

Arun Baby

Ph: 647-877-9762
LinkedIn: arunbaby1

EIT, ASQ-CQE, CRE, CMDA

Email: arunbaby.gc@gmail.com
Address: Toronto, Ontario

Summary

- Specializing in quality engineering, risk and project management in highly regulated industries with over 5 years of experience and an ASQ Certified Quality and Reliability Engineer (CQE, CRE).
- Leader in implementing organizational wide change to lift a startup from a research lab to a GMP manufacturing facility which obtained its ISO certification.
- Well versed in ISO 9001 (QMS), ISO/TS 16949 (Automotive), ISO 13485 (Medical Devices), ISO 14971 (Risk Management), and AS9100 (Aerospace)
- Proficient in data analysis and management using Minitab, MATLAB, SQL and Python.
- Leader in developing a QMS from scratch and getting it ISO certified.
- Recently achieved an ASQ Certified Reliability Engineer certification and dabbling in data science for professional growth.
- Peer recognized leader in continuous improvement initiatives for process improvement and organizational change.

Work Experience

Arrayus Technologies Inc. (Harmonic Medical)

Toronto, ON

Quality Assurance Specialist

Oct 2022 – Present

- Planned and implemented organization-wide change to move a startup company from a large research lab to a class-leading manufacturing facility which obtained its ISO certification by developing and delivering training, mentoring, managing stakeholder onboarding, implementing GMP and developing an entire quality management system from scratch.
- Lead all aspects of the company's QMS including but not limited to project management, QC, QE, supplier and asset management, championing continuous improvement (six sigma) initiatives, coordinating with internal and external customers etc.
- Communicate results of large data analytics, recommendations on future policy, guidance and regulatory changes to top management for decision making
- Draft, review and verify technical and quality system documentation.
- Lead and oversee risk management initiatives for a high-risk medical device including identification, risk assessment, mitigation and their verification.
- Lead investigations, champion continuous improvement (DMAIC/ Lean-Six Sigma) initiatives including implementation of best-in-class practices.
- Lead and/or manage internal and external audits and their resulting correction plans.
- Lead the development of supplier management, oversight and engagement program.
- Experienced manager managing direct reports from engineering and development, operations, development, and manufacturing.

Quality Coordinator

Dec 2021 – Sept 2022

- Sole project executor in developing and implementing a company-wide calibration program.
- Coordinated with Director of Quality and Director of Ultrasound Engineering (Manufacturing) to implement GMP and played a pivotal role in aligning the current operations to better position the company to obtain MDSAP and Health Canada and FDA approvals.

- Developed the company's first process validation (V&V) and asset qualification protocols. Trained staff and oversaw development and implementation of the rest.
- Acquired one of the rarest (and surprisingly difficult) experiences in the field of quality and regulatory affairs- the development of a QMS from scratch.
- Developed and executed manufacturing process validation protocols based on risk management (DFMEA, FMEA, FTA)
- Spearheaded the development and execution of statistical process control (SPC/ Control Charts) for the entire manufacturing operation.

Ultrasound Quality Control Associate

Nov 2020 – Dec 2021

- Developed and implemented processes and procedures for testing and quality control of completed transducer subassemblies for an innovative new product.
- Analyzed and interpreted test data and performed Root Cause Analysis (RCA) in a growing start-up company, that was putting a manufacturing system in place, to optimize performance, assembly processes and yield in co-ordination with manufacturing.
- Drafted, reviewed, and verify technical documentation, including test procedures, work instructions and other quality documents including the Quality Management System (QMS) of the entire organization. Verified and approved records of manufacturing
- Performed as the sole quality professional within the company for almost half a year.

Ryerson University

Toronto, ON

Research Assistant (Quality)

Oct 2019 – May 2020

- Performed statistical (DOE) and reliability analysis of subsystems to ensure satisfactory end-product performance using software like Minitab and MATLAB on Bombardier Aerospace's next generation cabin program.
- Implemented continuous improvement of a CNN based personnel recognition system onboard a new aircraft cabin.

Bombardier Aerospace & Ryerson University

Downsview Park, ON

Graduate Researcher (Product Development)

Sept 2018 – Oct 2019

- Spearheaded the development of an entire neural network to categorize large image data sets for facial identification to be used to automate and reduce workload of cabin crew members using MATLAB and Python
- Employed statistical analysis to improve process flow, resource utilization and aide project management.
- Ensured that the designs of the project moved into prototype stage and eventually was manufacturable. This included quality assurance and methods engineering.

Honda of Canada Manufacturing

Alliston, ON

Internal Parts Auditor (Quality)

Aug 2017-Jan 2018

- Employed statistical process controls (SPC) techniques, metrological testing and root cause analysis to identify and enforce quality control and to ascertain products are within specification.
- Conducted routine audit of raw material supplies and production line output of 500+ automotive parts everyday inside a high-volume manufacturing facility.

- Performed Measurement System Analysis (MSA) and equipment calibration.
- Put lean manufacturing philosophy to practice to achieve waste reduction and employed advanced quality tools like Kaizen, 5S and 5-Why techniques to ensure on-time operations
- Performed receiving inspection and acceptance sampling operations. Participated in APQP.

Indian Space Research Organization

Kerala, India

Engineering Intern

June 2016-Dec 2016

- Key player of a team responsible for the development and implementation of a multi-axis tuning loop for a two degree of freedom Dynamically Tuned Gyroscope (DTG) at India's prestigious space research agency (ISRO).
- Spearheaded the modelling of the system and the proposed cross-axis and direct-axis combination control loop in Simulink and MATLAB based on the gyroscope equations of motion, then developed a deflection sensing system, analyzed the generated signal, and developed a system to apply the appropriate amount of torquer current to rebalance the spinning rotor.
- Achieved success in this project resulting in improved performance and reliability compared to the then in use cross-axis control loop.
- Played a key role in the integration of the developed technology into the inertial guidance system of ISRO's sounding rockets.
- Developed and maintained detailed documentation (FMEA) of mission-critical subsystem
- Supported senior engineers in testing, maintenance and statistical process control of equipment.
- Developed fault-tree analysis and assisted in reliability estimations of subsystems for sounding rockets.

Education

Master's in Engineering – Aerospace/ Mechanical Engineering

Ryerson University | Toronto

Status: Graduated in 2019

Ontario College Graduate Certificate in Quality Assurance - Manufacturing & Management

Sheridan College | Brampton

Status: Graduated in 2017

Bachelor's Degree in Mechanical/Aeronautical Engineering

University of Calicut | India

Status: Graduated in 2016

Certifications & Professional Memberships

- **Engineer-in-Training (EIT)** - Professional Engineers Ontario (PEO)
- **Certified Six Sigma Green Belt (CSSGB)** – Six Sigma Academy and Ryerson University
- **Certified Process Quality Analyst (CPQA)** - American Society for Quality (ASQ)
- **Certified Quality Technician (CQT)** - American Society for Quality (ASQ)
- **Certified Quality Engineer (CQE)** - American Society for Quality (ASQ)
- **Certified Medical Devices Auditor (CMDA)** - American Society for Quality (ASQ)
- **Certified Reliability Engineer (CRE)** - American Society for Quality (ASQ)
- **Professional Engineer (P.Eng.)** – Experience review in progress
- **Introduction to Project Management** – University of Adelaide/edX