

# Sinéad Dumigan - User experience consultant

## Experience

### Lead interaction designer at Esynergy, HMRC (Contract)

Feb 2025 - current (6 months)

### Senior interaction designer at Department for Environment, Food & Rural Affairs (Contract)

Apr 2022 - Nov 2025 (2 years and 6 months)

### Interaction designer at Home Office, Snook (Contract)

Apr 2021 - April 2022 (1 year)

### User experience consultant at Fluent Interaction

Nov 2015 - Apr 2021 (5 years and 3 months)

## Projects

Lead interaction designer  
(contract)

**HMRC**

Feb 2025 - current

- Working with performance analyst, support and UCD team to improve the service that is in public beta
- Creating consistency between the internal and external journeys

Senior interaction designer  
(contract)

**Department for Environment  
Food and Rural Affairs,  
Future Grants**

Mar 2024 - October 2024

- Joined after the alpha assessment and created a more realistic version of the prototype to test hypothesis of filtering a list/ the adding to a basket experience
- Developed a pattern to add multiple files that adheres to the new WGAG 2.2 requirements and takes the learnings from the x-gov community

Senior interaction designer  
(contract)

**Department for Environment  
Food and Rural Affairs,  
Warnings Improvement Project  
(WIP)**

Apr 2022 - Mar 2024

- Worked with other flood services within government to create a more joint-up experience for the users
- Reviewed live services to understand current issues
- Held user journey mapping workshops
- Held design thinking workshops with a diverse team that had a range of expertise.
- Created a clear 'ways of working' for the UCD team
- Prototyped using Figma and the GOV.UK Prototyping Kit

Interaction designer (contract)

**Home Office, Caseworking tool**

Apr 2021 - Apr 2022

- Conducted design and accessibility audits
- Worked with the users, business, BAs, devs to create a service that best meets the needs
- Updated the service to improve accessibility and usability based on user research
- Generated prototypes and visual designs that were used in research with users and communication with devs

User experience design  
**Home Office, Modern slavery  
statement registry service**  
Mar 2020 - Feb 2021

- Engaged with policy, POs , BA, dev and other stakeholders to identify user needs, the boundaries to work within, whilst advocating user-centred design, usability and accessibility, delivering from concept to build
- Prototyped and iterated based on user research

User experience design  
**Standards & testing agency,  
Department for Education,  
Multiplication tables check  
(MTC)**  
Dec 2016 - Oct 2018

- Project passed all Government digital services (GDS) assessments from Discovery to Live
- Support of in-field user research within schools to optimise both student and teacher user experience
- Bespoke access arrangements for pupils to use the MTC
- Design of a multi-platform service functional across a range of devices and tech to support varying IT capabilities

## Skills

User experience design  
Interaction design  
User-centred Design  
Visual design

Wireframing  
Prototyping  
Front-end web development  
Python

Accessible web design  
Infographics  
Design workshops  
Design thinking

## Tools

Sketch  
Figma  
GOV.UK Prototype Kit

Axure RP  
Zeplin  
InVision

Mural  
Miro  
Adobe Creative Suite

## Education

**University of Leeds, UK**

**Masters in Product Design MDes (Hons), 2:1**

Thesis research on HCI, inclusive design, emotional design, inclusive play. The brief was to design a plaything that can encourage inclusive play. The project was underpinned by the goal of encouraging behavioural change and improving the way society views physically disabled people. 2014 won an award from Cyber-Duck after the New Designers Exhibitions.

**University of Leeds, UK**

**Bachelor of design BDes (Hons), Product Design, 2:1**

**West Island School, HK**

**International Baccalaureate**

Higher: Maths, Art, Chinese

Standard: Physics, English, Economics

## Languages

English

Cantonese

Mandarin (conversational)