

# SIRIO BAMBINO

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## PERSONAL PROFILE

I am a recent graduate in Computer Science (BSc) from City University of London. My professional background in the hospitality industry and my long time passion for programming have equipped me with a distinctive combination of technical expertise and strong interpersonal skills. I excel in dynamic and fast-paced environments, demonstrating an ability to work efficiently under pressure.

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## WORK EXPERIENCE

### **Team Member | Platform, London, UK [December 2023– Present]**

- Collaborated effectively with fellow team members, achieving successful teamwork to ensure the delivery of exceptional experiences by catering to the individual needs of customers.
- Developed time management skills to ensure punctuality and seamless transitions between customer bookings, guaranteeing timely setup for each new customer's designated area.

### **Bar/Floor Staff | Fox on the Hill - JD Wetherspoon, London, UK [June 2023 – December 2023]**

- Showcased strong multitasking capabilities in a fast-paced environment, efficiently managing multiple orders while maintaining precision and efficiency.
- Utilised an acute attention to detail and accuracy to process transactions and proficiently operate the Point of Sale (POS) system when taking large orders.

### **Bar Supervisor | O2 Academy Brixton, London, UK [March 2022 – Present]**

- Handled customer inquiries and concerns professionally, displaying effective communication and conflict resolution skills.
- Managed inventory levels effectively, implementing good rotation practices and minimising stock shortages through proactive monitoring.
- Upheld legal regulations and policies, showcasing a commitment to compliance and safety standards.

### **Bar/Cloakroom Staff | O2 Academy Brixton, London, UK [Aug 2021 – March 2022]**

- Used interpersonal skills to provide excellent customer service by ensuring a positive and enjoyable experience for customers.
  - Prepared beverages with precision and consistency, adhering to both company standards and customer preferences.
  - Contributed to post-event cleanup tasks, demonstrating efficient teamwork in restoring venue areas to optimal conditions.
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## EDUCATION

**City, University of London, Northampton Square, London EC1V 0HB [2018 – 2023]**

1st Class Bsc (Hons) Computer Science with Games Technology

**Dunraven School, Leigham Court Road, London SW16 2QB [2016 – 2018]**

3 A-C A levels including B in Computer Science, B in Mathematics, C in Photography

**The Elmgreen School, Elmcourt Road, London SE27 9BZ [2011 – 2016]**

14 A\*-B GCSEs including A\* in Additional Science, A\* in Mathematics and A\* in Italian

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## ADDITIONAL SKILLS

- Intermediate programming skills in C#, Java and Python
- Beginner programming skills in C++, HTML and CSS
- Proficient with main Microsoft Office programs
- Proficient with Adobe Photoshop and Adobe Premiere Pro
- Speak confidently in both Italian (Native) and English (Fluent)