

Android Public Tracker

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Nexus 5X does drops WiFi connection on Android 7.0


+1

110

Hotlists (3)

Mark as Duplicate





Comments (99+)

Dependencies

Duplicates (0)

Blocking (0)

Resources (19)

Fixed


Bug

P4

+ Add Hotlist


[AOSP] assigned

[AOSP] FutureRelease

 STATUS UPDATE

No update yet.

Edit

 DESCRIPTION

da...@gmail.com created issue [#1](#)

Details : Flashed Android 7.0m couldn't wait for the OTA.

Kernel version is 3.10.73-g43154bf

Build number NRD90M


Baseband version M8994F-2.6.33.2.14

Model Number Nexus 5X Android Security Patch is August 5,2016


The phone connects and see's WiFi networks of all types for about 5 minutes after a reboot. After that the connection drops and the phone will scan endlessly for a WiFi network. It will not conne

✓ Mentioned issues (1)

✓ Links (15)

 Mentioned issues (1)

-- -- ["https://issuetracker.google.com/31358630"](https://issuetracker.google.com/31358630)

 Links (15)

"Flashed 7.0 using the method at developers.google.com yesterday."

"I think I found a temporary workaround. I uninstalled/disabled the "Google Connectivity Services" app (<https://play.google.com/store/apps/details?id=com.google.android.apps.gcs>) and the issue w


"< <https://developers.google.com/android/nexus/ota#bullh...> >"

"<https://drive.google.com/open?id=0B68E3Fseh48MV0VL...> "

" ... problems as described by reports <https://code.google.com/p/android/issues/detail?id=221056#c37> and <https://code.google.com/p/android/issues/detail?id=221056#c36>. Just want to add that

See all related links

COMMENTS




da...@gmail.com

<da...@gmail.com>

[#2](#)

Update - connection issue seems resolved by turning off 5G radio on router.




mr...@gmail.com

<mr...@gmail.com>

[#3](#)

I am having the same issue on my 5X after upgrading to Android 7.0.




hb...@gmail.com

<hb...@gmail.com>

[#4](#)

You need to provide a lot more information, please. An official bugreport attachment taken manually next time this happens? Without this information, there's very little we can do to help her




da...@gmail.com

<da...@gmail.com>

[#5](#)

What other information do you need and where would I extract it from?




ka...@gmail.com

<ka...@gmail.com>

[#6](#)

[Comment deleted]




ka...@gmail.com

<ka...@gmail.com>

[#7](#)

[Comment deleted]



ka...@gmail.com

<ka...@gmail.com>

[#8](#)

I confirm this, happened today. Wifi connection at work suddenly dropped and the phone did not see any wireless networks anymore, although wifi was turned on. Turning it off and on again Flashed 7.0 using the method at developers.google.com yesterday.

Although it did not happen on my home wifi. Actually, when I was on 6.0.1 similar thing happened - it sometimes dropped wifi connection at work, I could still see the networks but I could not coming from the Android 6 and is somehow related to the wifi network type, because I don't have any issues on wifi at home.

See bug report attached. At 9:46 I rebooted the phone and after that WiFi problem was fixed. Prior to 9:46 it did not see any wifi networks.

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0 B ?

ra...@gmail.com <ra...@gmail.com> [#9](#)

I am having same issue, I get home, after a while wifi drops, nothing shows in scanning, only a reboot fixed it. Nexus 5x and Android N.

mr...@gmail.com <mr...@gmail.com> [#10](#)

I think I found a temporary workaround. I uninstalled/disabled the "Google Connectivity Services" app (<https://play.google.com/store/apps/details?id=com.google.android.apps.gcs>) and the

dn...@google.com <dn...@google.com>

Assigned to dn...@google.com.

ka...@gmail.com <ka...@gmail.com> [#11](#)

[Comment deleted]

ka...@gmail.com <ka...@gmail.com> [#12](#)

Okay, after a while testing "Google Connectivity Services" solution by mrlanrat - it did not work for me. WiFi still drops after a while and I do not see any networks until I reboot the phone.

mr...@gmail.com <mr...@gmail.com> [#13](#)

I have had a few times the WiFi has stopped working after disabling "Google Connectivity Services" but (at least for me) it appears to happen a lot less often with the app disabled.

ka...@gmail.com <ka...@gmail.com> [#14](#)

Mrlanrat, if you have access to the router - try to change the Wifi frequency to 2.4 GHz and check if it will solve the issue.

mr...@gmail.com <mr...@gmail.com> [#15](#)

RE #14: I can test when I am at home, I do not control the other access points I connect to. Changing to 2.4Ghz is not a fix, but a bad workaround.

mr...@gmail.com <mr...@gmail.com> [#16](#)

After a few days of testing, I don't notice that much of a difference at home when using a 2.4Ghz only network. After a while the phone loses the ability to scan for available wifi networks.

dn...@google.com <dn...@google.com> [#17](#)

We have passed this defect on to the development team and will update this issue with more information as it becomes available.

so...@gmail.com <so...@gmail.com> [#18](#)

Could you try one thing? In Settings -> Developer Options -> Enable Wi-Fi Verbose Logging. Then go to the WiFi section which lists the AP's with their detailed information.

I had this issue on a Nexus 5 Android 6.0 a couple of days ago, and I wanted to see what's going on, so I enabled that logging, and from that moment on it worked again. I have disabled it aft

mr...@gmail.com <mr...@gmail.com> [#19](#)

Quick update, after a few more days of testing it appears that disabling "Google Connectivity Services" does not make much of a difference. Must have been a coincidence.

ka...@gmail.com <ka...@gmail.com> [#20](#)

RE #18

I tested it with Wifi verbose logging on 5x, but it did not make any difference. Still did not see any networks.

ra...@gmail.com <ra...@gmail.com> [#21](#)

ever since i have connected via only 2.4ghz its fine.. 5ghz seems to cause it to drop and is unable to connect again till reboot. its a Billion router I have at home.

ye...@gmail.com <ye...@gmail.com> [#22](#)

Details : OTA update (Sept 8) from 6.0.1 to 7.0
Kernel version: 3.10.73-g43154bf
Build number: NRD90M
Baseband version: M8994F-2.6.33.2.14
Model Number: Nexus 5X Android Security Patch is August 5,2016
No non-google apps installed

Same problem as the OP. Resetting network settings seems to work: wireless networks are visible again and there's a stable connection. However, when I start manually adding/saving network add/save 12 networks.

