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ALADIRE SOLIU
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📍 Abeokuta, Nigeria

PROFESSIONAL SUMMARY

Front-End Developer with a strong foundation in HTML, CSS, Bootstrap, JavaScript, and React. I bring 4+ years of problem-solving, stakeholder engagement, and service optimization experience to tech. Passionate about building responsive, user-focused interfaces and using technology to create solutions that drive community impact—especially for underserved groups. Currently seeking a frontend developer internship to grow my skills and contribute meaningfully to a purpose-driven platform.

SKILLS

- **Languages & Frameworks:** HTML5, CSS3, JavaScript (ES6+), Bootstrap, React.js
- **Tools & Platforms:** Chrome DevTools, VS Code, Git and Github
- **Others:** Responsive Web Design, DOM Manipulation.
- **Business Strategy & Consulting:** Data-Driven Decision Making, Market Analysis, Stakeholder Engagement
- **Microsoft Office Suite:** Word, Excel, PowerPoint (Data Reporting & Presentation)
- **Communication & Leadership:** Effective Stakeholder Communication, Problem-Solving, Team Collaboration

PROJECTS

- **Portfolio Website**
Built a responsive personal portfolio using REACT to showcase frontend skills and personal branding.
🔗 [\[sir-herlerdhyre.github.io/My-Portfolio/\]](https://sir-herlerdhyre.github.io/My-Portfolio/)
- **E-commerce Website**
Developed an online store with product listings and shopping cart features using HTML, CSS, and JavaScript.
🔗 [\[sir-herlerdhyre.github.io/E-commerce/\]](https://sir-herlerdhyre.github.io/E-commerce/)
- **React Blog App**
Designed a single-page blog application using React.js. Implemented routing, component reuse, and dynamic content handling.
🔗 [\[sir-herlerdhyre.github.io/Blog-website/\]](https://sir-herlerdhyre.github.io/Blog-website/)

EDUCATION

University of Ilorin	2023
BSc. Economics 4.13/5.00 (82.6%)	

TRAININGS & CERTIFICATIONS

- | | |
|--|-------------|
| • Customer Relationship Management (Alpha consulting Services) | 2024 |
| • Human Resource Management (Alpha Consulting Services) | 2024 |

PROFESSIONAL EXPERIENCE

- Completed intensive training on **HTML, CSS, Bootstrap, JavaScript, and React**.
- Built multiple real-world projects including a personal portfolio, blog app (React), and an e-commerce site.
- Gained hands-on experience using tools like **VS Code and Chrome DevTools**.
- Learned core concepts like **component reuse, responsive design, state management, routing, and DOM manipulation**.

Datahouse

Customer support representative (NYSC)

2023 - 2024

- Identified recurring customer pain points and developed proactive resolution strategies, reducing complaint rates by 22% and increasing customer loyalty.
- Maintained detailed customer interaction reports, enabling data-driven decision-making for management and refining service processes.
- Collaborated with internal teams to implement feedback-driven improvements, aligning customer support initiatives with business objectives.
- Provided product guidance and troubleshooting assistance, enhancing user experience and boosting first-contact resolution rates by 18%.

Virtual customer support representative

2020 - 2023

- Handled over 10,000 customer interactions, leveraging data-driven insights to improve engagement and issue resolution strategies.
- Assisted in optimizing customer service workflows, reducing response time by 40% and enhancing operational efficiency.
- Identified key pain points in customer interactions and collaborated with internal teams to develop proactive customer retention strategies.
- Created and maintained detailed reports on customer interactions, providing leadership with data-backed recommendations that improved satisfaction scores from 3.8 to 4.3/5.

LEADERSHIP & VOLUNTEERING EXPERIENCE

Financial Inclusion (Community Development Service – CDS)

2023 - 2024

- Led a team in financial literacy outreach, educating market women on savings and investment strategies.
- Conducted interactive sessions to improve understanding of banking services, microfinance, and wealth-building techniques.
- Collaborated with local financial institutions to provide tailored financial solutions to underserved communities.

Leader, Muslim Students of the Faculty of Social Sciences

2022 - 2023

- Organized and coordinated tutorial sessions for students across seven departments in the faculty.
- Facilitated a *Tele-link mentorship program* with alumni, guiding final-year students on undergraduate research and project writing.
- Led fundraising and execution of a toilet construction project for the faculty mosque.

Nigerian Economics Students' Association (NESA)

2018 - 2023

- Participated in *Excel and SQL for Data Analysts Workshop (2022)*.
- Attended *Virtual Speakers' Series on Career Transition from Classroom to Industry*.
- Contributed to NESA's annual student summit, engaging with industry professionals.