Sinwan Saeed

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EDUCATION

University of Maryland   College Park, MD
Bachelor of Science in Computer Science   *Aug 2020 – Dec 2023*

EXPERIENCE

System Analyt   Sep 2025 – Present
Oxford Risk Management Group   *Sparks, MD*
- Wrote Python scripts to automate data migration from Excel to Salesforce
- Implemented Salesforce features and enhancements to streamline policy, endorsements, and claims tracking
- Wrote SOPs and documented common tasks to create a knowledge base to decrease new hire training time

Help Desk Analyst   Jun 2024 – Sep 2025
T Rowe Price   *Owings Mills, MD*
- Assisted end users with technical incidents in infrastructure operations using ServiceNow, ensuring effective communication to non-technical users, resulting in improved user satisfaction
- Managed incident data collection and ticket documentation using ServiceNow instances based on the ITIL framework, enhancing the efficiency of enterprise technology services
- Supported applications including Salesforce, Amazon Connect, Concur, Microsoft Office 365 Suite, and Citrix Workspace, contributing to seamless software operations

Desktop Governance & Compliance Intern   May 2023 – Aug 2023
Navy Federal Credit Union   *Vienna, VA*
- Tested monthly software patches for corporate applications, ensuring compatibility and security compliance
- Tracked admin access during quarterly audits to ensure least privilege access, enhancing security protocols
- Fulfilled and managed software requests using ServiceNow and Remote Desktop

PROJECTS

Cloud Resume Website | *AWS, Python, HTML/CSS, Yaml, CI/CD*
- Currently, I have the site deployed using S3 and AWS CloudFront with GitHub actions to automatically update any front-end changes I push to the site repository. I have also set up an AWS Lambda function to pull and update the view counter data from DynamoDB.

Soc Analyst Lab | *Wazuh, TheHive, Shuffle, Virtual Box*
- Integrated Wazuh, TheHive, and Shuffle for automated monitoring, alerting, and incident response. This lab provided great hands on experience integrating a Security Information and Event Management (SIEM) tool with a Security, Orchestration, Automation, and Response (SOAR) tool. I was able to set up automatic alerts for when malware like mimikatz is detected as well as an automated response to quarantine the machine and lock out the users Active Directory profile. I can now leverage this knowledge to improve incident response time and streamline investigations.

TECHNICAL SKILLS

Languages: Python, C, C#, C++, Java, HTML/CSS
Tools: Git, Docker, AWS, Azure, VS Code, Jira

CERTIFICATIONS

CompTIA Network+ CE: Obtained 04/26/2025
CompTIA Security+ CE: Obtained 08/16/2025