I can recreate the problem by resetting network settings again, connecting to my home network, then adding/saving up to 12 networks and switching WiFi off and on again. I did this and created

If I let the device scan for available networks a connection is made after an hour or so, but by then, the battery is drained. Some users state they have problems with 5GHz, but I haven't been



ka...@gmail.com <ka...@gmail.com> [#23](#)

Update: actually, at home I had 5ghz wifi and it worked just fine. Now switched to 2.4 GHz and it works the same - good. At work it still disconnects, so it's definitely not related to the wifi frequency

bi...@gmail.com <bi...@gmail.com> [#24](#)

Did notice that there is another OTA update to NRD90S. Not sure if it will fix the wifi issue. I am also having the same issue with NRD90M and the latest Google Connectivity Update. Uninstall

bi...@gmail.com <bi...@gmail.com> [#25](#)

Not sure if the flash to NRD90S is working but after the reboot I'm connected to wifi with no issues. Not sure if it was the reflash, reboot, or the removal of the latest Google Connectivity Update

dn...@google.com <dn...@google.com> [#26](#)

The only time you toggled WiFi that shows up in the log, it appears WiFi was connected at the time. Could you take another bugreport before the connection was restored (right after the drop)

```
08-29 10:15:04.319 D WifiService: setWifiEnabled: false pid=6354, uid=10035
08-29 10:15:04.328 I sysui_view_visibility: [152,0]
08-29 10:15:04.330 E ConnectivityManager.CallbackHandler: callback not found for RELEASED message
08-29 10:15:04.330 WifiController: processed=StaEnabledState org=DeviceActiveState dest=ApStaDisabledState what=WIFI_CONTROLLER#CMD_WIFI_TOGGLED(0x26008)
08-29 10:15:04.458 6 Kernel : wlan: [6540:E :HDD] __wlan_hdd_cfg80211_disconnect: 18423: Disconnect request from user space with reason: WLAN_REASON_DEAUTH_LEAVING
```

ka...@gmail.com <ka...@gmail.com> [#27](#)

Yes, sure, I will do the bug report as soon as it disconnects. This one contains the information about that as well (I checked this report with Battery historian and it showed that hundreds of v then.

And hey, I have a short question also. When on wifi the battery is drained like 10-15% during the night when the phone sleeps (it did not happen on 6.0.1). Should I create a separate issue thread

[Deleted User] <[Deleted User]> [#28](#)

[Comment deleted]



ka...@gmail.com <ka...@gmail.com> [#29](#)

Okay, here's a new bugreport. The wifi disconnected at 10:08. I accidentally turned it off and on again after that. For 2-3 minutes after that disconnect I could see networks around but when I scanning and cannot find anything. Turning wifi on/off does not help.



ty...@gmail.com <ty...@gmail.com> [#30](#)

I can't help but wonder if this may be related to WMM's "Power Save" feature on many modern routers.

Perhaps 5Ghz isn't the root cause by itself.

I'm testing this theory now..

pa...@gmail.com <pa...@gmail.com> [#31](#)

I have the same issue as described by OP (although I have a Nexus6P). I run NRD90U sideloaded over adb and tried the following without any noticable results:

- * factory reset
- * resetting network settings
- * disabling google connectivity app
- * rebooting / switching wlan/airplane mode on or off

(I had the same issue with the previous nougat build which was NRD90S afair)
Wifi was no problem with the latest Marshmallow build MTC20L. I also see no real difference with 2.4 vs 5ghz routers.

In the attachment there is a full bug report. I was able to connect to a 2.4ghz router but connection dropped a few minutes after and now a wifi survey find any APs (constant search). Verbose

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ye...@gmail.com <ye...@gmail.com> [#32](#)

Latest Nexus OTA images are available here:
<<https://developers.google.com/android/nexus/ota#bullhead>>

7.0.0 (NRD90S) is available for Nexus 5X. Has anyone installed this and if so, is there still a WiFi problem?

And where is Google? First post was on Aug 26 and still no word?

ga...@gmail.com <ga...@gmail.com> [#33](#)

Have a look at this video to get a better understanding of what actually is happening

<https://drive.google.com/open?id=0B68E3Fseh48MV0VLLWhGbnd4SHc>

me...@gmail.com <me...@gmail.com> [#34](#)

In my case, connecting to 2.4ghz works just fine, but connecting to 5ghz will kill WiFi completely within 10 minutes. Once that happens, no wireless networks whatsoever show in the list. A re
None of the suggestions mentioned above have any effect on this issue.

ye...@gmail.com <ye...@gmail.com> [#35](#)

Yesterday I was offered the September OTA update and I downloaded and installed it. Build is now NRD90R. Unfortunately, this did *not* solve my problem. When I add/save more than 12 ne
I got a chance to connect to a 5GHz networks. Seems to be no problem, but I only connected for a couple of minutes.

 **deleted**
0 B 

ab...@gmail.com <ab...@gmail.com> [#36](#)

+1
Nexus 5X after updating to Android 7 started to loose WiFi, stop seeing any networks, constantly show "Searching for Wi-Fi networks...". Nothing helps, only rebooting. Then after some time i

ml...@gmail.com <ml...@gmail.com> [#37](#)

Wife's nexus 5x won't connect to wifi after OTA for android 7. Options missing under wifi/advanced as well such as Network notification, keep wifi on during sleep, use open wifi, wifi frequen
Reset all networks, disabled hangouts, rebooted to safe mode, reboot to regular mode, fixed for only limited time, Options still missing under advanced.

al...@gmail.com <al...@gmail.com> [#38](#)

Same problems as described by reports <https://code.google.com/p/android/issues/detail?id=221056#c37> and <https://code.google.com/p/android/issues/detail?id=221056#c36>. Just want

ga...@gmail.com <ga...@gmail.com> [#39](#)

Feeling very bad to read that this bug has the least priority as written in the left pane of this page. We, the users are spending so much money on cellular data plans for about a month. But it :
cares about the m. I think Its time to give someone a chance.

je...@gmail.com <je...@gmail.com> [#40](#)

I burned through more data than I typically use in one month in just three days. Is there any hope at all for this? Or should I be going back to Marshmallow? Having to keep cellular data turned

Nexus 5x, Nougat build number: NRD90R. Project Fi.

me...@gmail.com <me...@gmail.com> [#41](#)

I too have this issue. It started after the 7.0 update, and I had no issues before the update. I didn't even notice it had dropped WiFi while I was Youtube binging (in HD of course) and burned the problem is that it will work fine for hours, sometimes more than a day, and then it will drop WiFi, and be unable to detect any router until the phone is rebooted. There's also no obvious notific

fa...@googlemail.com <fa...@googlemail.com> [#42](#)

Hi, I think this thread is confusing because it likely contains different wifi issues In my case my device (nexus 5x, coming all the update chain from an early nougat preview) would not receive downgrading connection service, wiping cache etc.) but nothing fixed the issue always "searching for wifi networks..."

