ASSIGN ROLES & USERS TO GROUPS

Date	**25 June 2025**
Team ID	**LTVIP2025TMID29036**
Project Name	**Streamlining Ticket Assignment for Efficient Support Operations**
Maximum Marks	**5 Marks**

Assign Roles & Users to Platform Group:

1. Open service now.

2. Click on All >> search for tables.

3. Select tables under system definition.

4. Select the certificates group.

5. Under group members.

6. Click on edit.

7. Select Manne Niranjan and save

8. Click on roles

9. Select Platform_role and save