

Siobhán Baines

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Profile

Junior Full Stack Developer with some proficiency in both frontend and backend development utilising HTML5, CSS3, Javascript and a particular interest in Python. Currently undertaking a Professional Diploma in Software Development to support the career change. Equipped with 30 years' experience in delivering a variety of solutions on the IBM AS400 platform and compatible API's. Troubleshooting and problem-solving skills are second nature as well as knowledge transfer, change management and requirements gathering. Experienced in ERP development and support, working with Relational Data, Application Programming, Interfaces and using a variety of programming languages and technologies. Analytical and methodical, staying current on the latest thinking and techniques and continually looking for improvement.

Technical Skills

HTML5, CSS3, GitHub, Python, Flask / Django Frameworks, MongoDB, Full Stack Frameworks, User Experience Design, Cloud Deployment, JavaScript, MySQL, Bootstrap, Materialize

Packages: JDE World 7.3 & 9.4 (including AR, AP, GL, SOX, PO, SO), Data3

Programming Languages: RPGIII, RPGIV, RPGLE, CL, CLLE, AS400 query language

Applications: Create!Print, Bartender, Aldon, BizAgi, BRMS, MQ, IIB, Transform, Robot Scheduler, Showcase Query, Microsoft Office (Excel, Word, PowerPoint, Visio)

Transferable Expertise

Software Development: Determines operational feasibility by evaluating analysis, problem definition, requirements gathering, solution development and proposed solutions. Confer with testers and studying systems flow, data usage, and work processes.

Leadership: Self-reliant, strong critical decision making, motivating, team building, delegating and monitoring quality

Stakeholder Management: Forming, monitoring and maintaining constructive relationships by influencing stakeholders' expectations at all organisation levels, understanding their needs and delivering against agreed timescales

Project Management: Proficient at appropriate workflow management to ensure all work is prioritised and executed to meet client needs

Analysis: Ability to identify systemic opportunities and implement detailed strategies to support effective transformative change. Implement set of practices and processes that lead to development of a set of well-formed business requirements from which the business solutions can be developed

Requirements Gathering: Expertise in utilising a variety of investigative techniques to elicit information from stakeholders and develop ways to manage their interests and expectations

Continuous Improvement: Proven ability to identify areas for further development, and able to support others in the process. Has an analytical and problem-solving approach to work. Excels at prioritising flexibly to meet rapidly changing needs. Adept at crisis and risk management

Key Skills

- Critical thinking
- Automation
- Developer in RPG on IBM AS400
- Software Development Lifecycle (SDLC)
- Process Improvement
- Risk analysis
- Applications Support
- Knowledge Transfer
- Attention to Detail
- Achieving strict deadlines
- Adaptable to change
- Accurate with attention to detail

Employment History

Dec 2020 to date

Freelance Business Analyst - Baines SM Ltd

- Studying Diploma in Software Development with Code Institute

Mar 2020 – Dec 2020

Freelance Business Analyst - Baines SM Ltd/ Premier Farnell

- Collaborate with a variety of 3rd Party and internal, local and international stakeholders to enable successful implementation of new outsourced financial systems and produce FRS documentation.
- Demonstrated strong communication skills to liaise with stakeholders at all levels, including IT, Finance, IBM, Project Managers, Finance Directors, Business Owners and IT technicians
- Managed the delivery of numerous small projects, such as the redesign of the company's website emails and detailing requirements for a new invoice detail feed to a European government department

Oct 2019 – Jan 2020

Technology Lead – Infosys @ Hallmark Cards

- Provided Application Support, identified requirements of projects as well as business and technical knowledge transfer

- Liaised with clients for project briefing, consultation, installation and closeout reviews
- Supervised activities between internal and external resources, and facilitated smooth workflow for service delivery