However, updating to NRD90S fixed the issue for me! So, at least for some devices, NRD90S should fix the "searching for wifi networks..." issue.

te...@gmail.com <te...@gmail.com> [#43](#)

This is also happening on my 6P. Same. Exact. Issue. Please help us Google!

hy...@gmail.com <hy...@gmail.com> [#44](#)

My phone doesn't recognize any wifi signal. I'd really like something done about this issue. My Nexus 5x is barely 2 weeks into use, and now I risk overages on my cellular data plan. Updating

jb...@gmail.com <jb...@gmail.com> [#45](#)

Have the same issue on 5X. Tried all fixes, including factory reset, still not fixed.

jb...@gmail.com <jb...@gmail.com> [#46](#)

Confirmed on Nexus 5X.

af...@gmail.com <af...@gmail.com> [#47](#)

Just received the Nexus 5X last week, the first thing it did was update to Nougat. By the next day I couldn't keep a wifi connection. Rebooting the phone works temporarily. Also the following Project Fi support analyst Sheree:

- 1) 1) If you have Hangouts installed, uninstall (doesn't fully uninstall because it's a factor app. Will show Update and Open when complete)
- 2) 2) Go to device settings > tap on Apps > tap on Hangouts > tap on Storage > clear cache and data > tap back > then tap Disable
- 3) 3) Restart device
- 4) 4) Once up and running > go back into device settings > tap on Apps > tap on Hangouts > tap Enable > tap on Permissions tab > make sure all the options are toggled on
- 5) 5) Go to Google Play Store > find Hangouts > tap update
- 6) 6) Restart device
- 7) 7) That's it!

After a day thought, back to the same issues, unable to connect and stay connected to wifi.

ol...@googlemail.com <ol...@googlemail.com> [#48](#)

Nexus 5x; issue (Wifi disconnects when screen turns off) has been plaguing me for month. There was already an issue under M (<https://code.google.com/p/android/issues/detail?id=1906>) "ifixedit. Closed support thread done"

Latest N build, no change. Probably a total waste of time staring/posting here. Threads just gonna be closed

nt...@gmail.com <nt...@gmail.com> [#49](#)

Have the same issue on 5X. in my case wifi mac address is: 02:00:00:00:00:00
how to fix :(

[Deleted User] <[Deleted User]> [#50](#)

I can't really understand how this issue is set to P:small. It's totally ruining devices for everyone out there.

nu...@gmail.com <nu...@gmail.com> [#51](#)

[Comment deleted]

fe...@gmail.com <fe...@gmail.com> [#52](#)

I have the same issue on both our Nexus 5X. One purchased via Best Buy in March and the other one purchased via Ebay 2 months ago or less. One is a 16GB and the other one a 32GB. I updated settings, it just sits there searching for a network and the only way to get it to work again is to reboot the phone. I tried all the suggestions already given, including a factory reset and the problem keeps losing the connection. I modified my dual band router to only work with the 2.4 GHz frequency and I managed to get a longer interval between disconnects, but the problem is there and be a priority for Google



am...@gmail.com <am...@gmail.com> [#53](#)

Same issue on my 6p



ro...@gmail.com <ro...@gmail.com> [#54](#)

Same issue on my 5x. I bought my device a month ago, and I updated to Android 7 two weeks ago.



zi...@gmail.com <zi...@gmail.com> [#55](#)

Totally irresponsible behavior on Google's part, didn't expect this from them. I've been a total supporter of google for years but this is too much. This issue has rendered virtually thousands o



fl...@gmail.com <fl...@gmail.com> [#56](#)

Hope they end up fixing it somehow, I've tried EVERYTHING suggested on the forums and no dice. It ONLY won't let me connect to the wifi network I had the phone attached to before the upd



dn...@google.com <dn...@google.com> [#57](#)

Marked as fixed.

The development team has fixed the issue that you have reported and it will be available in a future build



ka...@gmail.com <ka...@gmail.com> [#58](#)

Thank you very much!



[Deleted User] <[Deleted User]> [#59](#)

Hi Dnaga,

Do you know when this is going to release? I have already consumed my dataplan because of this issue and I'm thinking of just returning the phone and buying another model.

Thanks.



kb...@fitbit.com <kb...@fitbit.com> [#60](#)

Dnaga, any link to the actual change that is supposed to fix this? Would be curious to see if the fix looks reasonable for all of the symptoms reported above.

I just found this and I'm really hoping its fixed soon as its impacting me like many others:

Nexus 5x

Android 7 update started this

Starts off as not being able to stay connected to my Wifi (2 x Cisco 561s, WPA2-PSK, AES)

It then can't connect at all to that network

It then ends up not even being able to list local wireless networks

I tried disabling 5ghz on the APs, didn't help (also what's with removing this option on the android side?, had to disable on the AP side, I have other devices that work properly on 5ghz so thi

Some networks don't seem to have any issues

Keith



mt...@gmail.com <mt...@gmail.com> [#61](#)

I know it's a lot to ask, but would it be possible to also post a link to at least one commit within <https://android.googlesource.com/>... related to the fix?



ho...@gmail.com <ho...@gmail.com> [#62](#)

Today I also tried to manual OTA to the latest release build NBD90W, the problem is still persist. It is so infuriated



ho...@gmail.com <ho...@gmail.com> [#63](#)

I received the october patch today (build NBD90W). I am also still experiencing the issue.

I and other who have reported to me seem to only experience this on our open network at the school district for which I am the Net Admin. we do not experience the issue on any secure wire

The bug seems to be more miss than hit as I have less than 10 (reported) instances in 7,000 end users, though not all use android, and those who do use a number of different models.

Please let me know if there is a fix, or something I can change to make it work.



ye...@gmail.com <ye...@gmail.com> [#64](#)

Nexus 5X

Android 7.0

Build: NBD90W

So, by now, people are discovering that NBD90W is *NOT* the build that fixes the WiFi problem, even though it claims to fix bugs and improve performance. So when exactly is this "Future Re

mi...@gmail.com <mi...@gmail.com> [#65](#)

I have the same issue on my Nexus 9 - when can we expect a fix?

da...@gmail.com <da...@gmail.com> [#66](#)

I have a 6P on Project Fi and started with all sorts of WiFi issues with the Nougat update. Am wasting a lot of time and additional data charges because of this. It's really about time for some

tr...@gmail.com <tr...@gmail.com> [#67](#)

Tried rolling back to 6.01. Still have to wonky MAC address everyone else has reported. What is the fix?

mo...@gmail.com <mo...@gmail.com> [#68](#)

Installed OTA update build NBD90W on my Nexus 5X. Wifi networks are showing up again for me.

gh...@gmail.com <gh...@gmail.com> [#69](#)

My NBD90W version, updated yesterday, is so far so good. It holds 5Ghz AP without any problem.

me...@gmail.com <me...@gmail.com> [#70](#)

NBD90W is working much better on 5ghz, wifi isn't dying completely anymore. However, I do get connection drops when I'm too close to my router (in my office), almost like the signal is too s

al...@gmail.com <al...@gmail.com> [#71](#)

Yes NBD90W seems to be stable for me on 5GHz. I also tried a couple of public 5GHz hot spots and connections were stable as well. Thanks for fixing.

ga...@gmail.com <ga...@gmail.com> [#72](#)

still affected on 2.4 GHz, connection drops every few minutes

ol...@googlemail.com <ol...@googlemail.com> [#73](#)

after latest OTA update - no change, WiFi drops minutes after screen goes off. reconnects the second screen gets unlocked. 2.4 GHz, Nexus5x. Just as closed issue with id=190667 which ne

dn...@google.com <dn...@google.com> [#74](#)

Whoever facing issue on latest android N update, NBD90W, can you please share bugreport for the same.

