📁 Android Public Tracker   63750410 ▾

← C ☆ Native crash of Google Play services com.google.android.gms   +1 Hotlists (5) Mark as Duplicate 🔔 ⋮

Comments (5)   Dependencies   Duplicates (0)   Blocking (0)   Resources (1)

[Obsolete] Bug P3 [+ Add Hotlist]   NeedsInfo

👥 **STATUS UPDATE** No update yet. [Edit]

📄 **DESCRIPTION** ha...@gmail.com created issue #1

OS :7.0
Google Play Services version :11.0.55
ABI: 'x86_64' intel x86 architecture
Frequency :4/5

Steps:Play games (Subways princess runner, Moto racing etc)
Occurrence :Multiple crash in Google Play services
Crash stack :
07-17 17:13:41.239 19584 19608 F libc   : Fatal signal 11 (SIGSEGV), code 1, fault addr 0xfffffffffffffffd in tid 19608 (lowpool[0])
07-17 17:13:41.459 19803 19803 F DEBUG : *** *** *** *** *** *** *** *** *** *** *** *** *** *** *** ***
07-17 17:13:41.459 19803 19803 F DEBUG : Native Crash TIME: 3713987
07-17 17:13:41.459 19803 19803 F DEBUG : *** *** *** *** *** *** *** *** *** *** *** *** *** *** *** ***
07-17 17:13:41.460 19803 19803 F DEBUG : Build fingerprint: 'SPRD/sp9861e_2h10_vmm/sp9861e_2h10:7.0/NRD90M/W17.28.2G00:userdebug/test-keys'
07-17 17:13:41.461 19803 19803 F DEBUG : Revision: '0'
07-17 17:13:41.462 19803 19803 F DEBUG : ABI: 'x86_64'
07-17 17:13:41.462 19803 19803 F DEBUG : pid: 19584, tid: 19608, name: lowpool[0] >>> com.google.android.gms <<<
07-17 17:13:41.463 19803 19803 F DEBUG : signal 11 (SIGSEGV), code 1 (SEGV_MAPERR), fault addr 0xfffffffffffffffd
07-17 17:13:41.463 19803 19803 F DEBUG :   rax 000000000000000a rbx 0000000000000000 rcx 0000000000000000 rdx 0000000000004001
07-17 17:13:41.463 19803 19803 F DEBUG :   rsi 0000000000000001 rdi 00007b4f19751a18
07-17 17:13:41.464 19803 19803 F DEBUG :   r8 0000000000004c98 r9 00007b4f0f467450 r10 0000000000000000 r11 0000000000000246
07-17 17:13:41.464 19803 19803 F DEBUG :   r12 0000000000000000 r13 00007b4f0d67bb75 r14 00007b4f0f4643b9 r15 00007b4f0f4643d1
07-17 17:13:41.464 19803 19803 F DEBUG :   cs 0000000000000033 ss 000000000000002b
07-17 17:13:41.465 19803 19803 F DEBUG :   rip 00007b4f0d653f87 rbp 00007b4f0f464268 rsp 00007b4f0f464230 eflags 0000000000010246
07-17 17:13:41.478 19803 19803 F DEBUG :
07-17 17:13:41.478 19803 19803 F DEBUG : backtrace:
07-17 17:13:41.478 19803 19803 F DEBUG :   #00 pc 0000000000188f87 /data/app/com.google.android.gms-1/lib/x86_64/libAppDataSearch.so (_ZN5icing7logutil9CheckMsgVEPKciS2_S2_I
07-17 17:13:41.478 19803 19803 F DEBUG :   #01 pc 0000000000189409 /data/app/com.google.android.gms-1/lib/x86_64/libAppDataSearch.so (_ZN5icing7logutil11CheckWithOpEPKciS2_S
07-17 17:13:41.479 19803 19803 F DEBUG :   #02 pc 00000000000c123b /data/app/com.google.android.gms-1/lib/x86_64/libAppDataSearch.so (_ZN5icing19DocumentStoreStatus6UpdateE
07-17 17:13:41.479 19803 19803 F DEBUG :   #03 pc 00000000000b94a7 /data/app/com.google.android.gms-1/lib/x86_64/libAppDataSearch.so (_ZN5icing13DocumentStore16AdvanceLast
07-17 17:13:41.480 19803 19803 F DEBUG :   #04 pc 000000000005b3bf /data/app/com.google.android.gms-1/lib/x86_64/libAppDataSearch.so (_ZN5icing15NativeIndexImpl16AdvanceLast
07-17 17:13:41.480 19803 19803 F DEBUG :   #05 pc 000000000251675c /data/app/com.google.android.gms-1/oat/x86_64/base.odex (offset 0x23b6000)

Tombstone :---------
07-13 15:56:39.887 17709 18380 E check-fail: File java/com/google/android/gmscore/integ/modules/icing/jni/index/document-store-status.cc line 205: (num_documents) >= (status_.num_doc

1)Please help us to get the root cause of bug.
2)In case more info required please let me know
3)If not in correct component ,please help to pass in correct component.

Thanks !!

📎 **deleted**
0 B ❓

✓ **Links (1)**

"… to address the issue reported, however our product team has shifted work priority that doesn't include this issue. For now, we will be closing the issue as won't fix obsolete. If this issue currently sti

COMMENTS

⚪ **ar...@google.com** <ar...@google.com> #2
  Assigned to ar...@google.com.

  Can you provide the below requested information to better understand the issue:

  Android build
  Which Android build are you using? (e.g. KVT49L)

  Device used
  Which device did you use to reproduce this issue?

  Steps to reproduce
  What steps do others need to take in order to reproduce the issue themselves?

  Frequency

How frequently does this issue occur? (e.g 100% of the time, 10% of the time)

Expected output
What do you expect to occur?

Current output
What do you see instead?

Android bug report:
After reproducing the issue, navigate to developer settings, ensure 'USB debugging' is enabled, then enable 'Bug report shortcut'. To take bug report, hold the power button and select the 'Tak
After reproduce the issue, navigate to Settings->System->Developer Options, ensure "USB debugging" is enabled. Then enable "Bug report shortcut".
To capture bug report, hold power button and select "Take bug report".

Note: Please upload the files to google drive and share the folder to android-bugreport@google.com, then share the link here.

---

ha...@gmail.com <ha...@gmail.com> #3

Please find below information:

Android build
NRD90M

Device used
sp9861e

Steps to reproduce
Play games (Subways princess runner, Moto racing etc)

Frequency
4/10

Expected output
No crash

Current output
Native crash of Google Play services com.google.android.gms

📎 **deleted**
0 B ⊘

---

ar...@google.com <ar...@google.com> #4

Please check whether this issue is reproducible in latest version of Android and Google Play Services application.
If issue is still observed, please provide a bug report to investigate further.

---

is...@google.com <is...@google.com>

Status: New

---

sa...@google.com <sa...@google.com> #5

Status: Won't Fix (Obsolete)

Thank you for your feedback. We assure you that we are doing our best to address the issue reported, however our product team has shifted work priority that doesn't include this issue. For r