

## BrightTV Viewership Analytics

# Unlocking Growth Opportunities

Transforming viewer data into actionable strategies to drive subscription growth and engagement

#### Our Mission & Roadmap

Ol O2 O3

Analyze User Trends Identify Key Factors Strategic Recommendations

Examine 10,000 viewer records to understand consumption patterns and identify growth opportunities of driving engagement O3

Develop targeted initiatives to boost subscription growth and optimize content strategy

Today we'll transform viewer data into clear, actionable strategies that directly support our CEO's subscription growth objectives.

#### Scale & User Activity Overview

10K

10.4B

**Total Records** 

UserID Volume

Comprehensive viewer activity dataset

Massive scale of user engagement

Our analysis reveals consistent user activity over time with seasonal fluctuations that present optimization opportunities. The scale demonstrates BrightTV's significant viewer base and engagement potential.



### Channel Performance Leaders

#### Supersport

Top-performing sports content driving highest engagement and viewing duration

#### Trace TV

Music entertainment capturing significant audience share and retention

#### Cartoon Network

Family-friendly content with strong consistent viewership patterns

These top channels reveal clear viewer preferences for sports, music, and family entertainment - key insights for content acquisition and marketing focus.

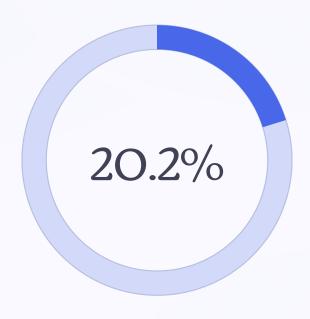


#### Critical Data Quality Challenge



Missing User Names

Significant data gap limiting personalization capabilities

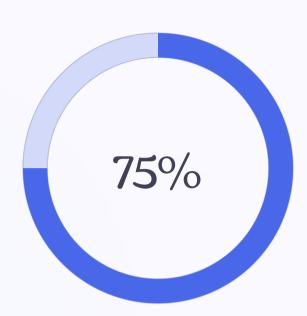


Complete Profiles

Users with name data available for targeting

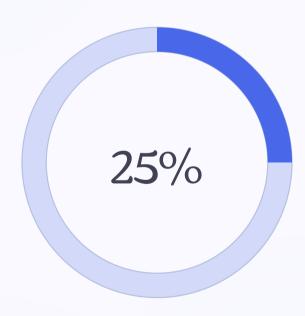
This represents our biggest opportunity: improving data collection will unlock personalized experiences and targeted marketing that drives subscription growth.

## Geographic Concentration



Gauteng Province

Dominant viewer concentration



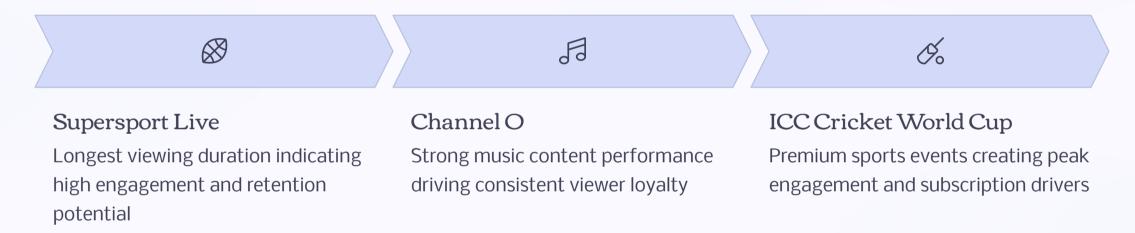
Other Provinces

Growth expansion opportunity

Gauteng's dominance presents a clear opportunity for targeted marketing campaigns and localized content strategies to maximize our strongest market.



### High-Engagement Content Insights



These high-duration channels demonstrate that sports and music content are key subscription drivers, warranting increased investment and promotion.



## Content Strategy for Low-Activity Periods

Promote High-Duration Content

During low-activity days, feature Supersport, Channel O, and ICC Cricket content prominently

Gauteng-Targeted Campaigns

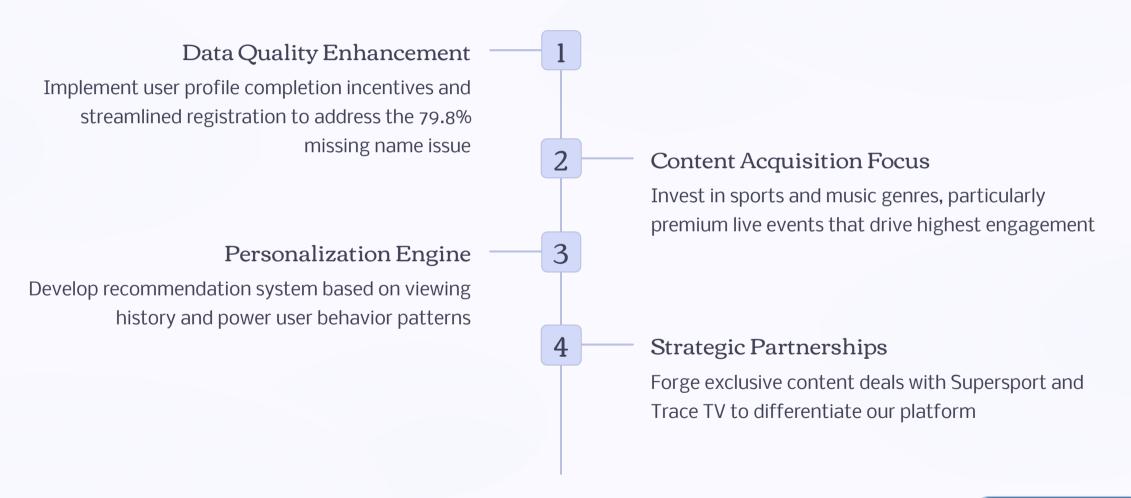
2 Run location-specific promotions to capitalize on our strongest market concentration

**Event-Driven Programming** 

3

Schedule special events and releases around sports matches and music premieres

#### Growth Initiative Roadmap



#### Driving Subscription Growth

#### Key Opportunities Identified

- **Geographic Focus:** Leverage Gauteng's 75% concentration with targeted campaigns
- Content Strategy: Double down on sports and music content proven to drive engagement
- **Data Enhancement:** Improve user profiling to unlock personalization at scale
- **Power User Insights:** Learn from high-activity viewers to optimize retention strategies

These data-driven insights provide a clear path to accelerate subscription growth through targeted content, improved personalization, and strategic market focus.