Android bug report:

After reproducing the issue, navigate to developer settings, ensure 'USB debugging' is enabled, then enable 'Bug report shortcut'. To take bug report, hold the power button and select the 'Tak

Note: Please upload the files to google drive and share the folder to android-bugreport@google.com, then share the link here.

[Deleted User] <[Deleted User]> [#75](#)

[Comment deleted]

ka...@gmail.com <ka...@gmail.com> [#76](#)

Yes, sure. Here's the link to a new bug report:

<https://drive.google.com/file/d/0B42xIJkSBSPZEUyRXVKcnZETkk/view?usp=sharing>

Although, now it was different. The WiFi disconnected (it took longer now to achieve that) and it saw the networks but could not reconnect to my office network. At that point of time I creater

The difference is, after I took the bug report, I tried to turn WiFi off and on again - and it reconnected to the network just fine. So the only one thing left here - it still disconnects from the WiFi,

gr...@gmail.com <gr...@gmail.com> [#77](#)

I have the problems on my nexus 5x as well,

I can only search once when I turn my wifi on and once I try to connect to a network or when I try to scan again it just keeps "searching".

I flashed the first android 6 build in the hope it would fix it, but the problems persists. Then I tried the latest developer build, which didn't fix it either. So I just flashed latest official release, NE

<https://drive.google.com/drive/folders/0B2s6L8G8butrN3k0cW5KS3dFOUU?usp=sharing>

I tried to share it with android-bugreport@google.com but I got an error mail back, please contact me directly if you can't access the reports.

Please raise the priority of this problem, I can't use wifi on my phone which makes it kinda useless. A lot of people are experiencing issues with wifi so I hope I can help.



ma...@gmail.com <ma...@gmail.com> [#78](#)

Same issue here, but I tested with two devices connected to 5gzs once Nexus 5x connects after 10sec it drops connection and kicks other devices off 5ghz. 2.4 works fine



deleted

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cz...@gmail.com <cz...@gmail.com> [#79](#)

Same issue here as well: Can't connect to 5ghz wifi. 2.4ghz seems to work fine.
On Project Fi and I returned the first 5x because it appeared to be defective but the replacement has the same behavior.
I've attached the bug report:



deleted

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bi...@gmail.com <bi...@gmail.com> [#80](#)

This problem seems to be resolved in release 7.1.1, build NPF10C.



gr...@gmail.com <gr...@gmail.com> [#81](#)

NPF10C did not fix my issues unfortunately.



pa...@gmail.com <pa...@gmail.com> [#82](#)

Can confirm 7.1.1 beta NPF10C fixes my wifi issues (nexus 6p) no problem connecting or keeping the connection.



pa...@gmail.com <pa...@gmail.com> [#83](#)

[Comment deleted]



ko...@gmail.com <ko...@gmail.com> [#84](#)

7.1.1 beta does not resolve the problem on my Project Fi 5X. Whether I use 2.4GHz or 5GHz, I continue to get Wi-Fi drops. If I reboot the device, it's fine for as much as a few hours, then the



an...@gmail.com <an...@gmail.com> [#85](#)

7.1.1 beta fix my problems in Nexus 5x and keep Wi-Fi connected.



be...@gmail.com <be...@gmail.com> [#86](#)

The same WiFi issue here with the Nexus 5x since Nougat upgrade.
7.1.1 beta build NPF26F did not fix this problem.



pr...@gmail.com <pr...@gmail.com> [#87](#)

<https://drive.google.com/file/d/0B6Mdjlfnp3XvMWtnV09DNTRpRzQ/view?usp=drivesdk>

Please find my bug report here. For some reason, the mail to android-bugreport@google.com did not go through.

Will be great if you can check this. It's for my Nexus 9.

Thanks!



ol...@googlemail.com <ol...@googlemail.com> [#88](#)

Build N5D91L did not fix the issue for me; WiFi still disconnects some Minutes after Screen goes to sleep.



mo...@gmail.com <mo...@gmail.com> [#89](#)

Same here, too. I did the OTA Update to 7.1.1 on my Nexus 5x.
Since that day the wifi randomly connects/disconnects.
I already changed the energy saving settings for the wifi connection but nothing helped.



mo...@gmail.com <mo...@gmail.com> [#90](#)

Addition to my first comment: this only happens when I use the 5GHz band. The connection is reliable when I switch to 2.4GHz.



da...@appsatori.eu <da...@appsatori.eu> [#91](#)

Nothing changed. After the 7.1.1 update Wifi still drops on 5GHz and there is not button for turning off the 5GHz. Now we can't use it at all.

@developers Do you want to send some crash report or something? We need to solve this issue in days, not months...



mo...@gmail.com <mo...@gmail.com> [#92](#)

I found a way to use the 5GHz Wifi even with this bug: In my wifi accesspoint I turned off automatic channel setting and set instead a static one. Now the connection works.



07...@gmail.com <07...@gmail.com> [#93](#)

For mine, nothing changed after upgrade, can't use WiFi at all.



um...@gmail.com <um...@gmail.com> [#94](#)

I am finding network issues with build npf26f . I m on nexus6p and I am facing network issues alot .other phones with same network provider works well



ca...@gmail.com <ca...@gmail.com> [#95](#)

Details: WiFi doesn't turn on.
Kernel Version: 3.10.73-g4cd47b6
Build number: NPF26F
Baseband version: angler-03.78

Hello, currently I have a Nexus 6P which I did buy from ebay about a month ago and like many on this forum, I am having Issues with connecting to the WiFi as well as connecting to Bluetooth back and turn itself off. At times when I am lucky it would switch on... But only to get "Searching for WiFi networks.." I have enrolled in the Beta program to see if that would work, but to no av



ig...@gmail.com <ig...@gmail.com> [#96](#)

I am on Nexus 5x.

