

Insatiable Curiousity | Scrum Master

sioschannel@gmail.com

Drogheda, Ireland

089 233 9741

STRENGTHS

- Multicultural Leadership
- Analytical Skills
- Strong Customer Service Skill Always Eager To Learn
 - Attention To Detail
- **Great Work Ethic** Management Skill
- Strong Team Player

SKILLS

Customer Service

PostgreSQL

Machine Learning

JavaScript Python

MySQL

• • • •

Microsoft Office Suite

00P ••••

HTML & CSS ••••

Django

Agile Methodologies

....

... Social Media Marketing

Flutter

••••

...

Languages

Mandarin

English

French

SIDE PROJECTS

- Credit Risk Modelling in Python (in progress)
 - Lunch Ordering App (in progress)
 - DCU Solar Racing (in progress)

ACHIEVEMENTS

- Certified PSM I
- 4th Year's Class Rep
- Winner of Cybersecurity game jam 2021 Featured in the Cybersecurity Awareness Training Material developed as part of the CYBER.EU.VET Erasmus+ Program.

HOBBIES

- Watching technology related YouTube videos
- Trading Stocks/ Cryptocurrencies

SIO KEI CHANG (ERIC)

PERSONAL PROFILE

I am an exceptionally creative and diligent person with a can-do attitude.

EDUCATIONAL QUALIFICATION & CERTS

BSc in Enterprise Computing

DCU | Sept 2019 - May 2023

BSc in Sustainable Energy Engineering

TU Dublin | Sept 2014 - May 2018

Leaving Cert

De la Salle College | Sept 2008 - June 2014

Professional Scrum Master I

Food Safety Level 2 - HACCP

Irish Drivers License

WORK EXPERIENCE

Assistant Accountant

Mr. Curry (Manufacturer Of Condiments) | Summers 2019 - 2020

My duties were taking in orders from vendors, using Xerox accounting software to record the expenses of the company and to process payroll for employees. I co-operated with the accountant to prepare financial reports for the company and helped the company to migrate their financial data from Xerox to the Sage platform.

Skills that I have gained and refined during this period are

- Customer Service
- Communications
- IT accounting software and Excel
- · Accounting/book-keeping

Restaurant Assistant Manager /Floor Staff /Sushi Sous Chef Nikko Japanese & Asian Cuisine | 2019 - Dec 2021

In the beginning, my main duties were dealing with customers complaints, handling phone calls, coordinating communication between front of the house and the the kitchen staff. I managed the restaurant's social media accounts and helped the company to establish a social media presence on the internet. I also have started to help out in the kitchen as a sushi sous chef in 2021 and assisted in making sushi, packaging for takeaways and followed the head chef's orders. I assigned tasks to the staff and organise the work roster for all the staff and delivery drivers. During this time, I learned to work under pressure in a fast paced environment.

New skills that I have gained and refined during this period are

- Problem-solving Skills
- · Interpersonal Skill
- · Flexibility and Adaptiveness Skills
- Leadership Skill
- · Social Media Skills
- · Management Skills

Business Analyst Intern

Letsgetchecked | Jan- Aug 2022

My main duties at Letsgetchecked were working closely with other teams to document the company's database tables and to work with other interns in a lifestyles mobile app project. New skills that I have gained and refined during this period are

- Report writing Skill
- Critical Thinking Skill
- MS SQL Server Skill

Software Engineer - Part Time

DCU Solar Racing | Dec 2022 till now

The goal of this project is to build an efficient solar vehicle, capable of travelling over 3000km across the Australian outback powered only by the sun. (Bridgestone World Solar Challenge)

Web Developer - Part Time

Off The Road Collective | Feb 2023 till now

REFERENCES

Senior Lecturer in DCU

Alireza Dehghani

Paul Lamb

Owner of Mr.Curry

Timonthy Vogt Head of Technical

Program Management at Zyte

alireza.dehghani@dcu.ie 🖔 (041) 989 2068

tmvogt@gmail.com