



<https://siochang.vercel.app/>
Insatiable Curiosity
sioschannel@gmail.com
Drogheda, Ireland
089 233 9741

STRENGTHS

- Multicultural Leadership
- Strong Customer Service Skill
- Great Work Ethic
- Management Skill
- Analytical Skills
- Always Eager To Learn
- Attention To Detail
- Strong Team Player

SKILLS

Customer Service	PostgreSQL	Machine Learning
JavaScript	Microsoft Office Suite	OOP
Python	HTML & CSS	Network
MySQL	Agile Methodologies	Git
Renewable Energy Technologies	Project Management	React

Languages



SIDE PROJECTS

- Lunch Ordering Platform
- Facilitates Booking & Collaboration App
- DCU Solar Racing

ACHIEVEMENTS

- Certified PSM I
- Oracle Cloud Data Management Foundations Associate
- Oracle Cloud Infrastructure Foundations Associate
- 4th Year's Class Rep
- Microsoft Certified: Azure Data Fundamentals
- Microsoft Power Platform Fundamentals
- Winner of Cybersecurity game jam 2021

HOBBIES

- Watching technology related YouTube videos
- Running

SIO KEI CHANG (ERIC)

PERSONAL PROFILE

I am an exceptionally creative and diligent person with a can-do attitude.

EDUCATIONAL QUALIFICATION & CERTS

BSc in Enterprise Computing
DCU | Sept 2019 - May 2023

BSc in Sustainable Energy Engineering
TU Dublin | Sept 2014 - May 2018

Professional Scrum Master I
Oracle Cloud Data Management Certified Foundations Associate
Oracle Cloud Infrastructure Certified Foundations Associate
Microsoft Certified: Azure Data Fundamentals
Microsoft Power Platform Fundamentals
Irish Drivers License

WORK EXPERIENCE

Helpdesk Support / Secretary

Mr. Curry (Manufacturer Of Condiments) | Summers 2019 - 2020

My duties were taking in orders from vendors, using Xerox accounting software to record the expenses of the company and to process payroll for employees. I co-operated with the accountant to prepare financial reports for the company and helped the company to migrate their financial data from Xerox to the Sage platform.

Skills that I have gained and refined during this period are

- Customer Service
- Communications
- IT accounting software and Excel
- Accounting/book-keeping

IT Manager / Restaurant Assistant Manager

Nikko Japanese & Asian Cuisine | 2019 - Dec 2021

In this role, my main duties were

- Manage the food ordering platform with the third parties vendor
- Website's content management
- Create engaging social media posts and videos
- Schedule marketing campaigns on different social media platforms (prize draws etc)
- SEO optimisation
- Dealing with customers complaints, handling phone calls ,
- Organizing work roster for all the kitchen staff, counter staff and delivery drivers
- Coordinating communication between front of the house and the kitchen staff,
- Sourcing ingredients from new suppliers and negotiate prices.
- Ensure the compliance of Food and Safety regulations and guidelines within the restaurant , communicate with the HSE inspectors as required.
- Managing the payroll
- Ensuring cashier balancing at the till was done correctly at the end of the night.
- During this time, I learned to work under pressure in a fast paced environment.

Business Analyst Intern

Letsgetchecked | Jan- Aug 2022

My main duties at Letsgetchecked were working closely with other teams to document the company's database tables and to work with other interns in a lifestyles mobile app project. New skills that I have gained and refined during this period are

- Report writing Skill
- Critical Thinking Skill
- MS SQL Server Skill

Web Developer - Part Time

Off The Road Collective | Feb 2023 - May 2023

Software Engineer - Part Time

DCU Solar Racing | Dec 2022 till now

The goal of this project is to design and build an efficient solar vehicle.

REFERENCES

Alireza Dehghani

Senior Lecturer in DCU

✉ alireza.dehghani@dcu.ie

Paul Lamb

Owner of Mr.Curry

☎ (041) 989 2068

Timothy Vogt

Head of Technical

Program Management at Zyte

✉ tmvogt@gmail.com