My problem worsened after the 7.1.1 update build NMF26F. Now I had to disable the DHCP and give a static address to connect. After connection established without dhcp i can disable dhcp



ol...@googlemail.com <ol...@googlemail.com> [#97](#)

OTA Update to 7.1.1 did not change the situation. WiFi still drops minutes after screen locks.



ke...@gmail.com <ke...@gmail.com> [#98](#)

I have the same issue. I got a replacement 5x.. Still the same issue.
For me if I turn bluetooth on, I get solid wifi connection! That is my workaround for now, but the battery life is poor with this.. But at least I can use wifi.
Please help us out!!



bm...@googlemail.com <bm...@googlemail.com> [#99](#)

My new Nexus 5x has this problem too.

Is there really a fix?

Are ALL Nexus 5X phones affected? If so, why haven't they been pulled as defective?)



mo...@gmail.com <mo...@gmail.com> [#100](#)

I can now reproduce this error when turning off Bluetooth. Switched off, the phone starts to disconnect while in sleep. Turn BT on again, the phone stays connected, even when in sleep.
Can anyone else acknowledge this behavior?



jb...@gmail.com <jb...@gmail.com> [#101](#)

Not all phones have it. It is triggered by a combination of built in and 3rd party apps, but unfortunately nobody knows which trigger this error. I have a Nexus 5X what I updated from 6 to 7.1.1



ol...@googlemail.com <ol...@googlemail.com> [#102](#)

Just installed latest OTA N4F26I - no change. As for [Comment #100](#): BT On/Off makes no difference either. WiFi turns off minutes after screen goes to sleep. For over a year this issue remain



be...@gmail.com <be...@gmail.com> [#103](#)

[Comment #102](#): I agree completely!



nw...@gmail.com <nw...@gmail.com> [#104](#)

had the same problem here on H791
wifi goes searching and drain the battery.

gn...@gmail.com <gn...@gmail.com> [#105](#)

am on N4F26I and I still have this problem

ol...@googlemail.com <ol...@googlemail.com> [#106](#)

Installed latest OTA Build N4F260 - no change (as expected, I'm sad to say). WiFi drops minutes after screen goes to sleep.

lu...@gmail.com <lu...@gmail.com> [#107](#)

Same problem here. just updated version and still same problem

si...@gmail.com <si...@gmail.com> [#108](#)

I have a galaxy S7 that keeps dropping the Wi-Fi connection after the latest android update. I did not have this issue before the update.

<https://drive.google.com/file/d/0B3Q9YmmfcycMV3Z0by04X28tdm8/view?usp=drivesdk>

ol...@googlemail.com <ol...@googlemail.com> [#109](#)

Even though I've got the distinct feeling I'm just waisting time:
Installed latest OTA Build N4F26T - no change (again..as expected). WiFi drops minutes after screen goes to sleep.

tr...@gmail.com <tr...@gmail.com> [#110](#)

Turning the BT on seems to fix the issue for me.

j....@gmail.com <j....@gmail.com> [#111](#)

Recently updated to Android 7.0 and since then I can see wifi Networks but they either don't connect and just say "saved", or connect and say "connected, no internet"... Or connect properly fc

tr...@gmail.com <tr...@gmail.com> [#112](#)

I have flashed backward, updated, and tried all the advise but my Nexus 5x is bricked with the Mac address issue. I'd like to get it replaced as it has almost been a year I have patiently waited for the promised fix. Was that just a tactic so users get out of warranty? Seems like another class action lawsuit is brewing here. How do we fix this or get a replacement for this hardware failure? I have two.

On Apr 14, 2017 2:26 PM, <buganizer-system@google.com> wrote:

- [Show quoted text](#) -

07...@gmail.com <07...@gmail.com> [#113](#)

After factory restore, problem still can't fix

On 15 Apr 2017 08:01, <buganizer-system@google.com> wrote:

- [Show quoted text](#) -

ol...@googlemail.com <ol...@googlemail.com> [#114](#)

I've got some time to waste so just for the record: Currently on latest available Version; build N2G47Z...
....and problem still persists. This is the most dissapointing device i have ever wasted money on. And if it wasn't for this, it could have been the best. Sad.

an...@gmail.com <an...@gmail.com> [#115](#)

On Build N2G48C and the issue persists. Have been following this bug for some time but now see it's in status "fixed"??

Still experiencing the following issues:

1. WiFi connection fails w/o warning so connection reverts to 3g/4g, burning my data allowance far more rapidly than normal.
2. Network connection often goes into "off" unexpectedly, even though network on during sleep is activated. Once again resulting in allowance burn.
3. 5GHz network disabled on my router (Linksys EA9500) so not benefiting of superior speeds.
4. Connection to ok now Wi-Fi's is spotty at best: will sometimes connect, next time not..

For me it's clear: issues are NOT fixed!

an...@gmail.com <an...@gmail.com> [#116](#)

Correction: "4. Connection to known Wi-Fi's is spotty at best: "

sc...@gmail.com <sc...@gmail.com> [#117](#)

I sent the smartphone to Samsung for three times. The first two times they did change the battery which had no effect. After some weeks the error occurred again. With the third repair the m

an...@gmail.com <an...@gmail.com> [#118](#)

Additional comments:

I enrolled in the Beta O and then upgraded my OS to Android Oreo [8.0.0](#): Wifi seems more stable now:

1. I can connect and remain connected to 5G wifi
2. via the app event logger i see very frequent disconnects from my 5G wifi, but for (very) short periods, typically around 30 seconds.
3. at work I'm on a 5G wifi, same behaviour: multiple disconnects but for very short periods.

My advice after 24 hours of testing: upgrade to Oreo. If you can't wait, try enrolling in the Beta O: www.android.com/beta. Once installed, go to settings> update and keep pressing [check for i

Have fun!

ja...@gmail.com <ja...@gmail.com> [#119](#)

Having this issue; started in Nov 2016.

