TABLES

Create table:

Date	25 June 2025
Team ID	LTVIP2025TMID29036
Project Name	Streamlining Ticket Assignment for Efficient Support Operations
Maximum Marks	5 Marks

1. Open service now.

2. Click on All >> search for tables

3. Select tables under system definition.

4. Click on new

5. Fill the following details to create a new table.

   Label: Operations related

   Check the boxes Create module & Create mobile module.

6. Under new menu name:

   Operations related

7. Under table columns give the columns.

Column label	Type	Reference	Max length	Default value	Display
Created by	String	(empty)	40		false
Created	Date/Time	(empty)	40		false
Sys ID	Sys ID (GUID)	(empty)	32		false
Updates	Integer	(empty)	40		false
Updated by	String	(empty)	40		false
Updated	Date/Time	(empty)	40		false
Assigned to group	Reference	Group	40		false
Assigned to user	Reference	User	32		false
Comment	String	(empty)	40		false
Issue	String	(empty)	40		false
Name	String	(empty)	40		false
Priority	String	(empty)	40		false
Service request No	String	(empty)	40	javascript:getNextObjNumberPadded();	false
Ticket raised Date	Date/Time	(empty)	40		false
Insert a new row...					

8. Click on Submit.

    Create choices for the issue filed by using form design

    Choices are

❖   Unable to login to platform

❖   404 error

❖   Regarding certificates

❖   Regarding user expired