Rob Hand

London, United Kingdom

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Experience

Globality   **London, UK**
Engineering Manager / Tech Lead   *March 2022 – Present*

- Managed a team of 7 engineers and was responsible for their mentorship, growth, performance evaluation and job satisfaction.
- Delivered various complex projects on time and to a high quality.
- Undertook a process of continuous process improvement optimising from impact & delivery. To this end I successfully moved the team to a Kanban based system which improved project delivery timelines.
- Worked with the engineering leadership group to deliver department-wide process improvements.

Staff Software Engineer / Tech Lead   *March 2021 – March 2022*

- Drove the implementation and adoption of improved error reporting and observability tooling across the organization.
- Led the architectural design and implementation of a feature to bulk export all supporting documentation for a given project, turning a manual process that could take hours into a simple & delightful experience for our users.

Senior Software Engineer II   *October 2019 – March 2021*

- Was an initial engineer on the first Globality engineering team based in London. Worked closely with my manager to help define the culture and ethic of the London engineering department. Many of the improvements we enacted were adopted in the wider engineering department.
- Led the architectural design and rebuild of our user facing reporting feature.

eporta (now part of Shopify)   **London, UK**
Senior Software Engineer   *December 2017 – October 2019*

- Designed and implemented a PoC image recognition tool for categorizing the type and style of furniture present in a give photo.
- Leading the rebuilding the onboarding flow, to allow easier signup process. This also involved opening up the site to unregistered and unverified users.
- A complete rebuild & redesign of the entire quoting and ordering flow on the site, from a Django html enhanced with Angular process to a React App powered by an API.
- Prototyping, user-testing and implementation of a new project management tool so that interior designers can manage more of their project from within eporta.

Tictrac   **London, UK**
Senior Software Developer / BE Team Lead   *January 2013 – December 2017*

- Technical lead for the backend team. Responsible for: Mentoring, running 360 reviews and performance reviews for two Junior developers along with curating the technical backlog for the team.
- Project Lead & Technical Designer for many of the features implemented for the site.

Skills

Languages: Python, Javascript, SQL, LaTeX
Software: Flask, Django, FastAPI, AWS (Lambda, RDS, Redshift, S3, SQS, SNS, Kinesis)

Education

Dublin City University   **Dublin, Ireland**
BSc Computer Applications (Software Engineering)   *2006 – 2011*