

Smart Appointment Scheduling System for Clinics and Professionals.

User Stories

Role	Description	Priority	Acceptance Criteria
Admin1	As an Admin, I can register/login so that I can manage the system.	High	Can create account with email/passwordCan login successfully
Admin2	As an Admin, I can set my availability schedule so that customers can only book when I'm free	High	-Can add/edit/delte my time slots -Time Slots saved in DB
Admin3	As a Admin, I can see all my bookings so that i can plan my whole day accordingly	High	-can view customer booking details along with the info provided -can sort/filter this data
Admin4	As a Admin, I can cancel/reschedule a specific booking so that I can pick a time that works	Medium	-Can select a booking and cancel it -Customer is notified of the cancellation/reschedule
Customer1	As a Customer, I can register/login so that i can book my appointments	High	-Can create/login account -Secure auth

Role	Description	Priority	Acceptance Criteria
Customer2	As a Customer, I can see available time slots so that I can pick a suitable time for me	High	-View admin's available slots -Shown in calendar format
Customer3	As a Customer, I can book an appointment so that I can secure my slot	High	-Choose time slot -Confirm Booking -Receive Confirmation
Customer4	As a Customer, I can cancel/reschedule my appointments so that I can manage my plans and then plan it accordingly	High	-View Bookings -Cancel or Select new slot