Meeting on Patient Reported Outcomes and Person Centered Care in Mental Health - Symptoms of Mental Disorders : New Research, Treatments, Digital Health, American Association for the Advancement of Science. AAAS.
- [4] Birnbaum, M., Rizvi, A., De Choudhury, M., **Ernala, S. K.**, Cecchi, G., & Kane, J. (2018). Identifying Psychotic Symptoms and Predicting Relapse Through Social Media. Schizophrenia Bulletin, 44(Suppl 1), S100.

## PATENTS

- [1] Raravi, G., Kunde, S., Eswaran, S., Chander, D., Rangaswamy, N., Banarjee, J., Ernala, S. K., Radhakrishnan, M., & Sharma, P. Systems and methods for enhancing shopping experience in physical stores
- [2] Banarjee, J., Raravi, G., Gupta, M., Ernala, S. K., Kunde, S., & Dasgupta, K. Method and system for data processing to recommend list of physical stores in real-time

## EXPERIENCE

### Graduate Research Assistant

August 2016 - present

*Social Dynamics and Well-being Lab, Georgia Institute of Technology*

- Using statistical machine learning, time-series analysis and natural language processing methods to examine the role of social media as a mental health intervention platform
- Developing computational methods combining social media, search and health data to inform psychiatric interventions through early identification of risk markers and predicting adverse outcomes such as a relapse episodes
- Using quantitative methods to understand how social media facilitates behaviors around stigmatizing mental health challenges through self-disclosure, social support and social capital

**Core Data Science Intern**  
*Facebook Inc., Menlo Park*

*May 2019 - August 2019*

**Research Intern**

*May 2017 - August 2017*

*Machine Intelligence and Data Science Group, Information Science Institute, USC*

- Designed and developed an early warning system for cyber-threats, that leverages online chatter from multiple data streams such as social media, security blogs, and darkweb forums, to identify novel vocabulary that signals potential cyber attacks

**Research Intern**

*May 2015 - August 2015*

*Distributed and Mobile Computing Group, Xerox Research Center India*

- Worked on modeling and predicting shopping persona of customers in physical retail based on their purchasing behavior and demographic information
- Applied feature selection and incremental feature learning techniques to capture temporal changes in shopping persona
- Developed a novel similarity scoring technique between shopping items in retail inventory and customer persona, for personalized recommendation

**Visiting Student Researcher**

*May 2014 - July 2014*

*Unit for Natural Language Processing, Insight Center for Data Analytics, Ireland*

- Worked on Content Analysis for Recommender systems, a project on multi-source personalization for e-commerce using customer reviews and Linked Open Data
- Implemented and evaluated a topic ranking algorithm for multiple data sources
- Developed data visualizations using D3.js for trend analysis of topics in book genres

**Software Developer Intern**

*May 2013 - July 2013*

*Imaginate Software Labs*

- Worked on server-side web application logic and integration to front-end

**Teaching Assistant**

*July 2013 - May 2015*

*International Institute of Information Technology*

- Worked as a Teaching Assistant for Information Technology Workshop and Introduction to Databases at IIIT-Hyderabad. Responsibilities included guiding student projects, lecturing, grading and assessment

**TALKS & DEMOS**

- Mining online chatter for emerging cyber threats, Cybersecurity Lecture series, Georgia Tech.
- THRIVE : Technology and Health Related Information to improve wellness, GVU Fall Research Showcase, Georgia Tech.
- DISCOVER : Generating early warning of cyber threats from online discussions. AI Seminar, Information Sciences Institute, University of Southern California.
- Examining linguistic markers leading to and following social media disclosures of schizophrenia, GVU Fall Research Showcase, Georgia Tech.

**SERVICE & SKILLS**

**Reviewing :** ICWSM, CSCW, CHI, ECIS, JMIR, ToCHI

**Programming :** Python, R, C++, Java, C, SQL, Bash, Presto, Javascript

**Libraries/Tools** scikit-learn, statsmodels, pandas, CoreNLP, NLTK, NetworkX, Elastic Search

**AWARDS & HONORS**

- Accepted to attend the Computing Research Association (CRA-W) Grad Cohort for Women program (2019)
- Dean's Merit List (top 5% of the class) for Academic Excellence for 2014, 2015 at IIIT-H
- Commendation award for contributions to all round activities and leadership at IIIT-H