

Call Answered

4054

Avg. Answer Speed

67.52

Total Calls

5000

Most rated Agent

Martha

Most Call Missed Agent

Diane

Most Issues Resoled by Agent

Jim

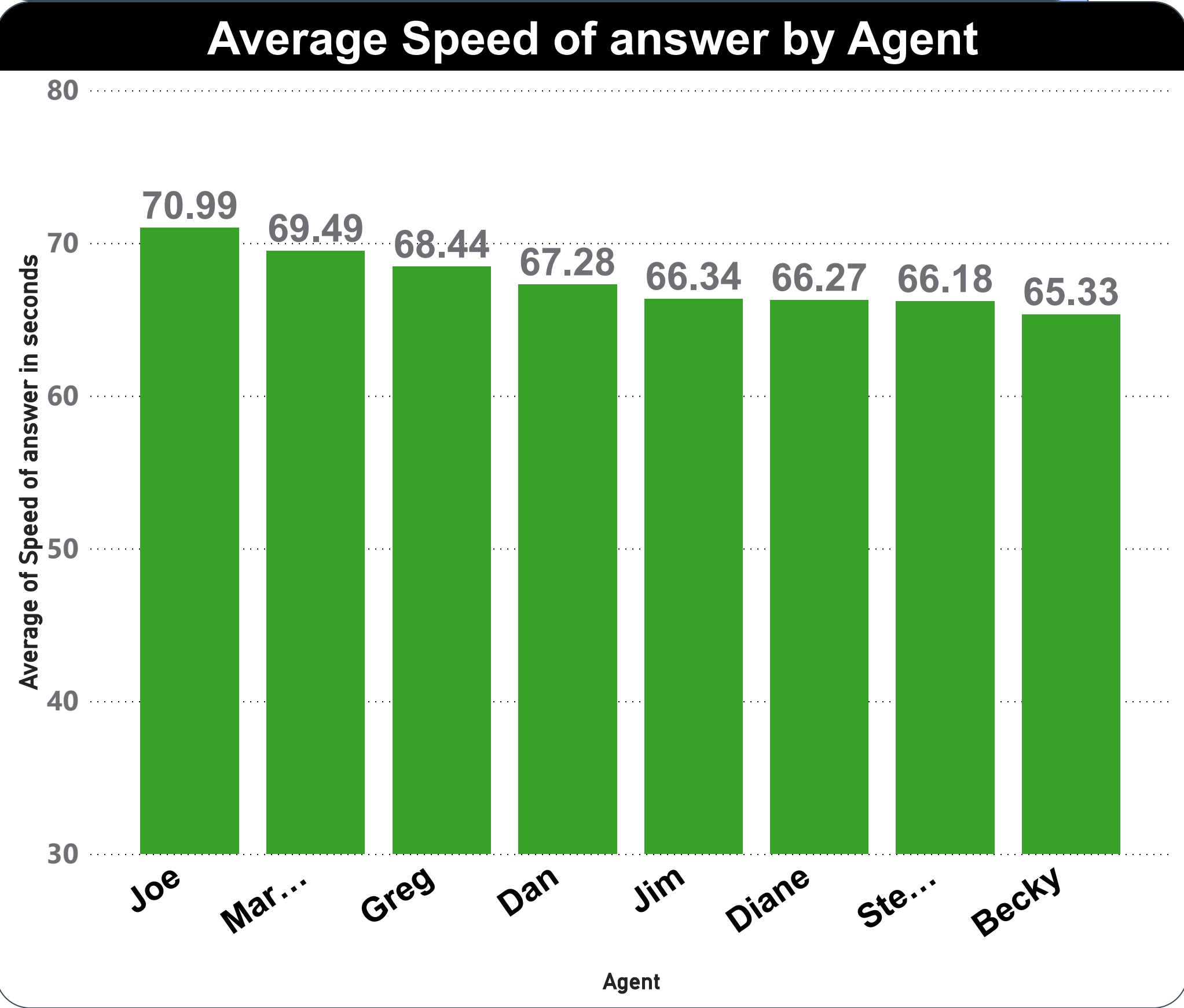
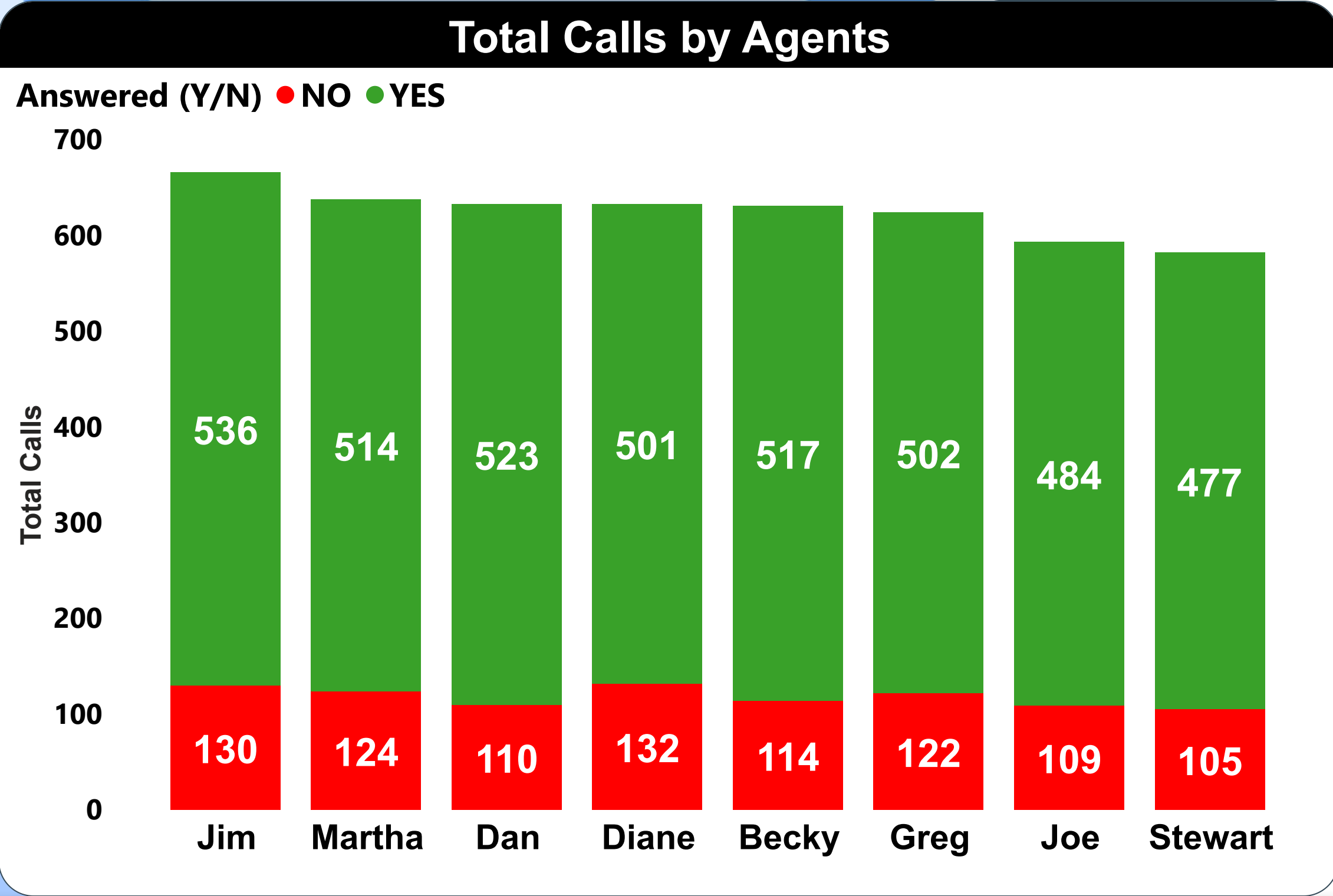
