

Sinwan Saeed

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EDUCATION

University of Maryland <i>Bachelor of Science in Computer Science</i>	College Park, MD Aug 2020 – Dec 2023
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EXPERIENCE

System Analyst <i>Oxford Risk Management Group</i>	Sep 2025 – Present Sparks, MD
Help Desk Analyst <i>T Rowe Price</i>	Jun 2024 – Sep 2025 Owings Mills, MD
Desktop Governance & Compliance Intern <i>Navy Federal Credit Union</i>	May 2023 – Aug 2023 Vienna, VA

• Wrote Python scripts to automate data migration from Excel to Salesforce

• Implemented Salesforce features and enhancements to streamline policy, endorsements, and claims tracking

• Wrote SOPs and documented common tasks to create a knowledge base to decrease new hire training time

• Assisted end users with technical incidents in infrastructure operations using ServiceNow, ensuring effective communication to non-technical users, resulting in improved user satisfaction

• Managed incident data collection and ticket documentation using ServiceNow instances based on the ITIL framework, enhancing the efficiency of enterprise technology services

• Supported applications including Salesforce, Amazon Connect, Concur, Microsoft Office 365 Suite, and Citrix Workspace, contributing to seamless software operations

• Tested monthly software patches for corporate applications, ensuring compatibility and security compliance

• Tracked admin access during quarterly audits to ensure least privilege access, enhancing security protocols

• Fulfilled and managed software requests using ServiceNow and Remote Desktop

PROJECTS

Cloud Resume Website AWS, Python, HTML/CSS, Yaml, CI/CD
• Currently, I have the site deployed using S3 and AWS CloudFront with GitHub actions to automatically update any front-end changes I push to the site repository. I have also set up an AWS Lambda function to pull and update the view counter data from DynamoDB.
Soc Analyst Lab Wazuh, TheHive, Shuffle, Virtual Box
• Integrated Wazuh, TheHive, and Shuffle for automated monitoring, alerting, and incident response. This lab provided great hands on experience integrating a Security Information and Event Management (SIEM) tool with a Security, Orchestration, Automation, and Response (SOAR) tool. I was able to set up automatic alerts for when malware like mimikatz is detected as well as an automated response to quarantine the machine and lock out the users Active Directory profile. I can now leverage this knowledge to improve incident response time and streamline investigations.

TECHNICAL SKILLS

Languages: Python, C, C#, C++, Java, HTML/CSS, JavaScript
Tools: Git, Docker, AWS, Azure, Git
Frameworks: React, Node.js

CERTIFICATIONS

CompTIA Network+ CE: Obtained 04/26/2025
CompTIA Security+ CE: Obtained 08/16/2025