

From: IT-Support@mastercard.com

To: employee@email.com

Subject: Action Required: Email Security Update – Password Reset

Body:

Hi [Employee Name],

As part of Mastercard's ongoing efforts to enhance cybersecurity, we are conducting a routine security update across all employee accounts. Our monitoring tools have detected unusual sign-in activity on your account from an unrecognized location.

To prevent any unauthorized access and ensure the safety of your data, we require you to confirm your credentials by updating your password.

Please complete this process by **2:00 PM EST today** to avoid any disruption in your email access.

👉 [Reset your password securely via the internal portal](<https://en.wikipedia.org/wiki/Phishing>)

If you believe you received this message in error, please contact the IT Help Desk immediately through the internal support channel.

Thank you for your prompt attention.

Best regards,

Global IT Security Team

Mastercard