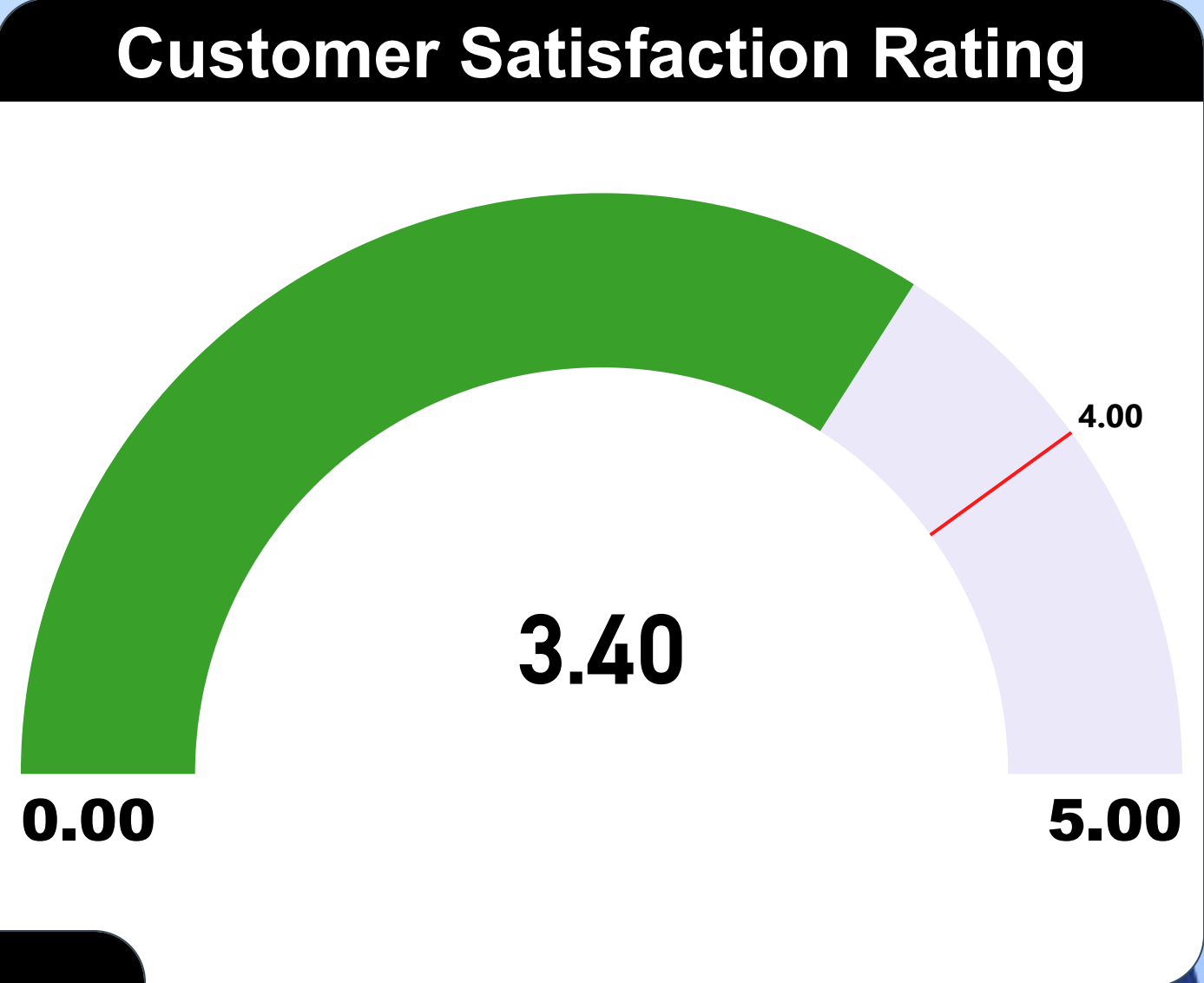
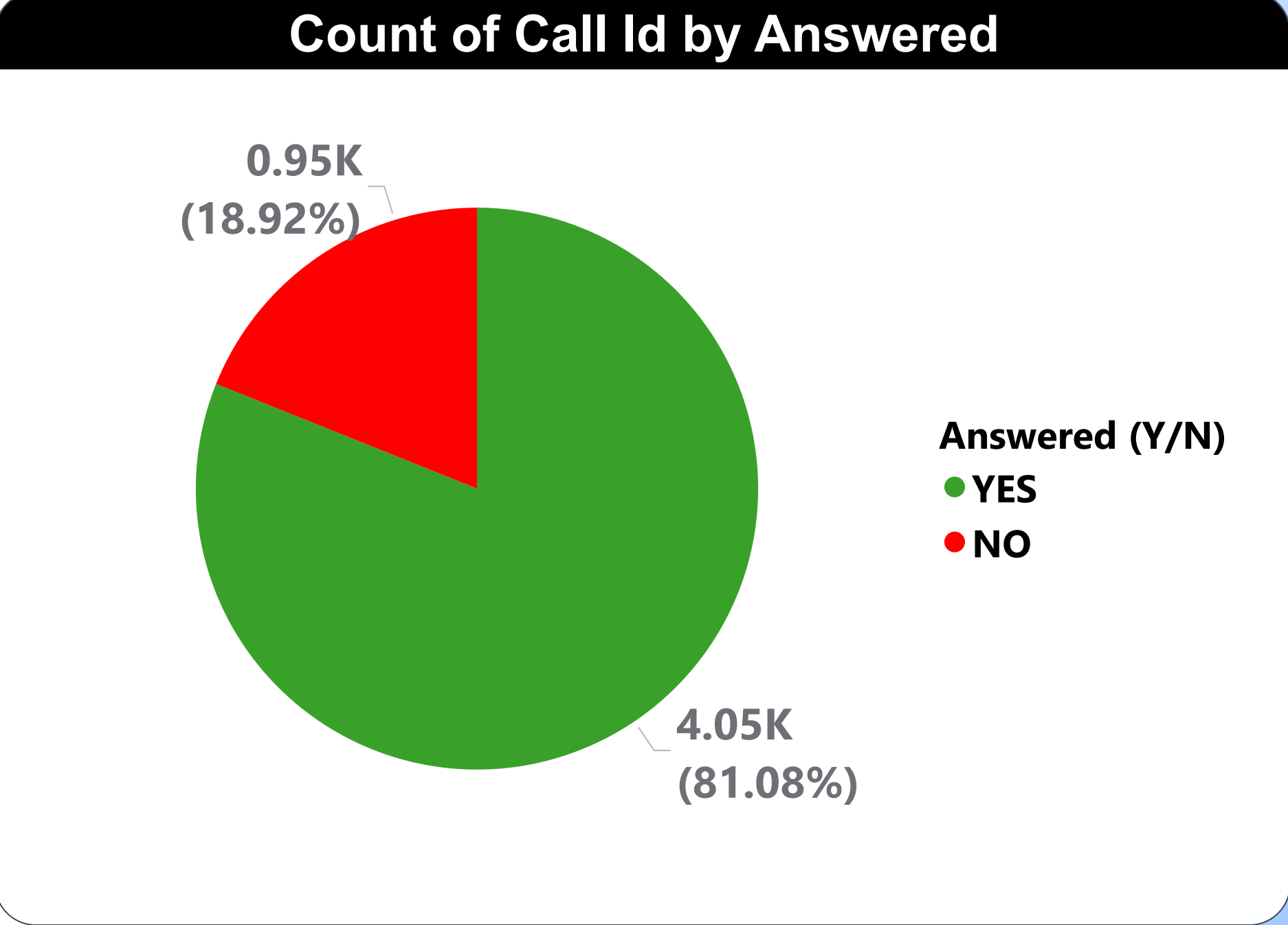
Call not Answered

946

Total Agent

8

# Call Center Analysis



Agent	Count of Call Id
Jim	666
Martha	638
Dan	633
Diane	633
Becky	631
Greg	624
Joe	593
Stewart	582
Total	5000