2016 – 2019

Business Analyst/Senior JDE Support Technician - Hallmark Cards

- Collaborated with a variety of internal stakeholders to provide on-site support for the Japan office systems upgrade
- Served as Consultant across financial reporting, acted as liaison for Australian and Central Europe system upgrades
- Delivered complex knowledge transfer sessions to Infosys across multiple process areas, to facilitate take-on of services
- IBM MQ and IIB administration including dealing with external suppliers
- Supported the delivery of a new Pay-On-Scan process, modified a self-bill process to meet changing business requirements for major customers including Marks & Spencer and Morrisons. Held responsibility for the role-based security module and purchase order approvals process
- Simultaneously supported JDE World legacy 7.3 and current 9.4 systems, IBM MQ and IIB, and Robot Scheduler
- End-to-end management for the development deployment through Aldon LMi

2016 – 2019

IT Finance Stream Lead/JDE World Systems & Application Support Analyst - Hallmark Cards

- Pivotal member in the Hallmark strategic business transformation project which de-risked the legacy core system JDE World 7.3 to upgrade to vanilla JDE World 9.3.1
- Gained insights into the needs of the business by undertaking requirements gathering, As-Is and To-Be process flows, business specifications, technical specifications, system testing, 'hand-holding' testers throughout UAT, go-live data transfers and post go-live support
- Played a key role in the configuration of a self-bill invoicing and reconciliation model for the Marks & Spencer account, utilised expertise to provide technical guidance across the financial module, assisted in configuring the new to 9.3 role-based security module, supporting legacy JDE 7.3 systems and managing multiple IBM AS400 systems operation tasks including the BRMS backup system

2006 - 2011

Analyst Programmer - Hallmark Cards

- Enhanced efficiency by liaising with the business, to gain an understanding of their needs; utilised influencing skills within meetings to set acceptable archiving criteria to reduce the amount of unnecessary data in JDE.
- Expanded the Ship Confirmation suite of programs to interface with SAP EWM; supported users by producing a technical user guide and created various labels in an antiquated BarTender system
- Liaised with stakeholders, developed and implemented a data archiving suite including a mechanism for data retrieval
- Developed and embedded interfaces to the Savoye LM7 warehousing system including the business-critical Ship Confirmation suite of programs
- Led projects including a project to increase the expiry year within JDE to ensure bespoke changes were compatible

Key Achievements:

- Successfully represented colleagues through TUPE and redundancy processes
- On-site Japanese go-live hyper-care support, JDE security and PO approval design
- First point of contact IBM MQ, IIB, Robot, Aldon, Showcase and role-based security when department was downsized

Jan 2005 - Dec 2006

1st/2nd Line Support and Development Analysis Programmer - Jacuzzi UK

Jul 2002 - Jan 2005

Analyst Programmer - William Hill Organization

May 1990 - Jul 2002

Company Secretary and Contract Analyst Programmer - Hapwell Ltd

Oct 1989 – Apr 1990

Analyst Programmer – Higham's Computer Services Ltd

Sept 1987 – Oct 1989

Analyst Programmer – Baxter Healthcare

Education and Training

Full Stack Developer: Professional Diploma in Software Development – credit rated by Edinburgh Napier University

Projects completed

- MS1 - User Centric Frontend Development <https://siobhanbaines.github.io/MS1-Portfolio/>
- MS2 - Interactive Frontend Development <https://siobhanbaines.github.io/MS2-HP-Game/>
- MS3 - Data Centric Development <https://our-family-favourites.herokuapp.com/>
- MS4 - Full Stack Frameworks with Django

BSc (Hons) Open (Strategy, Collaboration and Finance)

Professional Certificate in Accounting

Diploma of Higher Education Open

RPG 4 crossover & ILE

ITIL Foundation Certified

Certificate in Business Studies

AAT Level 2 Certificate for Accounting Technicians

Broker Administration

Introduction to Java and WebSphere IDE

Introduction to and Advanced RPG

TOPS training course

2 A' levels and 8 O' levels Inc Mathematics and English