Multiple DHCP requests done over a short time period. Put the phone in safe mode, still happens. Have 2x nexus 5x in household, both exhibit the same problem under multiple different wif

Log of issues (pfsense) - The first one (bottom) was a valid request; the 2nd one is not. In severe cases I've seen 5x or more in the space of a few seconds.

```
Sep 9 15:54:52 dhcpd      DHCPACK on 192.168.2.175 to d0:13:fd:65:54:ad (android-45adcfa905b7a8e2) via em1
Sep 9 15:54:52 dhcpd      DHCPREQUEST for 192.168.2.175 (192.168.2.1) from d0:13:fd:65:54:ad (android-45adcfa905b7a8e2) via em1
Sep 9 15:54:52 dhcpd      reuse_lease: lease age 380 (secs) under 25% threshold, reply with unaltered, existing lease for 192.168.2.175
Sep 9 15:54:52 dhcpd      DHCPOFFER on 192.168.2.175 to d0:13:fd:65:54:ad (android-45adcfa905b7a8e2) via em1
Sep 9 15:54:51 dhcpd      DHCPDISCOVER from d0:13:fd:65:54:ad (android-45adcfa905b7a8e2) via em1
Sep 9 15:54:51 dhcpd      reuse_lease: lease age 379 (secs) under 25% threshold, reply with unaltered, existing lease for 192.168.2.175
```

an...@gmail.com <an...@gmail.com> [#120](#)

After 2 weeks of Nexus 5x on Android 8 I'm happy to say that ok haven't encountered the issue anymore. If there were drops in WiFi access, they were immediately recovered, even on 5GHz V
I do realize that this doesn't help users on Android 7.x....

de...@gmail.com <de...@gmail.com> [#121](#)

Upgraded to Oreo and guess what? Still. the. same. issue.
Status "Fixed"?? Status "ignoring" would at least be honest.

go...@gmail.com <go...@gmail.com> [#122](#)

WIFI Problem with android 8.0 also for me.

ki...@gmail.com <ki...@gmail.com> [#123](#)

This issue continues in android 8

he...@gmail.com <he...@gmail.com> [#124](#)

This issue in oreo continue :(

ex...@gmail.com <ex...@gmail.com> [#125](#)

I have the same issue since the 25 of November 2017. It is very annoying. The wifi connection drops every 30-40sec and reconnects. Is there any info about a fix?

ju...@gmail.com <ju...@gmail.com> [#126](#)

Still happening for me on my Nexus 5X (updated to latest patch level), very annoying, but even more that this got marked as Fixed (?).
-jjo

ju...@gmail.com <ju...@gmail.com> [#127](#)

From the logcat output during a disconnect ->
...

\$ adb logcat legrep -i wifi

12-03 20:08:33.909 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:33.950 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:35.243 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:35.244 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:37.677 3271 6155 I ProcessCheckinRequest: d: "wifi"
12-03 20:08:37.677 3271 6155 I ProcessCheckinRequest: g: "Wifi:."
12-03 20:08:41.608 777 3130 D WificondControl: Scan result ready event
12-03 20:08:41.671 777 1134 D WifiStateMachine: CMD_START_ROAM sup state CompletedState my state ConnectedState nid=236 config "<edited>"NONE targetRoamBSSID c4:01:7c:07:f
12-03 20:08:41.672 566 566 W wificond: Scan is not started. Ignore abort request
12-03 20:08:41.678 777 1134 D WifiStateMachine: WifiStateMachine: Leaving Connected state
12-03 20:08:41.679 777 1134 D WifiStateMachine: Start Roam Watchdog 1
12-03 20:08:41.732 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:41.736 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:41.736 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:41.736 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:43.749 418 1854 E WifiHAL : Few pkt stats messages missed: rcvd = 17, prev = 15
12-03 20:08:43.750 418 1854 I WifiHAL : Fate Tx-Rx: Packet fate stats stop received
12-03 20:08:43.821 1134 1134 W WifiStateMachin: type=1400 audit(0.0:94): avc: denied { syslog_read } for scontext=u:r:system_server:s0 tcontext=u:r:kernel:s0 tclass=system permissive=
12-03 20:08:43.825 777 1134 D wifi-jni: no kernel logs
12-03 20:08:43.825 777 1134 D WifiStateMachine: Association Rejection event: bssid=8c:0c:90:05:bf:c8 reason code=1 timedOut=false
12-03 20:08:43.834 777 1134 E WifiVendorHal: stopRssiMonitoring(12115) failed {code = ERROR_NOT_AVAILABLE, description = }
12-03 20:08:43.836 777 1147 D ConnectivityService: NetworkAgentInfo [WIFI () - 100] EVENT_NETWORK_INFO_CHANGED, going from CONNECTED to DISCONNECTED
12-03 20:08:43.836 777 1147 D ConnectivityService: NetworkAgentInfo [WIFI () - 100] got DISCONNECTED, was satisfying 9
12-03 20:08:43.841 2984 2984 I GeofencerStateMachine: sendWifiConnectivityChanged: connectivity=false
12-03 20:08:43.863 3029 3140 W QCNEJ : [CORE] onLost: unbind the process to WIFI
12-03 20:08:43.884 777 1134 D WifiStateMachine: WifiStateMachine: Leaving Roaming state
12-03 20:08:43.889 777 1134 D WifiCountryCode: Succeeded to set country code to: 00
12-03 20:08:43.889 777 1134 I WifiStateMachine: disconnectedstate enter
12-03 20:08:43.894 777 1134 D WifiNetworkAgent: NetworkAgent: NetworkAgent channel lost
12-03 20:08:43.899 566 566 E wificond: Received error message: Device or resource busy
12-03 20:08:43.899 566 566 E wificond: NL80211_CMD_TRIGGER_SCAN failed
12-03 20:08:43.900 777 1142 E WificondScannerImpl: Failed to start scan, freqs=null
12-03 20:08:43.949 777 1147 D ConnectivityService: Sending DISCONNECTED broadcast for type 1 NetworkAgentInfo [WIFI () - 100] isDefaultNetwork=true
12-03 20:08:43.959 2984 5954 E GCM : Wifi connection closed with errorCode 20
12-03 20:08:44.002 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:44.126 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:44.129 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.129 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.129 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:44.198 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:44.201 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.201 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.201 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:44.227 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:44.294 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:44.298 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.298 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.298 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.298 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:44.363 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:44.365 566 566 I wificond: Received external scan result notification from kernel.
12-03 20:08:44.366 777 4558 D WificondControl: Scan result ready event
12-03 20:08:44.368 777 1142 W AlarmManager: Unrecognized alarm listener com.android.server.wifi.scanner.WificondScannerImpl\$3@df0fbcf
12-03 20:08:44.373 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.373 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.373 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:44.419 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:44.514 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:44.519 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.519 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:44.519 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:44.562 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:46.348 777 1134 W AlarmManager: Unrecognized alarm listener com.android.server.wifi.WifiConfigStore\$1@13a5b30
12-03 20:08:46.382 777 1134 D WifiConfigStore: Writing to stores completed in 33 ms.
12-03 20:08:46.389 566 566 E wificond: Received error message: Device or resource busy
12-03 20:08:46.389 566 566 E wificond: NL80211_CMD_TRIGGER_SCAN failed
12-03 20:08:46.389 777 1142 E WificondScannerImpl: Failed to start scan, freqs=null
12-03 20:08:46.457 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:46.460 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:46.461 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:46.461 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:46.930 418 1854 I WifiHAL : Fate Tx-Rx: Packet fate stats stop received
12-03 20:08:46.979 1134 1134 W WifiStateMachin: type=1400 audit(0.0:95): avc: denied { syslog_read } for scontext=u:r:system_server:s0 tcontext=u:r:kernel:s0 tclass=system permissive=
12-03 20:08:46.982 777 1134 D wifi-jni: no kernel logs
12-03 20:08:46.982 777 1134 D WifiStateMachine: Association Rejection event: bssid=c4:01:7c:07:84:08 reason code=1 timedOut=false
12-03 20:08:47.084 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:47.089 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:47.089 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:47.089 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:47.117 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:47.180 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:47.182 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:47.183 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:47.183 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:47.208 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:47.276 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<edited>
12-03 20:08:47.279 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated

