

**From:** Telstra Security Operations

**To:** NBN Team (NBN@email)

**Subject:** ONGOING INCIDENT: Malware attack on the NBN Connection infrastructure

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**Body:**

Hello NBN Team,

On 2022-03-20 at 03:16:34 UTC, Telestra Security Operations has detected a malware attack on the NBN Connection infrastructure using a zero-day vulnerability affecting the Spring Framework. Users across the NBN network are experiencing downtime and impaired service functionality.

Telestra Security Operations is currently monitoring the attack and will revert the latest update. Please have engineers on standby for mitigation.

For any questions or issues, don't hesitate to reach out to us.

Kind regards,  
Telstra Security Operations