

sir-herlerdhyre.github.io/My-Portfolio







PROFESSIONAL SUMMARY

Front-End Developer with a strong foundation in HTML, CSS, Bootstrap, JavaScript, and React. I bring 4+ years of problem-solving, stakeholder engagement, and service optimization experience to tech. Passionate about building responsive, user-focused interfaces and using technology to create solutions that drive community impact—especially for underserved groups. Currently seeking a frontend developer internship to grow my skills and contribute meaningfully to a purpose-driven platform.

SKILLS

- **Languages & Frameworks:** HTML5, CSS3, JavaScript (ES6+), Bootstrap, React.js
- **Tools & Platforms:** Chrome DevTools, VS Code, Git and Github
- **Core Concepts:** Responsive Design, DOM Manipulation, React Hooks, Routing, Component Reuse, Conditional Rendering, API Integration, Local Storage
- **Business Strategy & Consulting:** Data-Driven Decision Making, Market Analysis, Stakeholder Engagement
- **Microsoft Office Suite:** Word, Excel, PowerPoint (Data Reporting & Presentation)
- **Soft Skills:** Effective Communication, Critical Thinking, Collaboration, Time Management

PROJECTS

- **Portfolio Website** – *React, CSS*
Built a clean, animated personal portfolio showcasing frontend skills, GitHub projects, and contact form for personal branding.  [\[View Live\]](#)
- **E-commerce Website** – *HTML, CSS, JavaScript*
Built a fully functional store with product listings, cart logic, DOM interaction, and responsive UI.  [\[View Live\]](#)
- **React Blog App** – *React, React Router*
Designed a single-page blog application using React.js. Implemented routing, component reuse, and dynamic content handling.  [\[View Live\]](#)
- **Weather App** – *Vanilla JS, Fetch API*
Built a real-time weather data using OpenWeather API. Includes search, error handling, and location-based output.  [\[View Live\]](#)
- **To-Do App** – *React*
Designed an Interactive task manager with task addition, deletion, and UI state handling using React hooks.  [\[View Live\]](#)
- **Budget App** – *JavaScript, Local Storage*
Built a mini budget app that tracks and stores income/expenses with dynamic updates and UI display from saved data.  [\[View Live\]](#)

EDUCATION

University of Ilorin
BSc. Economics 4.13/5.00 (82.6%)

2023

TRAININGS & CERTIFICATIONS

- Customer Relationship Management (Alpha consulting Services) 2024
- Human Resource Management (Alpha Consulting Services) 2024

PROFESSIONAL EXPERIENCE

CodeOneTech Institute

Front-end developer (Intern)

January 2025 - Present

- Completed intensive training on **HTML, CSS, Bootstrap, JavaScript, and React.**
- Built **six** real-world projects demonstrating **API use, component reuse, and interactive UIs.**
- Gained hands-on experience using tools like **VS Code , Chrome DevTools, version control (Git), debugging, and deployment.**

Datahouse

Customer support representative (NYSC)

2023 - 2024

- Identified recurring customer pain points and developed proactive resolution strategies, reducing complaint rates by 22% and increasing customer loyalty.
- Collaborated with internal teams to implement feedback-driven improvements, aligning customer support initiatives with business objectives.
- Provided product guidance and troubleshooting assistance, enhancing user experience and boosting first-contact resolution rates by 18%.

Virtual customer support representative

2020 - 2023

- Handled over 10,000 customer interactions, leveraging data-driven insights to improve engagement and issue resolution strategies.
- Assisted in optimizing customer service workflows, reducing response time by 40% and enhancing operational efficiency.
- Created and maintained detailed reports on customer interactions, providing leadership with data-backed recommendations that improved satisfaction scores from 3.8 to 4.3/5.

LEADERSHIP & VOLUNTEERING EXPERIENCE

Financial Inclusion (Community Development Service – CDS)

2023 - 2024

- Led a team in financial literacy outreach, educating market women on savings and investment strategies.
- Conducted interactive sessions to improve understanding of banking services, microfinance, and wealth-building techniques.
- Collaborated with local financial institutions to provide tailored financial solutions to underserved communities.

Leader, Muslim Students of the Faculty of Social Sciences

2022 - 2023

- Organized and coordinated tutorial sessions for students across seven departments in the faculty.
- Facilitated a *Tele-link mentorship program* with alumni, guiding final-year students on undergraduate research and project writing.
- Led fundraising and execution of a toilet construction project for the faculty mosque.

Nigerian Economics Students' Association (NESA)

2018 - 2023

- Participated in *Excel and SQL for Data Analysts Workshop (2022).*
- Attended *Virtual Speakers' Series on Career Transition from Classroom to Industry.*
- Contributed to NESA's annual student summit, engaging with industry professionals.