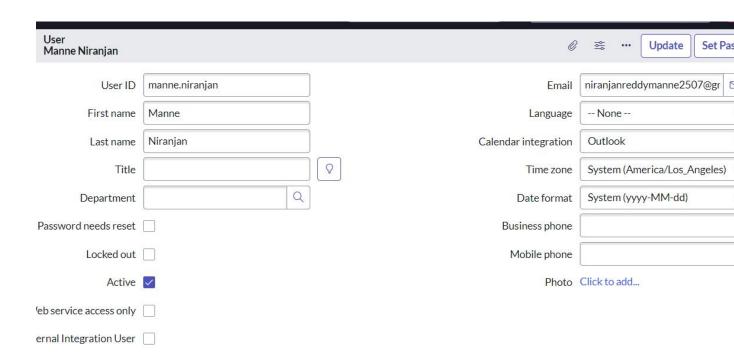
INTERNSHIP AT SERVICENOW ADMINISTRATOR

Date	25 June 2025
Team ID	LTVIP2025TMID29036
Project Name	Streamlining Ticket Assignment for Efficient Support Operations
Maximum Marks	5 Marks

USERS

1.1 Create Users:

- 1. Open service now.
- 1. Click on All >> search for users
- 2. Select users under system security
- 3. Click on new
- 4. Fill the following details to create a new user
- 5. Click on submit and make current



- 6. Click on submit.
- 7. Create one more user with the same details.
- 8. And next, Click on submit.