

PHONENOW CALL DASHBOARD



CALLS ANSWERED

4054

CALLS ABANDONED

946

RESOLVED CALLS

3646

UNRESOLVED CALLS

1354

AVG. SPEED RESPONSE

55s

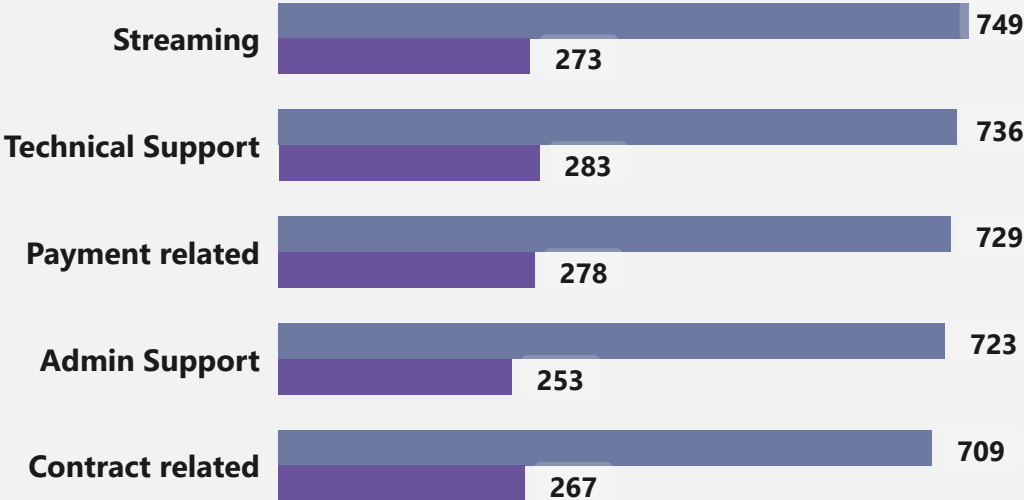
SATISFACTION RATING

0

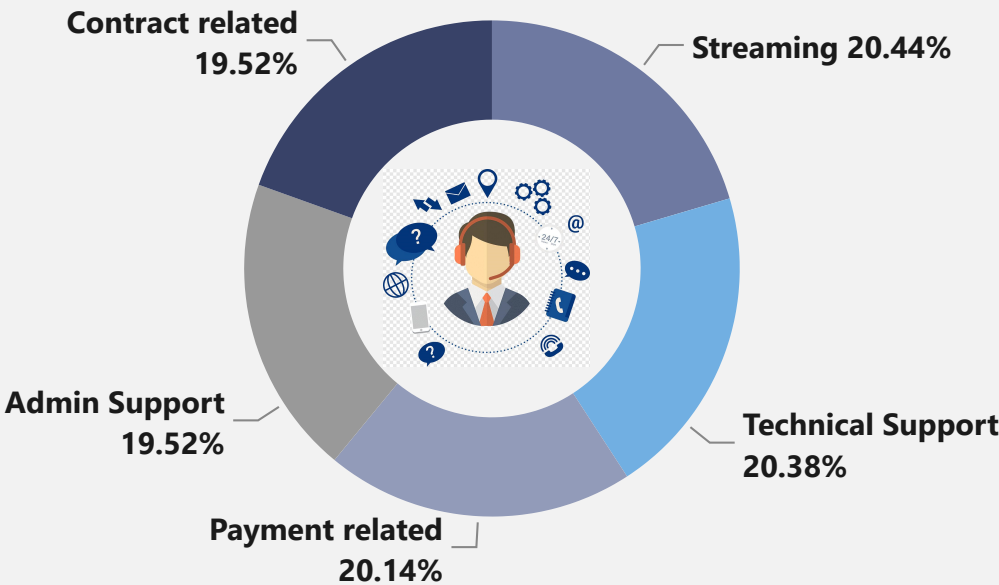
5

RESOLVED & UNRESOLVED ISSUES

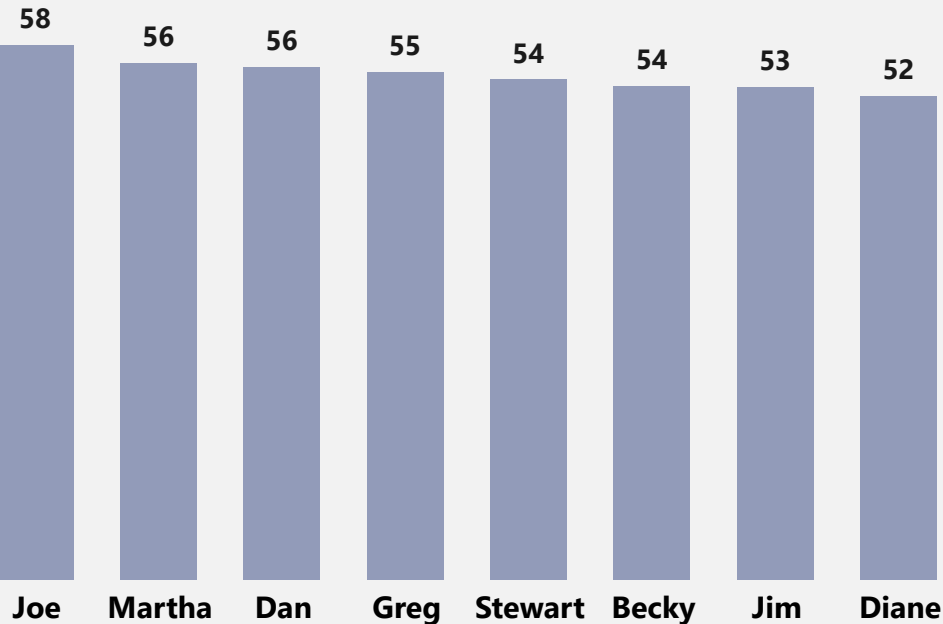
● Resolved Calls ● Unresolved Calls



NUMBER OF REPORTED ISSUES (%)



AGENT'S AVG. SPEED RESPONSE (SECS)



NUMBER OF CALLS RECIEVED BY TIME

