

Refund Policy

Effective Date: [Insert Date]

At Moto G, we strive to provide a reliable platform for users to buy and sell vehicles. Please read this Refund Policy carefully to understand your rights and obligations when purchasing services from our website www.gomotog.com.

1. Services Eligible for Refund

We offer paid services such as:

- Featured or premium vehicle listings
- Ad boosts or visibility upgrades
- Subscription-based tools or seller services

Refunds may be available for these services under the conditions outlined below.

2. Refund Eligibility

We will issue refunds **only under the following circumstances:**

- **Duplicate Payment:** If you were charged more than once for the same service due to a technical error.
- **Service Not Delivered:** If a paid listing or feature was not properly activated or displayed due to a fault on our part..

To request a refund, please contact us at [Your Support Email] within **7 days** of the original payment.

3. Non-Refundable Items

Refunds will **not** be issued for:

- Listings that have already been published or made live.
- Services that have been partially used or accessed.
- User error, such as purchasing the wrong listing package or inputting incorrect details.
- Disputes between buyers and sellers over vehicle condition, price, or ownership. We are not a party to transactions and do not offer refunds for car sales or purchases.

4. Processing Refunds

If your refund request is approved, it will be processed back to the original payment method within **5–10 business days**. You will receive an email confirmation when the refund has been issued.

5. Subscription Cancellations

If you have a recurring subscription (e.g., monthly seller tools), you may cancel it at any time from your account settings. Cancellation will take effect at the end of your current billing cycle, and no partial refunds will be given for unused time.

6. Charge backs and Disputes

Initiating a chargeback without contacting us first may result in account suspension or listing removal.

If you believe a charge was made in error, please contact us before disputing it with your bank or card issuer. We are happy to investigate and resolve the issue.

7. Contact Us

If you believe you are eligible for a refund or have questions about this policy, please contact us at:

Moto G by Wandcorp & Co.
wandcorppvtltd@gmail.com
