


WAI Bug P4 + Add Hotlist [AOSP] assigned NeedsInfo

 STATUS UPDATE No update yet.

Edit

 DESCRIPTION sh...@gmail.com created issue #1 Mar 20, 2017 01:10

Device and ROM:

Build: NBD90Z
Build fingerprint: 'google/shamu/shamu:7.0/NBD90Z/3264873:user/release-keys'
Bootloader: moto-apq8084-71.21

Trying to do full backup for message with bmgr, seems like the GMSBackupTransport will always reject this package.
I have test on other N70 device but will also show below log.
Does the backup function of message already move to other package?

Here is the log:
03-20 10:25:30.547 8602 8602 D AndroidRuntime: >>>>> START com.android.internal.os.RuntimeInit uid 2000 <<<<<<
03-20 10:25:30.554 8602 8602 D AndroidRuntime: CheckJNI is OFF
03-20 10:25:30.630 8602 8602 D ICU : No timezone override file found: /data/misc/zoneinfo/current/icu/icu_tzdata.dat
03-20 10:25:30.675 8602 8602 I Radio-JNI: register_android_hardware_Radio DONE
03-20 10:25:30.700 8602 8602 D AndroidRuntime: Calling main entry com.android.commands.bmgr.Bmgr
03-20 10:25:30.707 844 855 D BackupManagerService: fullTransportBackup()
03-20 10:25:30.746 844 8612 I PFTBT : Initiating full-data transport backup of com.android.providers.telephony
03-20 10:25:30.748 1781 1795 I Backup : [GmsBackupTransport] Attempt to do full backup on com.android.providers.telephony
03-20 10:25:30.794 1781 1795 I Backup : [FullBackupWrapper] Rejecting com.android.providers.telephony backup. User has not consented to backup.
03-20 10:25:30.826 844 8612 I PFTBT : Transport rejected backup of com.android.providers.telephony, skipping
03-20 10:25:30.826 844 8612 I PFTBT : Full backup completed with status: 0
03-20 10:25:30.826 844 8612 I BackupManagerService: Full data backup pass finished.
03-20 10:25:30.827 844 855 D BackupManagerService: Done with full transport backup.
03-20 10:25:30.828 8602 8602 D AndroidRuntime: Shutting down VM


Thanks.

- ✓ Links (3)
- "<https://support.google.com/nexus/answer/2819582?hl=e>"
"<https://drive.google.com/open?id=0Byo7RDhra94mT3oz...>"
" ...ages are currently only backed up through the Google Backup Transport (GMSBackupTransport) on Pixel devices, as listed here: <https://support.google.com/pixelphone/answer/7179901>"

COMMENTS

All comments

↓ ↻

 ar...@google.com <ar...@google.com> #2 Mar 21, 2017 10:10

Assigned to ar...@google.com.

Can you please check whether this issue is reproducible in latest N build(NBD92E) for Nexus 6.
If issue is still reproducible, can you please provide the below requested information to better understand the issue:

Steps to reproduce
What steps do others need to take in order to reproduce the issue themselves?

Frequency
How frequently does this issue occur? (e.g 100% of the time, 10% of the time)

Expected output
What do you expect to occur?

Current output
What do you see instead?

Android bug report:
After reproducing the issue, navigate to developer settings, ensure 'USB debugging' is enabled, then enable 'Bug report shortcut'. To take bug report, hold the power button and select the 'Take bug report' option.

Note: Please upload the files to google drive and share the folder to android-bugreport@google.com, then share the link here.

 sh...@gmail.com <sh...@gmail.com> #3 Mar 22, 2017 01:20

[Comment deleted]



sh...@gmail.com <sh...@gmail.com> #4

Mar 22, 2017 04:3

Hi there,

I will update my test result after upgrade my device.

Test step:

Go to "Settings"=>"Backup & Restore", enable and set backup account.

then use adb command:

```
adb shell bmgr transport com.google.android.gms/.backup.BackupTransportService
```

```
adb shell bmgr fullbackup com.android.providers.telephony
```

then check the log, which will find the Gms seems to reject backup this package.

I just want confirm does google allow to backup SMS on server.

From the website:

<https://support.google.com/nexus/answer/2819582?hl=e>

The backup data doesn't include SMS message.



sh...@gmail.com <sh...@gmail.com> #5

Mar 22, 2017 05:1

Reproduce step:

Go to "Settings"=>"Backup & Restore", enable and set backup account.

then use adb command:

```
adb shell bmgr transport com.google.android.gms/.backup.BackupTransportService
```

```
adb shell bmgr fullbackup com.android.providers.telephony
```

Frequency: Always.

Expected output: can do backup for package com.android.providers.telephony

Current output:

GmsBackupTransport will reject to backup this package.

```
03-22 14:00:59.743 8839 8839 D AndroidRuntime: >>>>> START com.android.internal.os.RuntimeInit uid 2000 <<<<<
03-22 14:00:59.748 8839 8839 D AndroidRuntime: CheckJNI is OFF
03-22 14:00:59.812 8839 8839 D ICU   : No timezone override file found: /data/misc/zoneinfo/current/icu/icu_tzdata.dat
03-22 14:00:59.849 8839 8839 I Radio-JNI: register_android_hardware_Radio DONE
03-22 14:00:59.869 8839 8839 D AndroidRuntime: Calling main entry com.android.commands.bmgr.Bmgr
03-22 14:00:59.877 859 2218 D BackupManagerService: fullTransportBackup()
03-22 14:00:59.880 859 8849 I PFTBT   : Initiating full-data transport backup of com.android.providers.telephony
03-22 14:00:59.883 2135 2984 I GmsBackupTransport: Attempt to do full backup on com.android.providers.telephony
03-22 14:00:59.885 859 8849 I PFTBT   : Transport rejected backup of com.android.providers.telephony, skipping
03-22 14:00:59.885 859 8849 I PFTBT   : Full backup completed with status: 0
03-22 14:00:59.886 859 8849 I BackupManagerService: Full data backup pass finished.
03-22 14:00:59.886 859 2218 D BackupManagerService: Done with full transport backup.
03-22 14:00:59.887 8839 8839 D AndroidRuntime: Shutting down VM
```

Device log and bugreport.

<https://drive.google.com/open?id=0Byo7RDhra94mT3ozZHluamdZeGc>



ar...@google.com <ar...@google.com> #6

Mar 29, 2017 08:1

We have passed this defect on to the development team and will update this issue with more information as it becomes available.



ar...@google.com <ar...@google.com> #7

Apr 6, 2017 05:1

Status: Won't Fix (Intended Behavior)

Below is the comment from development team for this issue.

"SMS messages are currently only backed up through the Google Backup Transport (GMSBackupTransport) on Pixel devices, as listed here: <https://support.google.com/pixelphone/answer/7>
SMS backup will also be supported on all devices starting in Q, which is now available for preview."

Hence closing this issue as working as intended.