IAN ROBERTS
Informatics - Graphic Design/Human Centered Computing

Third year Informatics student at Indiana University — Bloomington seeking a relevant and skilled position in information technology, database management, and web design. Hold several certifications through CompTIA, TestOut, and Microsoft. Experience in FIRST Robotics spans from high school to present where I mentor and volunteer for local teams and events.

Education

INDIANA UNIVERSITY — BLOOMINGTON   **May 2021**
Bachelor of Science in Informatics
Graphic Design, Human Computer Engineering Minor

Experience

KELLEY SCHOOL OF BUSINESS IT   Helpdesk Consultant   (Aug 2018 - Present)
Solve technical issues to the Kelley School of Business faculty, staff, and graduate students as a part-time information technology helpdesk consultant.

RUBBER PRODUCTS DISTRIBUTORS   Information Technology Intern   (Summers of 2018 and 2019)
Implemented new networking solutions, policies, and performed troubleshooting on PCs, Office 365, and Windows Server environments. Worked directly with physical infrastructure implementation with a new server and MDF environment.

FRY'S ELECTRONICS   Electronic Components Sales Associate   (Dec 2016 - Aug 2017)
Sold electronic components such as home networking solutions, custom designed PCs, home security systems, and DIY electronics and circuitry, as well as provided basic technological repair consulting.

FIRST TEAM 1024   Scout Captain, Website Designer   (2015-2017)
Created and implemented web solutions for the team and designed a scouting data collection and management system for competitions and strategy.

MSD OF LAWRENCE TOWNSHIP   Technology Intern   (Summer of 2015)
Performed maintenance on Lenovo Chromebooks and laptops for middle and high schools to be distributed as one-to-one devices for students and maintained/configured new computer labs.

BELZER CUB SCOUT DAY CAMP   Instructor/Leader   (Summers of 2013 and 2014)
Assisted and lead Cub Scouts through various activities such as wood working, arts and crafts, hiking, nature trails, cooking, and archery.

Certifications

COMPTIA A+ CE	COMPTIA NETWORK+ CE	MTA 98-365	TESTOUT SECURITY PRO
TESTOUT PC PRO	TESTOUT NETWORK PRO	TESTOUT SERVER PRO	TESTOUT LINUX PRO

Personal Info

Location
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LinkedIn
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Skills

PC/Network Troubleshooting

Adobe Creative Cloud Suite

Web Design

Graphic/Production Design

UI/UX Design

Customer Service

Photography

Office 365

Sales

Languages

Python

HTML

CSS

PHP

JavaScript

SQL

Java