

# Nivethidha Devi

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## SUMMARY

Results-driven QA professional with 7+ years of experience in Manual and Automation Testing. Skilled in all phases of STLC and defect management. Strong communicator and quick learner, with a focus on delivering high-quality software in collaborative environments.

## SKILLS

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|---------------------------------------------|------------------------------------------|
| • Manual & Automation Testing               | • Agile- Scrum, Waterfall                |
| • Functional Testing and Regression Testing | • Defect management                      |
| • Black Box testing techniques              | • Software Testing Life cycle            |
| • API Testing, SIT Testing, UAT Testing     | • Exploratory Testing and Ad hoc Testing |
| • Selenium, Java, BDD, Cucumber             | • Sanity Testing and Smoke Testing       |

## TOOLS

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|--------------|--------------|
| • Postman    | • STIBO STEP |
| • Eclipse    | • JIRA       |
| • Selenium   | • Confluence |
| • Salesforce |              |

## WORK EXPERIENCE

### **Test Analyst- ISNIA Technologies, India**

**Nov 2023 to Jan 2025**

**Client:** Leading E-commerce Company, Australia

**Domain:** Master Data Management | STIBO STEP Implementation

- Spearheaded the testing efforts for a critical module during the client's transition from a legacy system to **STIBO STEP** for Master Data Management.
- Acted as **Module Lead**, managing end-to-end testing activities across multiple releases while coordinating with cross-functional teams.
- Responsibilities included **mentoring the QA team**, allocating daily tasks, tracking execution and defect status, and delivering daily reports to stakeholders.
- Actively participated in **knowledge transfer sessions** to understand legacy system functionalities and validate them against the new system.
- Conducted **Data Model and Attribute validations** using the **Master Data Dictionary** and **workflow testing** via Web UI, **Data migration testing** and **Integration testing**
- Demonstrated strong command over **SDLC, STLC**, and **defect lifecycle management**.
- Contributed to **Agile ceremonies**, including Daily Scrum, Backlog Refinement, Sprint Planning, Sprint Review, Retrospective, and Defect Triage.
- Engaged in **test estimation** and **planning meetings** to identify optimal testing approaches.
- **Recognized with an OnSpot Award** for delivering a critical release with high test coverage and identifying **85% of defects early**, contributing to a high-quality release.

### **Automation Tester- Intellect Design Arena, India**

**Nov 2021 to Nov 2023**

**Client:** Leading Wealth Management Firm, UK

**Domain:** AI/ML-driven Product Optimization | CRM | Insurance

- Contributed to testing a newly developed AI/ML-based product that enhances insurance product selection using CRM data to provide tailored customer solutions.
- Automated regression test scenarios using **Selenium (Java)** and the **Cucumber framework**, achieving a **30% reduction in manual testing efforts** per release.

- Designed and implemented **CI/CD pipelines using Jenkins** to automate test execution and reporting, streamlining delivery cycles.
- Conducted **requirement analysis** from user stories to derive comprehensive test cases, ensuring alignment with business objectives.
- Achieved **maximum test coverage** through well-documented **positive and negative test scenarios**, utilizing **traceability matrices** and detailed **test data preparation**.
- Executed test cases, identified bugs, and tracked defect lifecycle to closure while coordinating across **Development, Business Analysis, and Client teams**.
- Monitored logs and application errors via the **MuleSoft Anypoint Platform**, ensuring accurate defect triage and resolution.
- Performed **API testing using Postman**, validating response structures, status codes, and data integrity.
- Delivered **knowledge transfer sessions** to upskill team members and promote collaborative learning.
- Recognized with the **GEM (Going Extra Mile) Award** for exceptional support during a critical release, effectively coordinating with stakeholders and third-party vendors.

### **Test Engineer- Infosys Ltd, India**

**Jun 2016 to Nov 2021**

**Client:** Global Financial Services Provider, EMEA

**Domain:** Custodian Banking | Financial Services

- Tested critical applications in Custodian Banking by creating trades through SWIFT files and UI interfaces, ensuring end-to-end accuracy in the trade lifecycle.
- Conducted detailed requirement analysis and derived comprehensive test cases from Business Requirement Documents (BRD) and Functional Requirement Documents (FRD).
- Executed test cases meticulously, identified defects, and ensured timely resolution through effective defect tracking and collaboration.
- Coordinated closely with Development and Client teams to clarify requirements, resolve defects, and prepare test data, ensuring thorough test coverage and high-quality releases.

### **EDUCATION**

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| • Bachelor of Computer Applications | Jun 2013 to Apr 2016 |
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### **CERTIFICATIONS**

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- ISTQB Certified Foundation Level Tester
  - ISTQB Certified Agile Tester