# Sirirat Wisessiri

Email: sirirat.wisessiri@gmail.com

Phone: 040 267 2506 Location: Sydney, Australia

**Linked In**: www.linkedin.com/in/sirirat-wisessiri/ **Portfolio:** siriratwisessiri.github.io/My Portfolio/ Junior

Web Developer

#### **TECH SKILLS**

- JavaScript
- React
- HTML/CSS
- Bootstrap
- GitHub
- MS Office

#### TRANSFERABLE SKILL

- Proven successful experience in collaborating and communicating in a team environment
- Superior planning and time management skills
- Strong attention to detail
- Exceptional customer service
- Ability to learn new skills quickly
- Resilience
- Dynamic, result-oriented problem solver
- Adaptability to different cultural and business environment

#### **ABOUT ME**

With strong background in hospitality and financial services, brought to me the curiosity and ambitions to take part in the website, application creation and development that will be making people's everyday life easier.

My problem solver nature and genuine interest in improving customer satisfaction are directly influenced my work ethic and determination with every project I am working on, and drove me to continually learn and improve my skills in creating high-quality web pages and applications.

#### **EXPERIENCE**

Junior Web Development Graduate Generation Australia in Partnership with Academy Xi

Sydney, NSW Nov 2021 - Feb 2022

- Demonstrated efficiencies quick learning skill in 13 weeks, full-time intensive web developer program.
- Skills and language covered: Command line, HTML, CSS, Bootstrap, JavaScript, React as well as behavioral and peoples skill to support job-readiness.
- Applied the knowledge of technical skill, using the language covered across the course and behavioral skills to complete final projects.

### **Fulfilment Officer: Commonwealth Bank Of Australia**

Sydney, NSW 2021-2021

- Efficiently communicated and managed relationship with Internal and External stakeholder including front line teams, support areas suppliers, customers and third parties.
- Managed all facets of Asset Finance referrals from quotation to funding.
- Delivered timely credit assessment decisions on transactions for motor vehicle and equipment finance.
- Planned and prioritised tasks for the day and handled urgent cases in professional manners.
- Maintained quality standards that contribute to best practice outcome.

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Web Developer

### **EDUCATION**

**Web Developer**Generation Australia
in partnership with Academy Xi

Certificate III:
Business Administration
TAFE NSW, Australia

Bachelor of Liberal Arts:
Psychology in Industrial And
Organisation
Thammasat University
Bangkok, Thailand

# **Corporate Concierge: Commonwealth Bank Of Australia** *Sydney, NSW 2019 - 2021*

- Used of company technologies and different programs to manage the visitor booking and registration and ensure the security policies are always implemented when providing access and maintain privacy of information.
- Provided exceptional customer service to a variety of stakeholders and adhering to the company's Code of Conduct at all times.
- Responded to high volume email inquiries and phone calls in a timely and efficient manner.
- Completed general administrative duties.
- Remedied issues quickly and effectively through active listening, conflict resolution and dynamic communication skills.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork.
- Exceeded goals through effective task prioritization and great work ethic.