12-03 20:08:47.279 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:47.279 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:47.295 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:48.415 566 566 E wificond: Received error message: Device or resource busy
12-03 20:08:48.415 566 566 E wificond: NL80211_CMD_TRIGGER_SCAN failed
12-03 20:08:48.416 777 1142 E WificondScannerImpl: Failed to start scan, freqs=null
12-03 20:08:48.514 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<<edited>>
12-03 20:08:48.519 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:48.519 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:48.519 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:51.086 566 566 I wificond: Received external scan result notification from kernel.
12-03 20:08:51.089 777 1789 D WificondControl: Scan result ready event
12-03 20:08:51.091 777 1142 W AlarmManager: Unrecognized alarm listener com.android.server.wifi.scanner.WificondScannerImpl\$3@df0fbcf
12-03 20:08:51.231 777 1134 D ConnectivityService: registerNetworkAgent NetworkAgentInfo{ ni[[type: WIFI[], state: CONNECTING/CONNECTING, reason: (unspecified), extra: "<<edited>>"
nc[[Transports: WIFI Capabilities: NOT_METERED&INTERNET&NOT_RESTRICTED&TRUSTED&NOT_VPN LinkUpBandwidth>=1048576Kbps LinkDnBandwidth>=1048576Kbps]] Score{20} ev
lastCaptivePortalDetected{false} }
12-03 20:08:51.232 777 1147 D ConnectivityService: NetworkAgentInfo [WIFI () - 101] EVENT_NETWORK_INFO_CHANGED, going from null to CONNECTING
12-03 20:08:51.256 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<<edited>>
12-03 20:08:51.259 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.260 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.260 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:51.337 566 566 E wificond: Received error message: Device or resource busy
12-03 20:08:51.337 566 566 E wificond: NL80211_CMD_TRIGGER_SCAN failed
12-03 20:08:51.337 777 1142 E WificondScannerImpl: Failed to start scan, freqs=null
12-03 20:08:51.369 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.369 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:51.431 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<<edited>>
12-03 20:08:51.434 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.434 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.434 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:51.523 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<<edited>>
12-03 20:08:51.526 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.526 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.526 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:51.556 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.556 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:51.624 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<<edited>>
12-03 20:08:51.626 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.626 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.626 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
12-03 20:08:51.691 777 1134 D PasspointManager: ANQP entry not found for: 54:3d:37:a0:55:b8:<<edited>>
12-03 20:08:51.694 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.694 4567 4567 D WifiSettings: onAccessPointChanged (singular) callback initiated
12-03 20:08:51.694 4567 4567 D WifiSettings: onAccessPointsChanged (WifiTracker) callback initiated
^C
...

ma...@gmail.com <ma...@gmail.com> [#128](#)

I've been having this problem on both of my Nexus 5X phones for the last couple of months on Android 8.0 Oreo. Why can't they fix this? No amount of resetting and rebooting seems to help.

fe...@gmail.com <fe...@gmail.com> [#129](#)

Same issue here with the latest Android 8.0 update.

ry...@gmail.com <ry...@gmail.com> [#130](#)

For the Orea specific issue, my Nexus 5x was basically useless since due to the wifi disconnecting. Someone suggested disabling the "Mobile data always active" under developer options. Si

ri...@gmail.com <ri...@gmail.com> [#131](#)

I can see that the status of this issue is "Fixed", but it seems that this problem persists for many, including me. I'm on 8.0 and have tried everything posted here and elsewhere but continue t maintain a stable connection to WiFi and typically get between 150 and 200 mbps down. The only way to keep my Nexus 5X properly connected to WiFi (2.4 ghz or 5 ghz) on my network is to problem has been around for a while, will this ever be addressed or do I have to wait until I purchase another cell phone? If the latter, this will definitely deter me from purchasing another Go

ch...@gmail.com <ch...@gmail.com> [#132](#)

Hi there. I have Google Pixel running on Oreo 8.1 , I have same issues with 2.4 GHz network, no matter which channel or IP , everything else is working with my router so it's definitely Android for every successful insurance claim even if it's because of their faulty phone (which is WiFi retarded apparently) . Totally disaster and I'm unsatisfied. I thought Google is more than solid and HTC to make software too since pixel as a hardware is not such a failure as android 7 or 8. Disappointed.

ch...@gmail.com <ch...@gmail.com> [#133](#)

By the way I forgot to mention. Keeping Bluetooth on all the time is not giving any results to me.... the network is going crazy. Sometimes it connects but it's very slow. Google has got ping of "association" or sometimes "disabled selection" otherwise it's out of range and keep searching for networks while loosing range of all networks around and even sometimes the phone is rebc and lost money on cellular data or replacement excesses ? Why should I pay for other people mistakes? Why Google is such a successful company? Pissed off and I have right to be so since users of this phone and I am unsatisfied.



na...@gmail.com <na...@gmail.com> [#134](#)

Also experiencing this on a Nexus 5X running the latest software and trying to connect to a Ricoh GR11 as well as Nikon D750 wifi to access pictures. Occasionally seeing it under heavy congestion. Running 8.1.



ru...@gmail.com <ru...@gmail.com> [#135](#)

Experienced this on a Nexus 5x. A factory reboot seemed to fix this.

The wifi came right up to restore my settings.

