After the camera shoots, click the lower left corner to enter Google Photos, and there is no response for a long time after clicking play

+1   2   Hotlists (4)   Mark as Duplicate

Comments (12)   Dependencies   Duplicates (0)   Blocking (0)   Resources (1)

Obsolete   Bug   P2   + Add Hotlist   [AOSP] assigned

STATUS UPDATE No update yet.   Edit

DESCRIPTION ku...@transsion.corp-partner.google.com created issue #1   Feb 13, 2023 08:21PM

DEVICE:TECNO LH7N
OS VERSION:13
BUILD-ID:LH7N-H894JKLM-T-GL-230104V87

STEPS TO REPRODUCE: (please be specific)
1: Turn on camera recording
2: Click the bottom left corner to go to Google Photos
3: Click the play button

REPRODUCE RATE:
7/20

OBSERVED RESULTS:
The video does not play

EXPECTED RESULTS:
The video plays normally

REPRODUCIBLE on Pixel/Nexus Devices: Yes or No
NO

BUG REPORT (Please attach a full bugreport, Logcat isn't enough):

ADDITIONAL INFORMATION:
Finder: wenxin.zhang6

Analysis:
   行 165905: 01-04 15:00:10.446206 26949 31524 V MediaPlayerNative: MediaPlayer::notify() prepared
   行 165906: 01-04 15:00:10.446224 26949 31524 V MediaPlayerNative: callback application
   行 165907: 01-04 15:00:10.446266 26949 31524 V MediaPlayerNative: back from callback
   行 165929: 01-04 15:00:10.468919 1107 4984 V MediaPlayerService: [39] isPlaying: 0
   行 165933: 01-04 15:00:10.469090 26949 26949 V MediaPlayerNative: isPlaying: 0
   行 165934: 01-04 15:00:10.469127 26949 26949 V MediaPlayer-JNI: isPlaying: 0
   行 165952: 01-04 15:00:10.471501 26949 26949 V MediaPlayerNative: getVideoWidth
   行 165953: 01-04 15:00:10.471562 26949 26949 V MediaPlayer-JNI: getVideoWidth: 1080
   行 165954: 01-04 15:00:10.471597 26949 26949 V MediaPlayerNative: getVideoHeight
   行 165955: 01-04 15:00:10.471617 26949 26949 V MediaPlayer-JNI: getVideoHeight: 1920
   行 165957: 01-04 15:00:10.472586 1107 4984 V MediaPlayerService: [39] isPlaying: 0
   行 165958: 01-04 15:00:10.472684 26949 26949 V MediaPlayerNative: isPlaying: 0
   行 165959: 01-04 15:00:10.472706 26949 26949 V MediaPlayer-JNI: isPlaying: 0
   行 165963: 01-04 15:00:10.473470 1107 4984 V MediaPlayerService: [39] isPlaying: 0
   行 165964: 01-04 15:00:10.473565 26949 26949 V MediaPlayerNative: isPlaying: 0
   行 165965: 01-04 15:00:10.473582 26949 26949 V MediaPlayer-JNI: isPlaying: 0
   行 166008: 01-04 15:00:10.501914 26949 26949 V MediaPlayerNative: setVideoSurfaceTexture
   行 166009: 01-04 15:00:10.502313 1107 1252 V MediaPlayerService: [39] setVideoSurfaceTexture(0xf5d18610)
   行 166031: 01-04 15:00:10.548570 1107 1252 V MediaPlayerService: [39] isPlaying: 0
   行 166032: 01-04 15:00:10.548832 26949 26949 V MediaPlayerNative: isPlaying: 0
   行 166033: 01-04 15:00:10.548905 26949 26949 V MediaPlayer-JNI: isPlaying: 0
   行 166034: 01-04 15:00:10.549437 1107 1252 V MediaPlayerService: [39] isPlaying: 0
   行 166035: 01-04 15:00:10.549642 26949 26949 V MediaPlayerNative: isPlaying: 0
   行 166036: 01-04 15:00:10.549668 26949 26949 V MediaPlayer-JNI: isPlaying: 0

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0 B

✓ Links (1)   Hide all

🔗 Links (1)

"You may refer to the link: https://developers.google.com/issue-tracker . Thanks."   vi...@ #12

Reporter	ku...@transsion.corp-partner....
Type	Bug
Priority	P2
Severity	S2
Status	Won't fix (Obsolete)
Access	Default access View
Assignee	vi...@google.com
Verifier	--
Collaborators	
CC	ku...@transsion.corp-partner.goog
AOSP ID	--
ReportedBy	Developer
Found In	--
Targeted To	--
Verified In	--
In Prod	

All comments ▼   ↓ Oldest first

vi...@google.com <vi...@google.com>   Feb 14, 2023 12:16AM

Assigned to vi...@google.com.

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vi...@google.com <vi...@google.com> #2   Feb 14, 2023 01:46AM ⋮

We have shared this with our product and engineering team and will update this issue with more information as it becomes available.

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vi...@google.com <vi...@google.com> #3   Feb 21, 2023 01:26AM ⋮

We can see at least 4 threads running with `MediaCodec_loop` from `com.transsion.camera` at the same time. It's possible this camera app is not releasing players after usage and given that there is a limited number of codecs on the device, the playback failure is likely caused by not being able to acquire another codec.

Thanks!

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ku...@transsion.corp-partner.google.com <ku...@transsion.corp-partner.google.com> #4   Mar 8, 2023 12:57PM ⋮

Dear,Google.
The app did not call "MediaPlayerNative: start" to play at the problem time.We think the point is that when you click on the album, it will be parsed. It should be because when the video is not parsed, go and click the button, it cannot be played.This is the new bugreort.Please analyze.

Thanks.

📎 **deleted**   🔒 Restricted
0 B ⑦

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ku...@transsion.corp-partner.google.com <ku...@transsion.corp-partner.google.com> #5   Mar 10, 2023 09:02PM ⋮

Please check this new bugreport

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vi...@google.com <vi...@google.com> #6   Mar 13, 2023 07:45PM ⋮

Thanks for the above information, we have shared this with our product and engineering team and will update this issue with more information as it becomes available.

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ku...@transsion.corp-partner.google.com <ku...@transsion.corp-partner.google.com> #7   Mar 22, 2023 01:13PM ⋮

May I ask what information do you need?Please list and I will try to provide.

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vi...@google.com <vi...@google.com> #8   Mar 24, 2023 02:15AM ⋮

Thank you for reporting this issue. For us to further investigate this issue, please provide the following additional information:

Is this reproducible on Pixel or Android emualtor?

If so, could you provide another bugreport using Pixel?

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su...@google.com <su...@google.com> #9   Mar 30, 2023 09:51PM ⋮

Please provide the requested information to proceed further. Unfortunately the issue will be closed within 7 days if there is no further update.

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ku...@transsion.corp-partner.google.com <ku...@transsion.corp-partner.google.com> #10   Apr 6, 2023 03:53PM ⋮

hello .
Videos are available in the attachment。
as shown in the video，there is a problem only at the first time 。
after that, it performs well。 so on pixel，we can not reproduce this problem.
the same video can alos be played on pixel.

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vi...@google.com <vi...@google.com> #11   Apr 6, 2023 08:40PM ⋮

Thanks for the above information, we have shared this with our product and engineering team and will update this issue with more information as it becomes available.

vi...@google.com <vi...@google.com> #12

Apr 14, 2023 04:43PM ⋮

Status: Won't Fix (Obsolete)

We recommend to file the request through a specific partner component or approach respective TAM to maintain confidentiality.

You may refer to the link: https://developers.google.com/issue-tracker. Thanks.