I noticed I had a couple apps that may have affected things:

- wifi analyzer + wifi connector library
- google connectivity services
- hp printer plugin (probably not, but installed that recently)



sq...@gmail.com <sq...@gmail.com> [#136](#)

Experienced this on a Nexus 5X running January 5, 2018 security patch. A factory reset did not help. The behavior is: wifi connection got dropped while phone was sleeping, after that it has a



ch...@gmail.com <ch...@gmail.com> [#137](#)

There are no updates to that topic at all and Google is seems to don't bother. So do I, that's the last time I trusted that company. After my contract finish date I'm going to buy something trustworthy.



ju...@gmail.com <ju...@gmail.com> [#138](#)

[Comment #136](#) has happened to me almost verbatim. After Jan 5th patch wifi disconnects when asleep then reconnects when awake at work. The constant connecting, disconnecting, and s



ro...@gmail.com <ro...@gmail.com> [#139](#)

One more voice speaking, Nexus 5X, wifi is essentially useless. This issue is not "fixed" no matter what googles says.



ir...@gmail.com <ir...@gmail.com> [#140](#)

my home wifi network doesnt show at all, since the update to oreo 8.0! to this day my phone is useless. Anybody of any help? Factory reset doesnt help



cs...@gmail.com <cs...@gmail.com> [#141](#)

Having the same problem since getting 8.1 Feb 2018 Update on my Nexus 5x. Wifi Drops connection after a few minutes. The issue is not with my home router as the problem occurs with th



in...@gmail.com <in...@gmail.com> [#142](#)

I had been experiencing this issue when I had an ASUS router, but I recently purchased a Google Wifi unit, and have had zero problems since then. There were some articles going around in t caused by the phone. Just food for thought, if anyone has been experiencing this on a Google Wifi or a router that hasn't been known to have issues, then this may not help.



ch...@gmail.com <ch...@gmail.com> [#143](#)

I have Amazon echo plus and had an issue setting up with its WiFi as well, needed the use iPhone to configure echos at the beginning to connect it to my WiFi. About the issue you are telling home assistant to get WiFi connection on my phone. What's the point? I either buy a new phone than buy something else that is made by Google. Few times did it, never again. No trust in the everywhere - joke, android - joke, Google phones - tragedy, Google assistant? No idea because I haven't tried it but I am not going to risk anymore. Google get your shit together, answer our de



dm...@gmail.com <dm...@gmail.com> [#144](#)

The problem is actual. I have Nexus 5x with Android 8.1 from 5 February. Modem: xiaomi router 3 with 2.4GHz WiFi. (5GHz is disabled). Sometimes I can connect, but after some time it disconnects. But sometimes during connecting to WiFi it tries to derive address but couldn't. if I'll try to see connection information in this m I have several devices at home but there is no such problem with them.



is...@gmail.com <is...@gmail.com> [#145](#)

After the oreo update my nexus 5x wifi is disabled which means the mac address is also changed to 02:00:00:00:00:00 please help me



ke...@gmail.com <ke...@gmail.com> [#146](#)

This is happening after I installed the latest update to 8.1 Oreo. The WiFi connection continuously drops and reconnects every 5-10 seconds. It was working without issue before the update I did a factory reset on my phone is it's the exact same thing happening.



vg...@gmail.com <vg...@gmail.com> [#147](#)

I had this problem as well: three asus rt-ac3100 routers connected in a mesh (latest firmware), 5X dropped wifi every few seconds (tried to force connect to 2.4-only and 5ghz-only, no difference reset and restored from my December backup (phone is still 8.1.0), no wifi problems so far (with asus or apple routers). Same as #146, I think it started right after 8.1 upgrade.

ap...@gmail.com <ap...@gmail.com> [#148](#)

I'm in the same boat, I went through a few different routers, and was experiencing wifi drops on my 5x with the latest security patches

ap...@gmail.com <ap...@gmail.com> [#149](#)

It shows either authentication issues or it gets stuck on obtaining address. Usually, a reboot makes it work again (turning off wifi or airplane mode do not help)

lo...@gmail.com <lo...@gmail.com> [#150](#)

I was having the same Wifi connection problem after the previous patch. But I can confirm that since installing the latest 5 April 2018 patch, my nexus 5x is back to normal again. Thank gaw

os...@gmail.com <os...@gmail.com> [#151](#)

Still having this problem with 5. April patch. A reboot fixes this temporarily ...

jo...@gmail.com <jo...@gmail.com> [#152](#)

Still having this problem. It is NOT fixed and I'd very misleading for Google to say it is on the right side of this screen. My experience is verbatim comment #136. Google please fix this it's annoying that you will not respond to faithful consumers of the Nexus franchise as it really create doubt about my next phone being a pixel when in reality I would love a WiFi network..as in one second I'm connected and then all of a sudden... boop no wifi and now watching YouTube on data. It's like I constantly have to check to see if I'm still connected through DO SOMETHING.

jo...@gmail.com <jo...@gmail.com> [#153](#)

To clarify above post, Nexus 5x fully up to date everything as of 5/23/18. Only fix is to restart phone and this is a very temporary fix as the issue persists time and time again.

na...@gmail.com <na...@gmail.com> [#154](#)

Agreed...definitely not fixed. Had WiFi turned off now for 5 or so months because of it. Causes all sorts of issues with casting, and data consumption. Definitely not going a pixel unless it is s

bl...@monash.edu <bl...@monash.edu> [#155](#)

I'm also having wifi issues since updating to 8.1. It says it is connected but when trying to access the internet, it reports there's no connection. Turning wifi off and on again fixes it for a few minutes even worse.

sv...@gmail.com <sv...@gmail.com> [#156](#)

The Wifi on my Nexus 5x has just stopped working properly. I've got the latest update installed.

At first the problem was that the phone wouldn't connect to my home network at all, just came up with a IP configuration problem error. I reset my router, turned the phone on and off but that didn't work. But the problem wasn't solved as the connection speed has become terrible and mostly doesn't actually do anything! I'm currently trying to update an app (about 40MB and it's barely downloading). Any advice on how to solve this issue would be greatly appreciated.

ph...@gmail.com <ph...@gmail.com> [#157](#)

Hi,
I have the same problems over here. Wifi still doesn't work with Android 8.1.0. Sometimes I get a working connection but only for a short time. I've tried everything: 1) Restart - doesn't work 2) Other networks - doesn't work

What can we do? Is there a fix out ?

Cheers

ja...@gmail.com <ja...@gmail.com> [#158](#)

Yup, same issue here. I actually have 2 different Nexus 5x phones (long story, Google messed up the order and got a free albeit useless phone). They connect and drop off of wifi after 30 seconds carrier.

ja...@gmail.com <ja...@gmail.com> [#159](#)

Oh, changing to channel 1 on the 2.4 GHz frequency and then restarting phone and router seems to have worked temporarily, not sure it's a long term fix but I'd recommend that. Read somewhere to avoid the 5x like the plague.



la...@gmail.com <la...@gmail.com> [#160](#)

Same problem herre. I havet tried every advise I have seen but nothing helps. I am getting tired on this telephone



mj...@gmail.com <mj...@gmail.com> [#161](#)

I'm on Nexus 5X with Android 8.1.0. Since the November 2018 Security Update I've started having the same Wifi connectivity issue.

As suggested on the Nexus Help Forum by another user, leaving Bluetooth on seems to help keep the wifi connection stable (<https://productforums.google.com/forum/#!topic/nexus/1uO4W>)

This is not a full solution, but at least it's temporary. Please fix, Google.